



# TruVision DVR 46 User Manual

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**Contact information and manuals/ tools/ firmware**

For contact information and to download the latest manuals, tools, and firmware, go to the web site of your region.

Americas: [www.interlogix.com](http://www.interlogix.com)

EMEA: [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

Manuals are available in several languages.

Australia/New Zealand: [www.utcfs.com.au](http://www.utcfs.com.au)



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# Important information

## Advisory messages

Advisory messages alert you to conditions or practices that can cause unwanted results. The advisory messages used in this document are shown and described below.

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**WARNING:** Warning messages advise you of hazards that could result in injury or loss of life. They tell you which actions to take or to avoid in order to prevent the injury or loss of life.

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**Caution:** Caution messages advise you of possible equipment damage. They tell you which actions to take or to avoid in order to prevent the damage.

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**Note:** Note messages advise you of the possible loss of time or effort. They describe how to avoid the loss. Notes are also used to point out important information that you should read.

# Chapter 1

## Product introduction

### Product overview

This recorder is a full featured and scalable tribrid digital video recording system that can store, display, search, export, and manage video from analog, HD analog, or IP cameras. The recorder automatically detects the camera. The cameras push the video images and messages to the recorder.

Number of channels available by model:

Americas:	16 channels	TVR 4616
EMEA:	16 and 32 channels	TVR 4616 and TVR 4632

The recorder provides integration with the UTC portfolio of security solutions, and offers a seamless product experience within the TruVision brand.

The TVR 46 series can be configured and operated through its on-screen display (OSD), web browser, mobile applications, TruVision Navigator software, or third party software using the TruVision SDK.

The recorder can be fully managed by the TruVision Navigator software, which is ideal for most commercial applications. Its easy and intuitive web browser interface enables remote configuration, viewing and searching of video on any TruVision recorder.

**Note:** Models are shipped with the power cords for their region.

### Contact information and manuals/tools/firmware

For contact information and to download the latest manuals, tools, and firmware, go to the web site of your region:

Americas:	<a href="http://www.interlogix.com">www.interlogix.com</a>
EMEA:	<a href="http://www.firesecurityproducts.com">www.firesecurityproducts.com</a> Manuals are available in several languages.
Australia/New Zealand:	<a href="http://www.utcfs.com.au">www.utcfs.com.au</a>

# Activate the admin password

When you first start up the unit, the *Activation* window appears. You must define a high-security admin password before you can access the unit. There is no default password provided.

A message will appear on-screen when the unit has been activated.

**Figure 1: Password activation window**

User Name: It is always “admin”. It cannot be changed.

The bar showing password strength



Enter the new admin password and confirm it.

## Tips on creating a strong password:

- A valid password range must be between 8 and 16 characters. You can use a combination of numbers, lower and upper case letters, and special characters : \_ - , . \* & @ / \$ ? Space. The password must contain characters from at least two of these groups.
- The password is case-sensitive so use a mixture of upper and lower case letters.
- The password must have between 8 and 16 characters.
- Do not use personal information or common words as a password.

**Note:** If you should forget your admin password, please contact Technical Support to reactivate the unit with a new password.

Go to Chapter 16 “User management” on page 133 for further information on creating user passwords.

## Default network settings

The network settings are:

- IP address - 192.168.1.82
- Subnet mask - 255.255.255.0
- Gateway address - 192.168.1.1
- Ports:

When using the browser:

RTSP port: 554

HTTP port: 80

When using TruNav:

RTSP port: 554

Server/Client software port: 8000

Go to “Using the web browser” on page 143 for further information.

# Chapter 2

## Physical installation

This section describes how to install the recorder.

### Installation environment

When installing your product, consider these factors:

- Ventilation
- Temperature
- Moisture
- Chassis load

**Ventilation:** Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Ensure that the location planned for the installation of the unit is well ventilated.

**Temperature:** Consider the unit's operating temperature (-10 to +55 °C, 14 to 131 °F) and noncondensing humidity specifications (10 to 90%) before choosing an installation location. Extremes of heat or cold beyond the specified operating temperature limits may reduce the life expectancy of the recorder. Do not install the unit on top of other hot equipment. Leave 44 mm (1.75 in.) of space between rack-mounted DVR units.

**Moisture:** Do not use the unit near water. Moisture can damage the internal components. To reduce the risk of fire or electric shock, do not expose this unit to rain or moisture.

**Chassis:** Equipment weighing less than 15.9 kg (35 lb.) may be placed on top of the unit.

### Unpack the recorder and its accessories

When you receive the product, check the package and contents for damage, and verify that all items are included. Items shipped with the product include:

- IR (infrared) remote control (US only)

- Two AAA batteries for the remote control (US only)
- AC power cords
- USB mouse
- Recorder
- TruVision DVR 46 Quick Start Guide

You can download the software and the following manuals from our web site:

- TruVision DVR 46 User Manual
- TruVision DVR 46 Quick Start Guide
- TruVision Recorder Operator Guide

The manuals are available in several languages on the EMEA web site.

If any of the items are damaged or missing, please contact your local supplier.

## Back panel

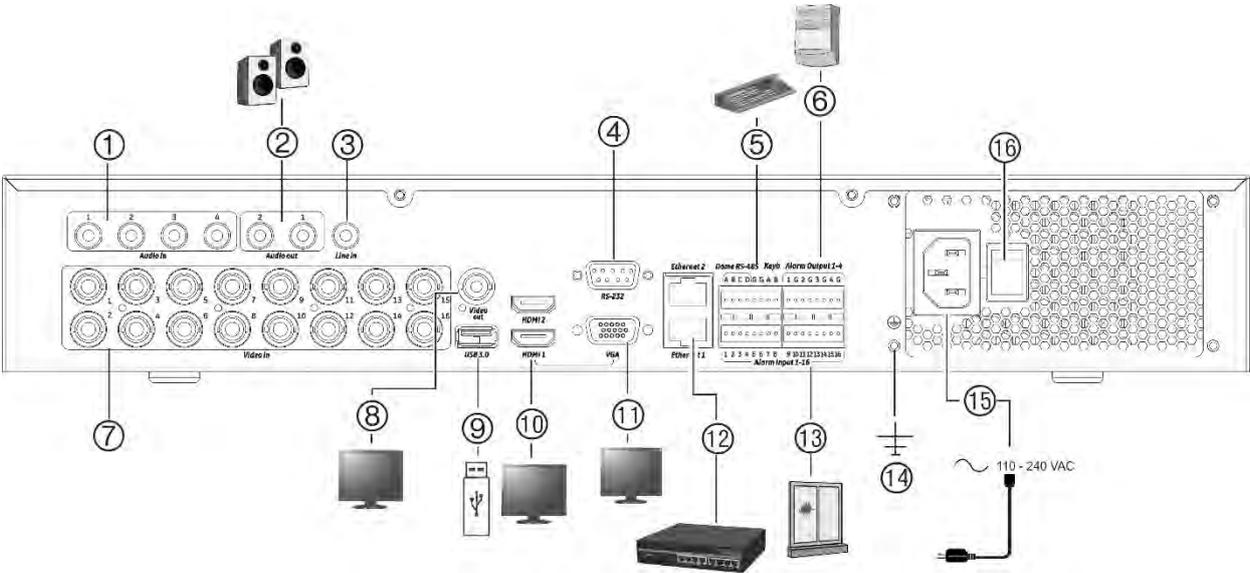
The figures below show the back panel connections and describe each connector on a typical TVR 46 digital video recorder. Details may vary for specific models.

Before powering up the recorder, connect the cameras and a main monitor for basic operation. Once all required connections are done, enter the relevant data in the setup wizard (see page 14).

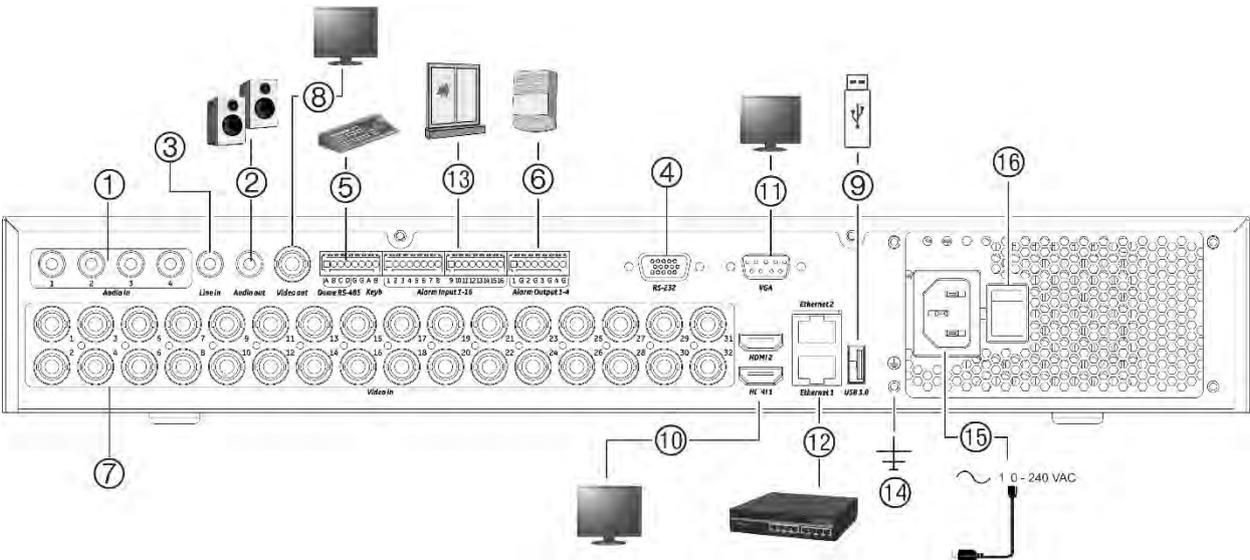
**Note:** For every hardwired alarm input, connect one wire to the input connection with the alarm number label and one wire to a Ground connection (labeled G).

Figure 2: TVR 46 back panel connections (16-channel and 32-channel models shown)

16-channel model:



32-channel model:



1. Connect four audio inputs to RCA connectors.
2. Connect to speakers for audio output.
3. Line In.
4. Connect to an RS-232 device.
5. Connect to an RS-485 device such as a PTZ camera or a keypad.
6. Connect up to four alarm outputs.
7. Connect up to 16 or 32 analog/HD-TVl cameras to BNC-type connectors (depends on the recorder model).
8. Connect to a BNC monitor (event monitor only).
9. Connect the USB 3.0 flash drive to an optional USB device such as a mouse, CD/DVD burner or HDD.
10. Connect 2 HDMI video outputs to HDTV. The HDMI connection supports both digital audio and video.
11. Connect to a VGA monitor.
12. Connect to a network.
13. Connect up to 16 alarm inputs.
14. Connect to ground.
15. Connect a power cord to the recorder (included).
16. Power switch (on/off).

## Monitor connections

The recorder supports up to 1920 × 1080 / 60 Hz resolution in VGA and HDMI. The monitor resolution should be at least 1024 × 768. Adjust your monitor accordingly to this resolution.

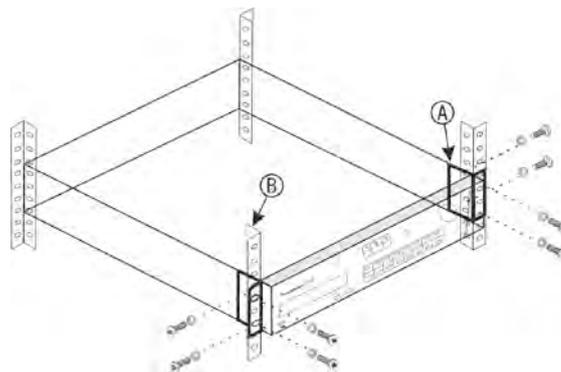
For HDMI2, the recorder supports resolution up to 4K (3840 x 2160)/30Hz.

The VGA or HDMI 1 or 2 monitor can be used as the main monitor of the recorder. The BNC video output can only be used as event monitor or as a monitor that shows a fixed layout that the user can define.

## Rack mounting

The recorder is rack mountable using the rack mount ears delivered with the unit. See Figure 3 below.

**Figure 3: Rack-mount installation**



### To install the rack ears:

1. Attach the two small front-rack mount ears (A) to the recorder (supplied).
2. Attach the recorder to the front rails (B) (screws not supplied).

# Chapter 3

## Getting started

### Turn on the recorder

Before starting the recorder, connect at least one monitor (VGA or HDMI). Otherwise, you will not be able to see the user interface and operate the device.

The recorder auto-detects the video mode (PAL or NTSC) on startup.

It comes equipped with a power cord and will auto-sense 110/240 V, 60/50 Hz.

**Note:** It is recommended that an uninterruptible power supply (UPS) is used in conjunction with the device.

#### To turn on the recorder:

Turn on the recorder using the power switch on the back panel. Once it is powered up, the status LEDs on the front panel will light up.

#### To turn off the recorder:

1. In live view mode, right-click the mouse and click **Menu**. The main menu window appears.
2. From the menu toolbar, click **Shutdown**.
3. In the Shutdown popup menu, select **Shutdown**. Click **Yes** to confirm shutdown.  
You will be requested to enter the Admin password.

#### To reboot the recorder:

1. In live view mode, right-click the mouse and click **Menu**. The main menu window appears.
2. Select the **Shutdown** icon.
3. In the Shutdown popup menu, select **Reboot**. Click **Yes** to confirm shutdown.  
You will be requested to enter the Admin password.

## The startup wizard

The recorder has an express installation wizard that lets you easily configure basic recorder settings when first used. It configures all cameras to default settings. The configuration of each camera and recorder can be customized as required.

By default the startup wizard will start once the recorder has loaded. It will walk you through some of the more important settings of your recorder.

Any changes you make to a setup configuration page are saved when you exit the page and return to the main wizard page.

**Note:** If you want to set up the recorder with default settings only, click **Next** in each screen until the end.

### To use the Startup wizard:

1. To launch the startup wizard without rebooting the device, go to **Menu > Device Management > General Settings** and click 'Start wizard'.
2. Select the preferred language for the system and resolutions for VGA/HDMI1 and HDMI2 from the dropdown list. Click **Next**.
3. Enable or disable the option to start the wizard automatically when the recorder is turned on. Click **Next**.
4. In each setup configuration page, enter the desired information and then click **Next** to move to the next page. The setup configuration pages are:

Wizard setup pages	Description
User configuration	You can change the admin password and create additional users. You must enter the admin password.
Time and date configuration	Select the desired time zone, date format, system time, and system date. If Daylight saving time (DST) is required, select <b>Enable DST</b> and enter the desired summer and winter times. <b>Note:</b> The system time and date are visible on screen. However, they do not appear in recordings.
Network configuration	Configure your network settings such as the NIC type, IP address, subnet mask, and default gateway. Enter the preferred DNS server address as well as the alternate one to use.
HDD management	The hard drives are initialized at the factory. However if you wish to clear all data, click <b>Initialize</b> to initialize the HDD.
Adding IP cameras	Click <b>Search</b> to find any available IP cameras on the LAN. There are two ways to add an IP camera to the recorder system: <i>Manually:</i> Enter the IP address of the IP camera to be added. Select the appropriate protocol, stream number, and management port and then enter User name and Admin password, and then click the <b>Add</b> button. Click, <b>Next</b> to move to the next page.

Wizard setup pages	Description
	<p><i>Automatically:</i> Select the desired IP cameras from the search results list. Click <b>Quick Add</b> to add the selected cameras to the recorder system without modifying the camera configuration. The search list will display all supported IP cameras that are located on the LAN.</p>
Recording	<p>Configure your default recording settings as required. The settings apply to all cameras connected to the recorder.</p> <p>Select the <b>Constant Recording</b> check box for the recorder to record continuously all day. If left unchecked, the recorder will not record.</p> <p>Select the desired time lapse check box, <b>TL-Hi</b> or <b>TL-Lo</b>.</p> <p>To record motion detection events, select <b>Event (Motion)</b>.</p> <p>To record alarm events, select <b>Alarm</b>.</p> <p><b>Note:</b> You can configure the recording parameters of each individual camera for the different recording schedules in the recording menu.</p>

- When all the required changes have been entered, a summary page appears showing all the settings.

Click **Finish** to exit the Wizard. The recorder is now ready to use.

For a description of the recorder main menu, see “Menu overview” on page 22.

# Chapter 4

## Operating instructions

### Recorder control

There are several ways to control the recorder:

- Front panel control. See “The front panel description” below.
- Mouse control. See “The mouse” on page 19.
- IR remote control. See “The IR remote control” on page 20.
- TVK-800 keypad (from TVK-800 firmware version 1.0i). Please refer to the user manual for more information.
- Web browser control (TruVision Navigator, TVRMobile). See Chapter 18 “Using the web browser” on page 143 for more information on using the web browser. Please refer to the TruVision Navigator and TVRMobile user manuals for more information.

You can use your preferred control method for any procedure, but in most cases we describe procedures using the mouse. Optional control methods are given only when they differ substantially from the mouse control methods.

### The front panel description

The function buttons on the front panel control can be used to operate most, but not all, of the main functions of the recorder. The LED indicators light up to alert you of various conditions. The functions available can be limited by setting passwords. See Figure 4 below for more information.

When the system logs out, the front panel is automatically locked. Unlock the front panel by pressing any button and entering a valid user name and password.

Figure 4: TVR 46 front panel (16-channel model shown)



The controls on the front panel include:

Table 1: Front panel elements

Name	Description
1. Channel buttons	Switch between different cameras in live, PTZ control, or playback modes. Use the buttons to enter numerals 0 to 9.
2. Display buttons	 <b>F1:</b> In playback mode, click to start and stop video clipping. For audio, press F1 and a numerical button to play the audio of the specified camera in live view.
	 <b>F2:</b> In live view mode, all-day playback, and playback modes press to display or hide the time or control bar. In PTZ mode, stop all ongoing operations. Select or deselect an item. Enter a selected folder of the external storage device, such as a USB flash drive used for archiving.
	 <b>A:</b> In live view mode, select the main monitor.
	 <b>B:</b> In live view mode, select the second monitor (HDMI or VGA).
	 <b>Seq:</b> In live view mode, start/stop sequencing cameras on the current monitor.
	 <b>Display:</b> In multiview mode, toggle through the various multiviews. For 16-ch DVR: full, quad, 1+5, 1+7, 3*3, and 4*4. For 32-ch DVR: full, quad, 1+5, 1+7, 3*3, 4*4, 5*5, or 32 cameras. In HDD information mode and user management mode delete a selected item. In PTZ mode, delete a selected key point. In Log Search mode, display the details of a log file in Log Search result.
3. Menu and Search buttons	 <b>Menu:</b> Enter/exit the main menu.
	 <b>Search:</b> In live view, enter the advanced search menu.
4. Status LEDs	 <b>Power:</b> A steady green light indicates the recorder is working correctly. Red indicates a fault.
	 <b>Event Alarm:</b> A flashing red light indicates that there is a sensor Alarm In or another alarm such as motion or tampering. No light indicates that there is no alarm.

Name	Description
	 <b>HDD:</b> HDD indicator steady green when data is being read from or written to the HDD. A steady red light indicates an HDD exception or error.
	 <b>Tx/Rx:</b> Steady green indicates a normal network connection. No light indicates that it is not connected to a network.
	 <b>Technical Alarm:</b> A steady red light indicates that there is a technical alarm from the recorder. No light indicates that there is no alarm.
5. IR receiver	Receiver for IR remote. To connect the remote control to the recorder, press the Device button, enter the device address, and press Enter. See “The IR remote control” on page 20 for more information.
6. Live button	Switch to live view mode.
7. Playback buttons	 <b>Reverse:</b> In live view mode, use to play back the earliest video. In playback mode, play back a camera in the reverse direction.
	 <b>Pause:</b> In live view, freeze the last image of the live display for all active cameras displayed. In playback mode, stop playback.
	 <b>Play:</b> In live view mode, play all day playback of the current camera (upper-left video tile if in multiview mode). In playback mode, play back a camera in the forward direction. In search mode, play back a selected video or view a snapshot. In PTZ mode, do an auto tour.
	 <b>Playback:</b> In playback mode, start playing the current file. Starts at the beginning of the file.
8. PTZ buttons	 <b>Zoom +/-:</b> In live view mode, playback mode, and PTZ control mode use this button to zoom in and out. Also use them to navigate within menus.
	 <b>Preset:</b> In PTZ Control mode, press Preset and a numeric button to call the specified preset. Also use to edit holiday mode, video search mode, HDD selection mode, user management mode, bookmark management, and bookmark search.
	 <b>Tour:</b> In PTZ Control mode, press Tour and a numeric button to call the specified shadow tour. Also use to scroll between calendar months and to navigate in a text field.
9. Direction	 The DIRECTION buttons are used to navigate between different fields and items in menus.
Enter button	 The ENTER button is used to confirm selection in any of the menu modes.
10. Archive button	 Press once to enter quick archive mode. Press twice to start archiving. Indicator blinks green when data is being written to backup device.
11. USB interface	Universal Serial Bus (USB) port for additional devices such as a USB mouse, CD/DVD burner, or USB hard disk drive (HDD).

**Table 2: Front panel button functions by task**

Task	Button	Button function
Live view mode	Direction	Press to cycle through channels.
	Enter	Press to show the PTZ control toolbar.
	 Reverse	Press to play the earliest video file of the current camera (upper-left video tile if in multiview mode).

Task	Button	Button function
	 Pause	Press to freeze the last image of the live display for all active cameras displayed.
	 Play	Press to play 24-hour playback of the current camera (upper-left video tile if in multiview mode).
	Live	Press to switch to live view mode.
	Seq	Press to start/stop sequencing cameras on the current monitor. Hold the Seq button for three seconds to start and stop sequencing.
	Menu	Press to enter the main menu.
Playback mode	Direction	The left and right buttons are used to speed up and slow down recorded video. The up and down buttons are used to jump recorded video forwards or backwards by 30 s.
	Enter	Press the button to pause the video. Press again to restart the video. In single-frame Playback mode, press to advance the video by a single frame.
	 Reverse	Press to play back a camera in reverse direction. In Picture Playback mode, view pictures in reverse direction.
	 Pause	In Playback mode, stop playback.
	 Play	In Playback mode, play back a camera in the forward direction.
Pause mode	Direction	The left and right buttons are used to jump recorded video forwards or backwards by one frame. The up and down buttons are used to jump recorded video forwards or backwards by one second.
PTZ control mode	Direction	Press to control the movement of the PTZ camera.
	Zoom +/-	Press to zoom in and out.
	Preset	Press Preset and a numeric button to call the specified preset.
	Tour	Press Tour and a numeric button to call the specified shadow tour.
	 Play	Press to do an auto tour.
	Display	Press to delete a selected key point from the PTZ Setting > More Settings> Tour > Key Point list.
Menu navigation	Direction	Press to navigate between different fields and items in menus.
	Menu	Enter/exit the main menu.
	Enter	Press to confirm the selection in any of the menu modes.

## The mouse

A USB mouse can be used to operate all the functions of the unit, unlike the front panel which has limited functionality. The mouse lets you navigate and make changes to settings in the user interface.

Connect the mouse to the recorder by plugging the mouse USB connector into the USB port on the back panel or the front panel. The mouse is immediately operational and the pointer should appear.

**Note:** Use a USB 2.0 mouse.

Move the pointer to a command, option, or button on a window. Click the left mouse button to enter or confirm a selection.

See Table 3 below for a description of the mouse buttons.

**Table 3: Mouse buttons**

Item	Description	
Left button	Single-Click	<b>Live view:</b> Select a camera to display the live view toolbar. <b>Menu:</b> Select a component of a menu, such as a button or an input field. This is similar to pressing the Enter button on the remote/front panel controls.
	Double-Click	<b>Live view:</b> Switch between single screen and multi-screen mode in live/ playback mode.
	Click and Drag	<b>Live view:</b> Drag the channel/time bar. <b>PTZ control:</b> Adjust pan, tilt and zoom. <b>Tamperproof, privacy masking and motion detection functions:</b> Select the target area. <b>Digital zoom-in:</b> Drag and select the target area.
Right button	Single-Click	<b>Live view:</b> Display the menu. <b>Menu:</b> Exit the current menu and return to a higher level.
Scroll-wheel	Scroll Up	<b>Live view:</b> Return to the previous window. <b>Menu:</b> Move the selection to the previous item.
	Scroll Down	<b>Live view:</b> Move to the next window. <b>Menu:</b> Move the selection to the next item.

## The IR remote control

The recorder is supplied with an infrared (IR) remote control unit. Like the mouse, it can be used to operate all of the main functions of the unit.

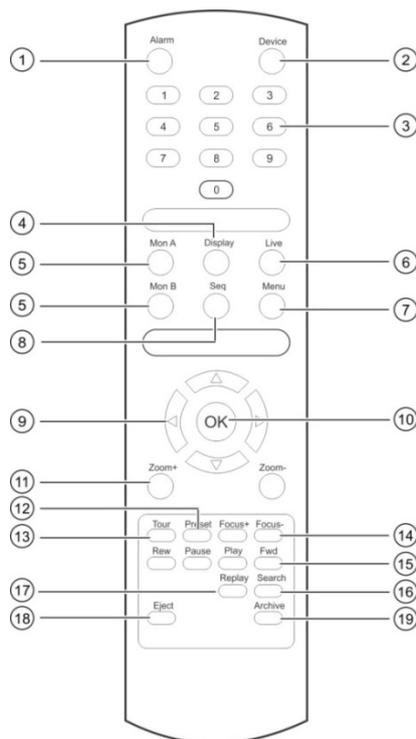
The IR remote control can be programmed with a unique device ID address so that the controller will only be able to communicate with recorders with that address. No programming is necessary if using a single recorder.

The device ID address only applies when using a remote control and not when using a keypad.

The remote control is only included for the US.

For EMEA: You can purchase a remote control by ordering part number TVR-REMOTE-1.

Figure 5: IR remote control



Item	Description
1. Alarm	Acknowledge an alarm.
2. Device	Enable/disable the IR remote control to control the recorder.
3. Numeric buttons	Select a camera, and enter a number in a menu option.
4. Display	Switch between the different multiview formats.
5. Mon A and Mon B	Switch between monitors A and B.
6. Live	Return to live view mode.
7. Menu	Activate the main menu.
8. Seq	Start /stop sequencing.
9. <, >, ^, v	In Menu mode: Use left or right arrow buttons to select and up or down arrow buttons to edit entry. In PTZ mode: Use to control PTZ. In Playback mode: Use to control playback speed.
10. OK	Confirm selection.
11. Zoom + and -	Use to control zoom of camera lens.
12. Preset	Enter preprogrammed three-digit code to call up a preset.
13. Tour	Enter preprogrammed three-digit code to call up shadow tour.
14. Focus + and -	Use to control focus of camera lens.
15. Playback control	Use to control playback (Rewind, Pause, Play, and Fast Forward).
16. Search	Open the Search menu.
17. Replay	Play back the selected file from the beginning.
18. Eject	Eject the CD or DVD disk.

Item	Description
19. Archive	Press once to enter quick archive mode. Press twice to start archiving.

Aim the remote control at the IR receiver located at the front of the unit to test operation.

#### To change the address of the remote control to the recorder:

1. Press the **Menu** button on the front panel or right-click the mouse and select the **Menu** button. The default display menu window appears.
2. Click **Device Management > General Settings**.
3. Select the remote control ID value. The default value is 255. This device address is valid for all IR controls.

**Note:** The recorder will respond to any remote control that has an address between 1 and 255.

4. On the remote control press the **Device** button.
5. Enter the device address value. It must be the same as that on the recorder.
6. Press the **OK** button on the remote control.

#### To place batteries into the IR remote control:

1. Remove the battery cover.
2. Insert the batteries. Make sure that the positive (+) and negative (-) poles are correctly placed.
3. Replace the battery cover.

## Troubleshooting the remote control

If the IR remote control is not functioning properly, perform the following tests:

- Select the battery polarity.
- Select the remaining charge in the batteries.
- Select that the IR remote control sensor is not masked.

If the problem still exists, please contact your administrator.

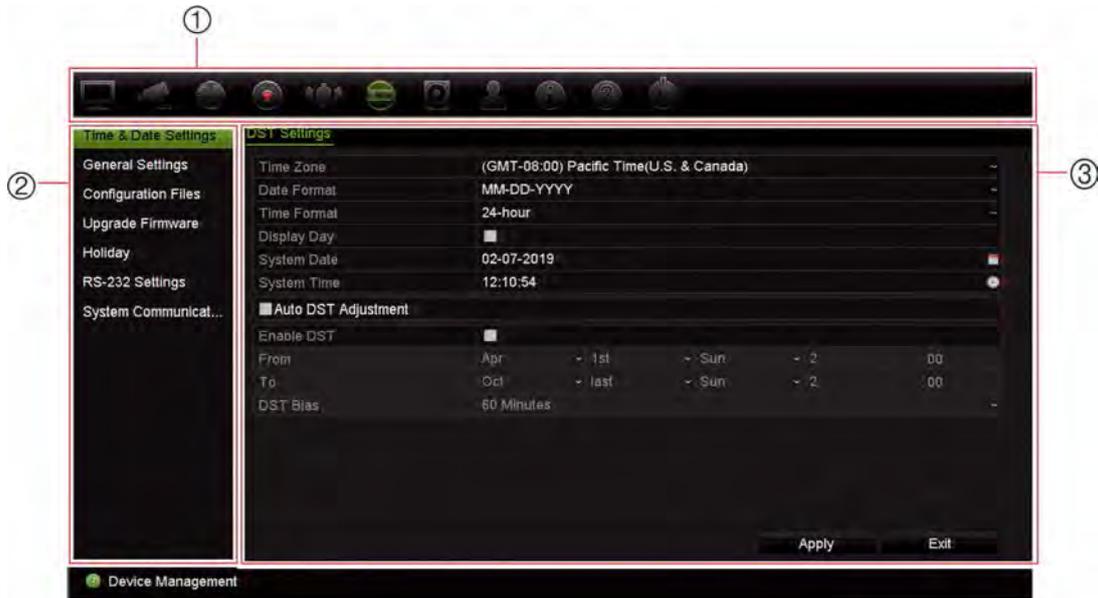
## Menu overview

The recorder has an intuitive structure that allows you to configure the unit's parameters quickly and efficiently. Each command icon displays a window that lets you edit a group of settings. Most menus are available only to system administrators.

The window is divided into three sections. The currently selected command icon and submenu item are highlighted in green. See Figure 6 below.

You must be in live view mode to access the main menu.

Figure 6: Menu structure



1. **Menu toolbar:** Setup options available for the selected menu function. Move the mouse over a command icon and click to select it. See Table 4 below for a description of the icons.
2. **Configuration panel:** Click an item to select a recorder menu to configure. See the respective chapter for a description of the selected configuration menu.
3. **Setup menu:** All the details for the selected submenu are displayed. Click a field to make changes.

**Note:** See Table 2 on page 18 for the description on how to access the menu options using the front panel.

Table 4: Description of the menu toolbar icons

Icon	Name	Description
	Display Settings	Configures the display settings including video format, resolution, video output interface, dwell time, multiview format, and camera sequencing. See Chapter 9 “Display settings” on page 58
	Camera Setup	Configures the analog and IP cameras, snapshot resolution and quality, camera settings including OSD, motion detection setup, privacy masking, tampering setup, presets and shadow tours, PTZ setup, and V-stream encoding. See Chapter 10 “Camera setup” on page 61.
	Network Settings	Configures the standard network settings including IP address, email notifications, DDNS setup, and advanced network settings. See the Chapter 11 “Network settings” on page 82.
	Recording	Configures the recording settings including instant playback duration, recording schedule, auto archiving, and manual recording. See Chapter 12 “Recording” on page 96.

Icon	Name	Description
	Alarm and Event Setup	Configures the alarm settings including alarm input, alarm output, manual trigger, alarm notifications, video loss, alarm host setup, and intrusion panel and zone setup (intrusion integration). See Chapter 13 “Alarm and event setup” on page 101.
	Device Management	Configures the system settings including system date and time, DST, language, menu timeout, import/export config files, firmware upgrade, holiday schedules, and RS-232 settings. See Chapter 14 “Device management” on page 116.
	Storage Management	Configures the HDD information, storage mode, S.M.A.R.T. settings, and bad sector detection. See Chapter 15 “Storage management” on page 124.
	User Management	Configures users, passwords, and access privileges. See Chapter 16 “User management” on page 133.
	System Information	Displays the device information, camera setup information, recording setup information, alarm inputs information, alarm outputs information, network information, HDD information, and log search. See Chapter 17 “System information” on page 137.
	Help	Provides the reference information to the various toolbars, menus, and keys within the interface.
	Shutdown	Provides access to logout, reboot, and shutdown options. See “Turn on the recorder” on page 13.

### To access the main menu:

- In live view, press the **Menu** button on the remote control or front panel.  
— or —  
Right-click the mouse and select **Menu** from the pop-up menu.  
The main menu window appears. The Display Settings window appears by default.
- Click the required menu icon to display its submenu options. Modify the configuration parameters as required.
- Click **Apply** to save the settings.
- Click **Exit** to leave the menu setup and return to live view.

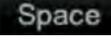
### The soft keyboard

A keyboard will appear on-screen when you need to enter characters in a window option. Click a key to input that character.

Figure 7: The soft keyboard



Description of the keys in the soft keyboard:

	Switch to lowercase/uppercase
	Space
	Exit the soft keyboard
	Alphanumeric characters
	Backspace
	Punctuation
	Confirm selection

## Exit the main menu

Press the **Menu** button on the front panel to exit the current menu window and return to live view, or click **Exit** in a main menu.

# Chapter 5

## Live view

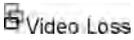
### Description of live view

Live view mode is the normal operating mode of the unit where you watch live images from the cameras. The recorder automatically enters into live view mode once powered up. On the monitor you can see whether a recording is in progress and, if set up to do so, the current date and time, as well as the camera name.

### Status information

Information on the system and camera status is displayed as icons on the main and auxiliary monitors. The camera status icons are shown for each camera. Each icon represents information on a specific item. These icons include:

**Table 5: Description of the on-screen status icons**

Icon	Description
	Indicates an alarm.
	Indicates that a camera channel is being recorded.
	Indicates a motion detection event.
	Indicates a video loss event.
	Indicates alarm and system event notifications. Clicking the event hint icon opens the Alarm Center window that lists all the alarm and event notifications. See “Alarm and event notification” on page 104 for more information.
	Indicates manual recording.

The recorder can display more than one icon at the same time.

The system status is displayed on the front panel by the status LEDs.

## Video output

The TVR 46 has two HDMI, one VGA, and one BNC ports.

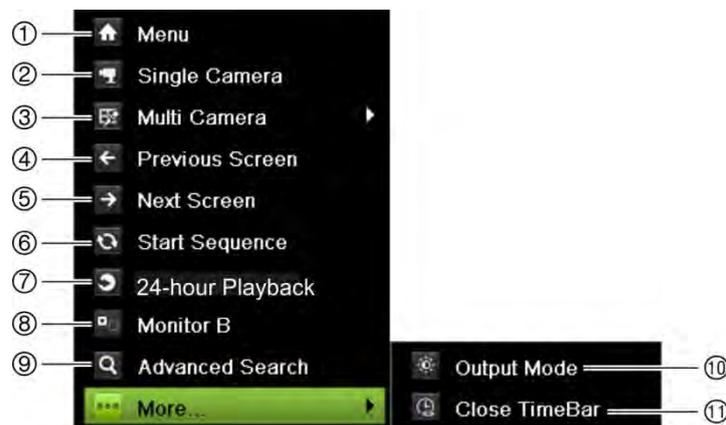
The recorder automatically checks the monitor outputs used on startup. The HDMI1 and VGA monitors show the same view. The HDMI2 monitor can show a different view. VGA/HDMI1 or HDMI2 can be monitor A or B. You cannot use the BNC monitor as monitor B.

Only one monitor can be controlled at a time.

## Live view mouse menu

Many features of live view can be quickly accessed by placing the cursor on a live image and right-clicking the mouse. The mouse menu appears (see Figure 14 below).

**Figure 8: The mouse menu for monitor A (main monitor)**



The list of commands available depends on which monitor is active; main or auxiliary (monitor B). See Table 6 below. The default settings of these commands are provided in the appendix under Appendix E “Default menu settings” on page 167.

**Table 6: Mouse menu for monitor A (main monitor)**

Name	Description
1. Menu	Enter the Main menu. This option is not available from monitor B.
2. Single Camera	Switch to a full-screen view for the selected camera from the dropdown list. See “Single and multiview display mode” on page 28 for more information.
3. Multi Camera	Switch between the different multiview options from the dropdown list. See “Single and multiview display mode” on page 28 for more information.
4. Previous Screen	Displays the previous camera.
5. Next Screen	Displays the next camera.

Name	Description
6. Start Sequence	Turn on sequence mode. The window automatically sequences between cameras. To set up the sequence dwell time, go to Menu > Display Settings > Display > Sequence Dwell Time and select a value. This option is not available from monitor B.
7. 24-hour Playback	Playback the recorded video of the selected day from the selected camera. The current day is selected by default. See “24-hour playback” on page 42 for more information.
8. Monitor B	Switch between monitors A (main) and B (event).
9. Advanced Search	Enter the advanced video search menu. See “Advanced search video menu” on page 33 for more information. This option is not available from monitor B.
10. Output Mode	Select Standard, Bright, Soft, or Vivid mode to display.
11. Close Time Bar	Open/close the time bar.

Table 7: Mouse menu for monitor B (event monitor)

Name	Description
1. Single Camera	Switch to a full-screen view for the selected camera from the dropdown list.
2. Multi Camera	Switch between the different multiview options from the dropdown list.
3. Previous Screen	Displays the previous camera.
4. Next Screen	Displays the next camera.
5. 24-hour Playback	Playback the recorded video of the selected day from the selected camera. The current day is selected by default. See “24-hour playback” on page 42 for more information.
6. Monitor A	Switch between monitors A (main) and B (event).

## Single and multiview display mode

The recorder has single and multiview formats. The number of multiview display modes available depends on the recorder model.

Single view display format	Press the numeric button on the front panel to switch to the corresponding camera display. For example, press button 10 to view camera 10. — or — Right-click the mouse and select <b>Single Camera</b> from the menu. Select the required camera from the list.
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Multiple view display format	Press the  <b>Display</b> button on the front panel to cycle through different display formats. — or — Right-click the mouse and select <b>Multi Camera</b> from the menu. Select the desired multiview display layout.
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## Sequencing cameras

The sequencing feature allows a camera to be displayed briefly on screen, before advancing to the next camera in the sequence list. Sequencing can only be done in single-view display mode.

This feature can be done on both monitors A (main) and B (event). However, the BNC monitor cannot do sequencing. It can only be used for static display.

The default sequence displays each camera in numerical order. However, each camera on the main and event monitors can have a pre-programmed dwell time and sequence order. See “Layout” on page 59 for more information.

**Note:** Dwell time must not be set to zero for sequencing to function.

### Sequencing cameras using the front panel:

Select the camera where you want to start sequencing. Press the **Seq** button on the front panel to start sequencing. Press it again to stop sequencing.

### Sequencing cameras using the mouse:

Select the camera where you want to start sequencing. Right-click the mouse and select **Start Sequence** to start the sequencing. Right-click again and select **Stop Sequence** to stop sequencing.

## Live view toolbar

The live view toolbar in live view lets you quickly access regularly used commands. Position the cursor over a video image and left-click the mouse. The toolbar appears (see Figure 9 on page 30).

Figure 9: Live view toolbar



Table 8: Description of the live view toolbar icons

Icon	Description
	<p><b>Start Manual Recording:</b> Start/stop manual recording. The icon is red when manual recording is enabled. See “Recording schedule” on page 96 for information on setting up this function.</p>
	<p><b>Instant Playback:</b> Playback the recorded video from the last five minutes. If no recording is found, then there was no recording made in the last five minutes. Click the icon and select the desired camera. Click OK. See “Modify the instant playback duration” on page 39 For more information.</p>
	<p><b>Audio On:</b> Enable/Disable audio output. The audio option must already have been set up in the <i>Display Settings</i> menu.</p>
	<p><b>Snapshot:</b> Capture a snapshot of a video image. The image is saved on the unit. See “By snapshots” on page 36 for more information.</p>
	<p><b>PTZ Control:</b> Enter PTZ control mode. See “Configure PTZ settings” on page 76 for more information.</p>
	<p><b>Digital Zoom:</b> Enter digital zoom. See “Digital zoom” on page 31 for further information.</p>
	<p><b>Image Settings:</b> Enter the image settings menu to modify the image lighting levels. There are two options:</p> <p><b>Preset Mode:</b> These are preconfigured image lighting levels. Select one of the four options depending on current lighting conditions:</p> <ul style="list-style-type: none"> <li>• <i>Standard:</i> Use in standard lighting situations.</li> <li>• <i>Indoor:</i> Use indoors.</li> <li>• <i>Dim Light:</i> Use when the light level is low.</li> <li>• <i>Outdoor:</i> Use when outdoors. The contrast and saturation values are high.</li> </ul> <p><b>Customize:</b> Modify brightness, contrast, saturation, and hue values. Click Restore to restore image settings to previous values. Click <b>Restore</b> to restore image settings to previous values. Click <b>Default</b> to return to default values. These settings can also be modified from the Camera Setup &gt; Image menu (see page “Image settings” on page 69.</p>
	<p><b>Auxiliary Focus:</b> Automatically focus the camera lens for the sharpest picture.</p>
	<p><b>Lens Initialization:</b> Initialize the lens of a camera with a motorized lens, such as PTZ or IP cameras. This function helps to maintain lens focus accuracy over prolonged periods of time.</p>
	<p><b>Stream Information:</b> Display the real-time frame rate, bit rate, resolution, and video compression. This feature is only available for IP cameras.</p>
	<p><b>Close Toolbar:</b> Close the toolbar.</p>

## Digital zoom

You can easily zoom in or out of a camera image in live view mode and playback using the digital zoom command. The zoom command magnifies the camera image four times.

### To quickly zoom in/out on a camera image:

1. Left-click the mouse on the desired camera. The live view toolbar appears.
2. Click the digital-zoom icon and scroll the mouse to zoom in and out of the image.
3. To exit digital zoom, right-click the mouse.

## PTZ preset and tours

When in live view, you can quickly call up the list of existing presets, preset tours and shadow tours by using the front panel, remote control, mouse or keypad.

Front panel	Press <b>Enter</b> . PTZ control panel appears.
Mouse	Left-click the mouse on the desired camera image. The live view toolbar appears. Click the PTZ  control icon to enter PTZ mode. The PTZ control panel appears.
Remote control	Press the <b>OK</b> button. The PTZ control panel appears.
Keypad	Press the <b>Enter</b>  button on the keypad.

If the display was in multiview format, it changes to full-screen format for the selected camera. See Figure 10 below for a description of the PTZ control panel.

Figure 10: PTZ control panel

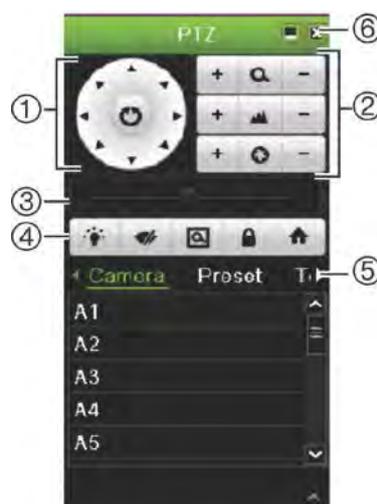


Table 9: Description of the PTZ control panel

Name	Description
1. Directional pad/auto-scan buttons	Controls the movements and directions of the PTZ. The center button is used to start auto-pan by the PTZ dome camera.

Name	Description
2. Zoom, focus, and iris	Adjusts zoom, focus and iris.
3. PTZ movement	Adjusts the speed of PTZ movement.
4. Toolbar	 Turns on/off camera light (when available).
	 Turns on/off camera wiper (when available).
	 Zoom area.
	 Centers the PTZ dome camera image. This command is not supported on all PTZ dome cameras.
	 Jumps to the home position.
5. Select PTZ command	Displays the desired function from the scroll bar: Camera, Preset, Preset Tour or Shadow Tour.
6. Exit	Exits the PTZ control panel.

### To call up a preset:

1. In live view, left-click the mouse and select the PTZ control icon in the live view toolbar. The PTZ control panel appears. Select the desired camera from the toolbar.

— or —

On the front panel, select the desired camera and press **Enter**  to call up the PTZ control panel.

2. Scroll the PTZ control panel to **Preset** and double-click the desired preset from the list. The camera immediately jumps to the preset position.

### To call up a preset tour:

1. In live view, left-click the mouse and select the PTZ control icon in the live view toolbar. The PTZ control panel appears. Select the desired camera from the toolbar.

— or —

On the front panel, select the desired camera and press **Enter**  to call up the PTZ control panel.

2. Scroll the toolbar to **Tour** and double-click the desired preset tour from the list. The camera immediately carries out the preset tour movement.

### To call up a shadow tour:

1. In live view, left-click the mouse and select the PTZ Control icon in the live view toolbar. The PTZ control panel appears. Select the desired camera from the toolbar.

— or —

On the front panel, select the desired camera and press **Enter** to call up the live view toolbar. The PTZ control panel appears.

2. Scroll the PTZ control panel to **Shadow Tour** and double-click the shadow tour from the list. The camera immediately carries out the shadow tour movement.

# Chapter 6

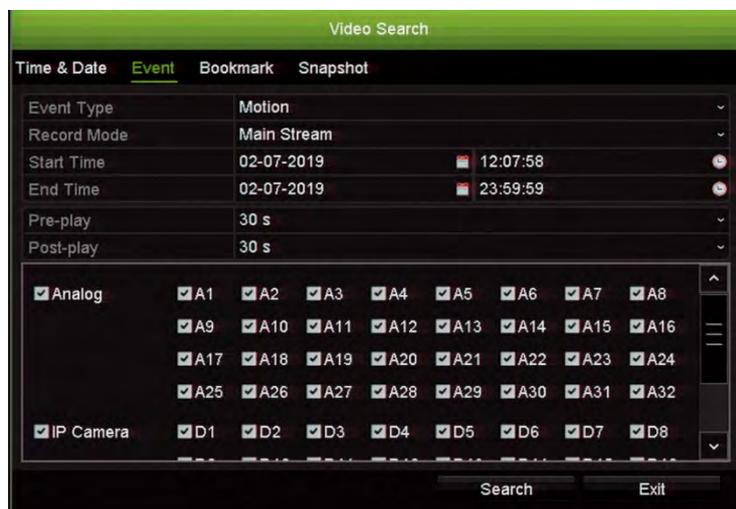
## Searching files

This chapter describes how to search and play back recorded videos as well as search them by time, events, bookmarks, and snapshots.

### Advanced search video menu

You can easily search and play back recorded videos by time and date, events, bookmarks, and snapshots. Recordings from both analog and IP cameras can be searched.

Figure 11: The Advanced Search menu



The *Search* window has four submenus that allow you to carry out different searches by theme:

Search type	Description
Time and date	Search all video by time and date of recording.
Event	Search only event recorded files. Files can be searched by alarm inputs, motion detection, VCA alarms, or intrusion alarm detection.
Bookmark	Search for recorded files with bookmarks.
Snapshot	Search for snapshots.

## Search results

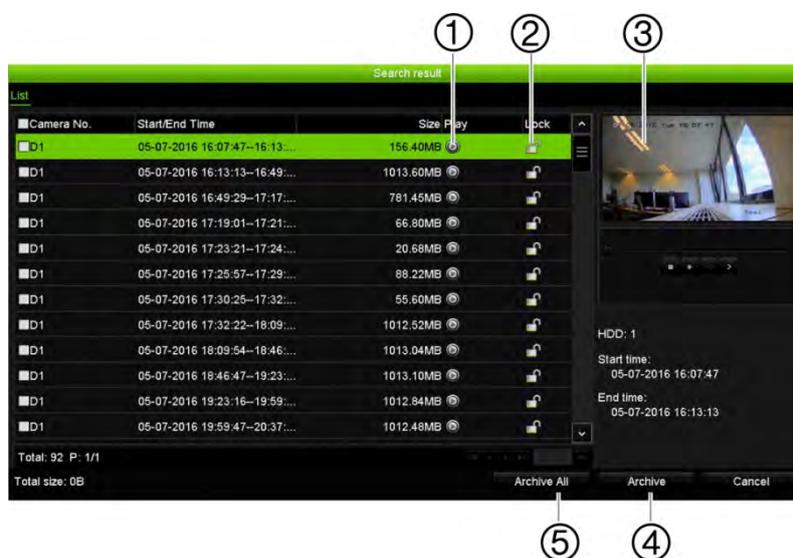
A search will usually produce a list of files, which may extend to several pages. The files are listed by date and time. The most recent file is listed first. You can then select a file to play it back in the playback viewer. See Figure 12 below for an example of a search result.

You can view a full-screen playback of a search result. Press the Play button of a desired file in its results row. The 24-hr playback of the file starts in full screen mode (see Figure on page 40).

A recording file can be up to 1GB in size.

Only one file can be played back at a time.

Figure 12: Example of a search result list



1. Click the Play button to play back the selected video.
2. Click the Lock button to lock recording to prevent it from being overwritten.
3. Playback viewer
4. Archive selected files.
5. Archive all files.

## Search recordings

### By time and date

You can search recorded video by time and video type, such as continuous recordings, motion, alarms, and all recordings.

#### To search video files by time and date:

1. In live view, right-click the mouse on the desired video pane and select **Advanced Search**. The Video Search menu appears.

— or —

On the front panel, click the **Search**  icon.

2. In the Search menu, click the “Time & Date” tab.
3. Select the desired cameras, record type, file type as well as start and end times of the recording.
4. Click **Search**. The list of search results appears.
5. Click **Play**  on the desired file to play back the search results in the playback viewer.

## By events

You can search recorded video by event type: alarm inputs, motion, VCA alarms, or intrusion alarms.

### To search for events:

1. In live view, right-click the mouse on the desired video pane and select **Advanced Search**. The Video Search menu appears.

— or —

Click the **Search**  icon on the front panel.

2. In the Search menu, click the “Event” tab.
3. Select the desired event type as well as start and end times of the recording.
4. Select the desired cameras.
5. Select the desired alarm inputs or channels.

If you selected “VCA Alarm” as the event type, select the required IP cameras.

If you selected “Intrusion Alarm” as the event type, select the required intrusion panels. By default, all panels are selected.

6. Click **Search**. The list of search results appears.
7. Select the desired video from the list.
8. In the search results window, you can:

- Click **Play**  to play back the footage

- Click **Archive** to archive results

**Note:** You can modify the pre- and post-play periods of a recording.

## By bookmarked recordings

For information on creating bookmarks, see “Create bookmarks” on page 51.

### To search for a bookmark:

1. In live view, right-click the mouse on the desired video pane and select **Advanced Search**. The Video Search menu appears.

— or —

Click the **Search**  icon on the front panel.

2. In the Search menu, click the “Bookmark” tab.
3. Select the desired cameras as well as start and end times of the recording to be searched. Also select the type of bookmark to be searched.

If searching for customized bookmarks, enter a keyword from the bookmark name.

Click **Search**. The list of bookmarks appears.

4. Select the desired bookmark from the list.
5. Select a bookmark and do one of the following:

Click the **Edit** button to edit a bookmark’s name.

— or —

Click the **Delete** button to delete a bookmark.

— or —

Click the **Play** button to play back a bookmark.

### By snapshots

You can search for snapshots of recorded video. See “Live view mouse menu” on page 27 to search for snapshots:

1. In live view, right-click the mouse on the desired video pane and select **Advanced Search**. The Video Search menu appears.

— or —

Click the **Search**  icon on the front panel.

2. In the Search menu, click the “Snapshot” tab.
3. Select the desired cameras as well as start and end times of the recording to be searched.
4. Click **Search**. The list of snapshots appears.
5. Select a snapshot to see it in the thumbnail window. Click its **Play**  button to see it in full-screen mode.
6. When in full-screen mode, move the cursor to the right edge of the window to see the complete list of snapshots found in the search. Click their Play buttons to see them in full-screen mode.
7. To see a slideshow of all the snapshots found, click the ► or ◀ buttons on the snapshot toolbar to sequence forwards or backwards through the shots.

## Log search

You can open video footage from the results of a log search. Refer to “Search the system log” on page 140 for more information.

# Chapter 7

## Playback functionality

The recorder lets you quickly locate and play back recorded video. There are three ways to play back video:

- Instant playback of the most recently recorded video
- 24-hour playback of one day's recorded video
- Search video by specific time, events, motion detection, bookmarks, or snapshots (see Chapter 6 "Searching files" on page 33 for further information)

The recorder continues to record the live view from a camera while simultaneously playing back video on that camera display. You must have the access privilege to play back recordings (see "Customize a user's access privileges" on page 133 for more information).

### Instant playback

Use the live view toolbar to perform instant replay of a predefined period (default time is five minutes). This can be useful to review an event that has just happened. Only one camera at a time can be selected.

You can modify the playback period in the *Playback Duration* menu. See page 39 for further information.

#### To instantly replay recorded video:

1. In live view mode, left-click the mouse on the desired camera image. The live view toolbar appears. Click the *Instant Playback* icon .

**Note:** You will be asked to enter the Admin password.

2. Click the Channel icon  and select the desired camera from the drop-down list. Click **OK**.

Playback starts immediately. The *Instant Playback* scroll bar appears under the selected camera.



3. Click **Pause**  on the toolbar to pause playback.  
 Click **Play**  to restart playback.  
 Click **Stop**  to stop playback and return to live view.

## Modify the instant playback duration

The live view toolbar lets you quickly play back recorded video for a preprogrammed period. You can easily change this preprogrammed time period. See page 29 for more information on the live view toolbar.

To modify the preprogrammed time of this instant playback, go to **Recording > General**. Select one of the times from the drop-down list (5, 10, 20, or 30 minutes) and click **Apply**. Default is 5 minutes.

## Overview of the 24-hour playback view

It is easy to manage playback from the 24-hour playback window.

The playback video can be set up to display a time/date stamp for evidentiary purposes (see “Camera OSD” on page 68).

The playback windows for 24-hour playback and for the results of a search are different.

- 24-hour playback is in full-screen mode
- A video file of a search result is only visible in the playback viewer in the search results window. See “Search results” on page 34 for more information

Figure 13: 24-hour playback window



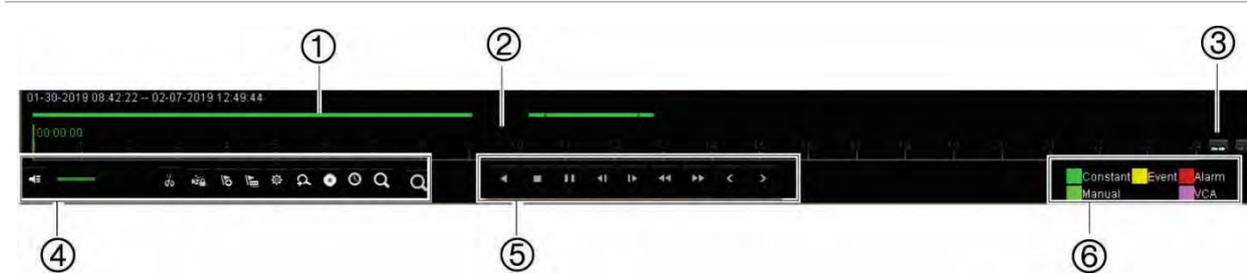
- Playback mode:** Select one of seven playback modes to view: Normal, Event, Bookmark, Smart, Sub-periods, External File, or Snapshot. See “24-hour playback” on page 42 for more information.
- Playback viewer.
- Streaming.** Select the streaming type: Main stream or substream. When dual stream recording mode is used, you can select between main and substream. However, this selection is always visible.
- Full screen.
- Exit 24-hour playback recording. Click **Exit** or right-click the mouse to return to live view.
- Quick camera select:**  
*Max. Camera for Playback:* From the camera list, automatically selects the first 16 cameras with recordings.  
*Min. Camera for Playback:* From the camera list, automatically select the first camera with recordings.  
**Note:** Cameras can also be selected manually. The maximum number of cameras that can be selected is 16, whether selected automatically or manually.
- Camera panel.** Select the cameras for playback. Move the mouse over the area to display the list of cameras available.
- Calendar panel.**  
*White:* No recordings.  
*Green/ Yellow/ Red/ Pale green/ Magenta:* Recording types are available on the recorder.
- Playback control toolbar.** See Figure 14 on page 41 for more information.
- Time bar:** Time of actual playback. This is only displayed in 24-hour playback.
- 24-hour recording progress bar:** This bar displays how much of the 24-hour period has been recorded. It indicates in color the type of recording.
- Recording type:** Description of the color coding of recording types that appear in the playback progress bar. Green indicates constant recording. Yellow indicates motion recording. Red indicates alarm recording. Pale green indicates manual recording. Magenta indicates VCA recording.

## The 24-hour playback control toolbar

It is easy to manually control playback using the playback control toolbar. See Figure 14 below.

**Note:** The playback control toolbar does not appear for instant playback.

Figure 14: 24-hour playback control toolbar



### Description

1. **24-hour recording progress bar:** This bar displays when there are recordings during the 24-hour period. It indicates in color the type of recording. Constant recording is shown in the example above.
2. **Timeline:** Allows you to jump forwards or backwards in time. The timeline moves left (oldest video) to right (newest video). Click a location on it for where you want playback to start. In 24-hour playback, the time bar shows the actual playback time.

3. Zoom in and out of the recording.

4. **Audio and video control toolbar:**

- / Audio on/off.
- / Start/stop a video clip during playback. Sections of a recording can be saved to an external storage device.
- Lock a file during playback.
- Add default bookmark.
- Add customized bookmark.
- File management.  
Click to see the list of video clips, snapshots, locked files, bookmarks and their times. The video clips, playback captures and locked files can be archived. Bookmarks can be renamed and deleted.
- Digital zoom.  
Click to enter the digital zoom function. Right click the mouse to exit.
- Archive files.
- Modify the forward and reverse skip times.
- Call up the Search window to search for recorded video files by time & date, events, bookmarks, and snapshots.

5. **Playback control toolbar:**

- Reverse play the recording. Click again to pause.
- Stop playback. Time displayed is 00:00:00.
- Play recording.
- Fast forward playback by the configured skip time (default is 30 seconds).

Description	
	Reverse playback by the configured skip time (default is 30 seconds).
	Decrease playback speed: Options available are: ½ speed, ¼ speed, 1/8 speed, single frame.
	Increase playback speed. Options available are: 2X speed, 4X speed, 8X speed, 32X speed.
	Play previous file/day/event recording.
	Play next file/day/event recording in the search result.

6. **Recording type:** Description of the color coding of the five recording types that appear in the playback progress bar. Green indicates continuous recording. Yellow indicates motion detection. Red indicates alarm recording. Pale green indicates manual recording. Magenta indicates VCA recording.

## 24-hour playback

Use this option to access one day of video recordings for the selected camera. Playback starts at midnight and runs for the 24-hour period. 24-hour playback is shown in full-screen view. See Figure 14 on page 41 for a description of the playback control toolbar.

### • Using the mouse:

1. In live view mode, right-click the mouse on the desired camera image. In the mouse toolbar, click **24-hour Playback**.

The playback screen appears. By default, the camera is in full-screen mode.

2. To select more than one camera for synchronous playback or to select playback from a different day, move the mouse to the right edge of the screen. The camera list and calendar are displayed. Select the desired cameras and/or another day. Up to 8 cameras can be selected.

Playback starts immediately you have selected the camera and times.

**Note:** A message appears if there are no recordings found during this period.

3. Use the playback control toolbar to manually control playback.
4. Click **Exit**  or right-click the mouse to return to live view.

— or —

Right-click the mouse and click **Exit** from the mouse menu to return to the previous window.

### • Using the front panel:

1. Select the camera for playback and press the **Play**  button. Playback from the selected camera starts immediately.

**Note:** Synchronous playback is only available using the mouse. If live view was showing multiview, only the camera in the top-left channel on screen will be played back.

2. To select a different camera for playback, press the numerical button of the desired camera.
3. Press **Live** to return to live view.

## 24-hour playback modes

You can select one of seven different 24-hour playback modes (see item 1 in Figure on page 40). They are:

Playback mode	Description
Normal	<p>Play back recordings from the selected cameras of the selected day. Select the desired cameras and day to play back. Playback starts immediately.</p> <p>You can select all the playback toolbar options.</p>
Event	<p>Play back recorded selected alarm input, motion, VCA alarm, or intrusion alarm events. See “Event playback” on page 44 for more information.</p>
Bookmark	<p>Select the desired cameras and time period to search for bookmarks. Enter the desired keyword to search for a specific file name, if required. Click <b>Search</b>. The list of bookmarks appears. Change the pre and post-play times, if required.</p> <p>Click <b>Play</b> for the desired bookmark to play back.</p> <p>Click the <b>Exit</b> button to exit the playback of the selected bookmark and do another search, or click the <b>Search</b>  icon to open the Search window and select the Bookmark tab.</p> <p><b>Note:</b> You can only search for a bookmark by file name in the 24-hour playback mode.</p>
Smart	<p>This feature lets you selectively play back the parts of a recording with VCA and motion events and skip over video that does not have such events. See “Smart playback” on page 45 for more information.</p>
Sub-periods	<p>This feature lets you see simultaneously the 24-hour playback recording for a selected camera split over several consecutive time periods. See “Split-screen playback” on page 47.</p> <p>Select the desired camera and number of split screens. Playback starts immediately.</p>
External file	<p>Import a file to play back.</p> <p>Insert the storage device, such as a USB flash drive, in the recorder and select a video file to play back.</p>
Snapshot	<p>Select the desired cameras and the time period. Click <b>Search</b>. The list of snapshots appears. Click <b>Play</b> to see the desired snapshot.</p> <p>To search again, click the <b>Search</b>  icon to open the Search window and select the Snapshot tab.</p>

## Quickly locate video in playback

When you are in normal playback, not split-screen or search results, you can quickly locate a specific point of interest in the video to start playback.

Using the mouse, click once on the playback timeline where you think the video of interest is located. A snapshot of the video pops up (see Figure 15 below) for a few seconds and play back starts from this point. You can continue to click the timeline until you find the specific video you are seeking to play back.

Figure 15: Quickly locate video in playback



## Event playback

This feature lets you selectively play back alarm input, motion, VCA alarm, or intrusion alarm events.

### To do an event playback:

1. In 24-hour playback mode, select **Event** from the drop-down list on the upper left-corner of the window.
2. If using dual stream recording, select the recording mode: **Main Stream** or **Substream**.
3. Select the type of event to search for from the right-hand side of the window: Alarm Input, Motion, VCA Alarm, and Intrusion Alarm.

**Alarm Input:** Select the desired alarm inputs from the list displayed.

**Motion:** Select the desired cameras to search.

**Note:** Motion detection must be enabled in order to use this function. See “Motion detection” on page 70 for information.

**VCA Alarm:** Select the type of VCA alarm under **Minor Type**. Also select the desired cameras to search. The VCA types available are:

All	Enter Region	Audio Loss Exception Detection
Face Detected	Exit Region	Sudden change of Sound Intensity
Cross Line Detected	Object Left Behind	Defocus Detected
Intrusion Detected	Object Taken	Scene Change

**Intrusion Alarm:** Select the type of alarm under **Minor Type**. Also select the desired intrusion panels from which the alarm has been triggered. The alarm types available, which are SIA alarm codes, are:

All	Intrusion Alarm_PA (Panic alarm)
Intrusion Alarm_BA (Burglary alarm)	Intrusion Alarm_QA (Emergency alarm)
Intrusion Alarm_EA (Exit alarm)	Intrusion Alarm_TA (Tamper alarm)
Intrusion Alarm_FA (Fire alarm)	Intrusion Alarm_UA (Technical alarm (General))
Intrusion Alarm_GA (Technical alarm (gas))	Intrusion Alarm_WA (Technical alarm (Water))
Intrusion Alarm_HA (Hold-up alarm)	Intrusion Alarm_ZA (Technical alarm (Low temperature))
Intrusion Alarm_JA (User code tamper)	Panel Heartbeat Alarm
Intrusion Alarm_KA (Technical alarm (High temperature))	Arming Panel Alarm
Intrusion Alarm_MA (Medical alarm)	Disarming Panel Alarm

4. Select the start and end dates and times for the event search.
5. Click **Search**  to searching for the desired events.

The results are listed on the right side of the window. Each individual recorded event is listed. They are collectively not shown on the playback toolbar.

6. Select the desired pre and post-event times (between 5 and 600 seconds). Default time is 30 seconds.

**Note:** These pre and post-event times are independent to the times set for camera recordings under Camera Setup > Camera Recordings Settings. If you are only recording events, the default pre and post-event times are determined by the values set up under Camera Setup > Camera Recordings Settings. Default is 5 seconds.

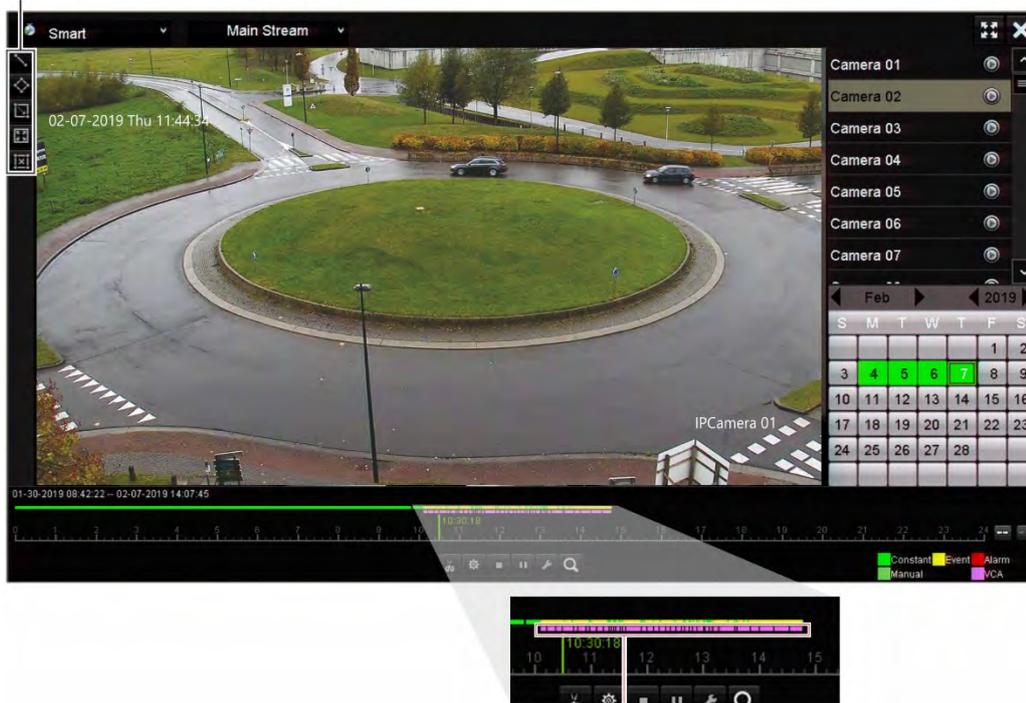
7. Click the desired camera recording to play back. Its time bar also appears on the playback toolbar.
8. Click **Exit** to stop the play back and return to the previous window. You can do another search selection.
9. Click  to exit playback and return to live view.

## Smart playback

This feature lets you selectively play back the parts of a recording with VCA and motion events and skip over video that does not have such events. The *Smart Playback* mode analyses the video for VCA and motion events and marks them. See Figure 16 below.

**Figure 16: Example of a smart playback recording**

Smart event options



Smart bar showing all smart events found

For more information on VCA events, go to “VCA setup” on page 74.

**To do a smart playback:**

1. In playback mode, select **Smart** from the drop-down list on the upper left-corner of the window.
2. Select a camera and date from the calendar on the right-hand side of the window.
3. Click **Play**  to start playing the recording.
4. Select the rules and areas to do a smart search for VCA or motion events in the recording.

Icon	Description
	<p><b>Cross line detection:</b> This is used to detect people, vehicles and objects crossing a pre-defined line or an area on-screen. If someone or an object crosses the line, the time of the event is shown on the Smart bar.</p> <p>Click the icon and then click on the image to indicate the start and end points of the line. If you want to change the line position, re-click the icon and draw the line again.</p> <p><b>Note:</b> To be able to use this feature, cross line detection must be set up for the camera. See “VCA setup” on page 74 for further information.</p>
	<p><b>Intrusion detection:</b> This is used to detect when intrusion occurs. If someone enters the selected area, the time of the event is shown on the Smart bar.</p> <p>Click the icon and then click on the image the four points on the image the set the quadrilateral area for intrusion detection. Only one area can be set. If you want to change the detection area position, re-click the icon and draw the area again.</p>

Icon	Description
	<b>Note:</b> To be able to use this feature, intrusion detection must be set up for the camera. See “VCA setup” on page 74 for further information.
	<b>Motion detection:</b> This is used to detect motion in a selected area. Click the icon and then drag the mouse to draw the motion detection area. <b>Note:</b> It is not necessary to have motion detection enabled to use this feature.
	<b>Motion detection:</b> This is used to detect motion over the whole image. Click the icon. By default, the whole image is selected as the detection area.
	Clear all areas selected.
	Start and stop video clipping.
	File management for video clips.
	Stop playback.
	Start or pause playback.
	Smart settings.
	Search matched video files.

- Click **Smart Settings**  to select the settings for the smart search:

**Skip non-related video:** Video that does not have selected events will not be played.

**Play non-related video:** Set the speed to play the video with no selected events.

**Play related video:** Set the speed to play the video with selected events.

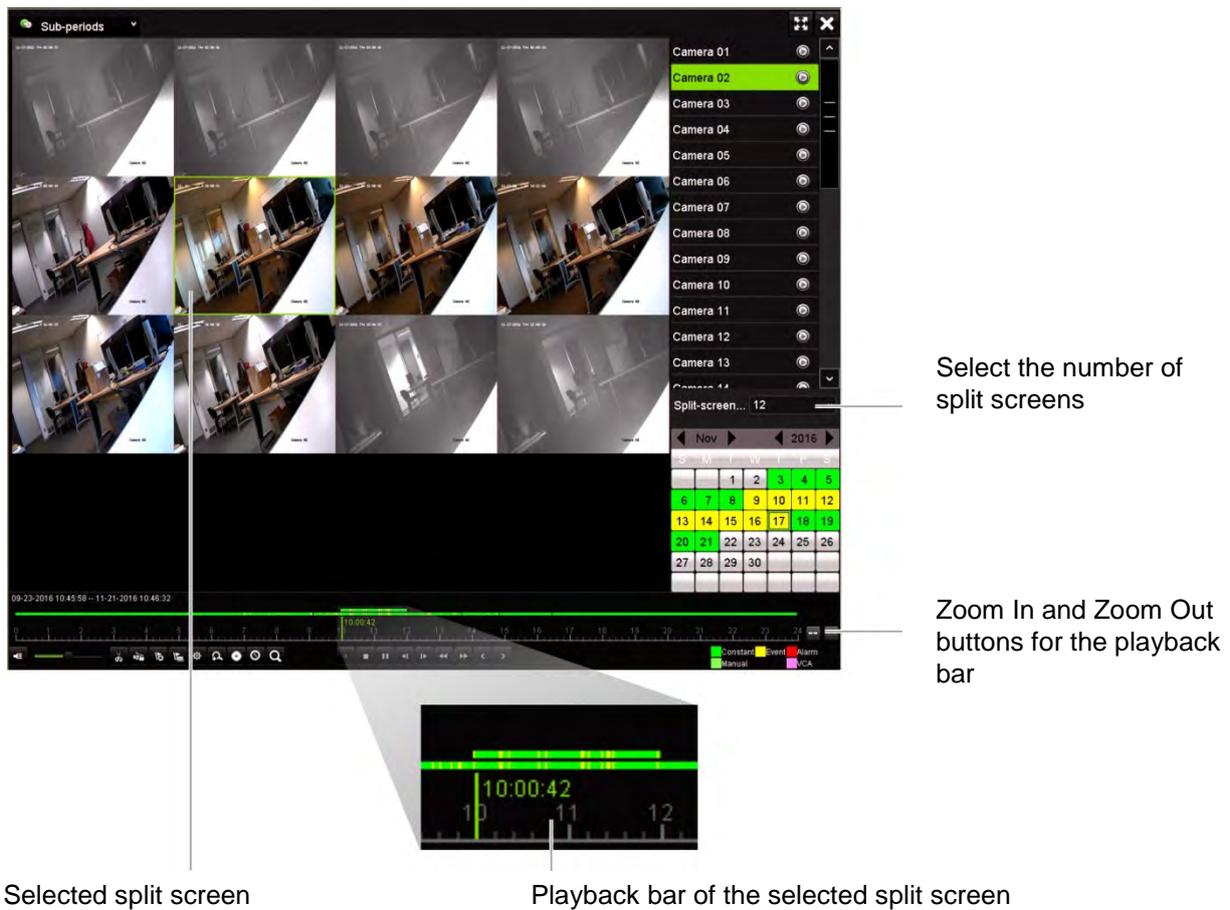
- Click **Search**  to search and play back video with the matched events, which are shown in the Smart bar.

## Split-screen playback

This feature lets you see simultaneously the 24-hour playback recording for a selected camera split over several consecutive time periods.

You can display the recording between four and 16 split screens. The recording is split into equal time periods depending on the number of split screens selected. See Figure 17 below.

Figure 17: Example of split-screen playback



**To do a split-screen playback:**

1. In playback mode, select **Sub-periods** from the drop-down list on the upper left-corner of the window.
2. Select a camera and date from the calendar on the right-hand side of the window.
3. In the **Split-screen** drop-down list box, select the desired number of split screens. Up to 16 screens can be selected. Default is 3 screens.

The split screens immediately appear.

4. Click the desired screen to see the playback bar of that sub-period.
5. Click the Zoom In and Zoom Out buttons to focus in and out of the playback bar.
6. Double-click the selected screen to see the playback at full-screen. Double-click again to see the screen without the playback bar and camera list. Double-click again to return to the split-screen mode.
7. You can do video clips, bookmarks and lock files of a split-screen playback.
8. Click  to exit playback and return to live view.

## Playback speed and skip time

Use the direction buttons on the front panel to modify the playback speed, and to jump forwards or backwards.

The default skip time is 30 seconds. However, you can easily change it.

### To change the playback speed:

*From the front panel:*

Press the left and right buttons to speed up and slow down recorded video.

*From the playback window using the mouse:*

Click  and  to speed up and slow down recorded video by up to 300 times.

### To set the playback skip time:

1. In playback mode, click  to open the pop-up *Skip Time Settings* menu.
2. Select a skip time between 10 and 300 seconds for forward and backward skip times. The default skip time is 30 seconds. Use the mouse scroll wheel to increase and decrease the skip time.
3. Click **OK**.

### To skip forwards or backwards during playback:

*From the front panel:*

Press the up and down buttons to jump recorded video forwards and backwards by a set skip time.

*From the playback window using the mouse:*

Click  and  to jump recorded video forwards and backwards by a set skip time.

— Or —

Click a location on the timeline for where you want playback to start.

## Play back frame-by-frame

You can play back a selected video at different speeds. This allows you to carefully examine an event frame-by-frame as it happens.

The current frame rate is shown on the right of the playback control toolbar.

### To play back frame-by-frame:

#### • Using a mouse:

1. In playback mode, click the **Speed Down**  button in the playback control toolbar until the speed changes to single frame.
2. Click the **Pause** button to advance the video frame by frame.

• **Using the front panel:**

1. In playback mode move the left direction button to left to scroll down through the speed changes until single frame.
2. Press **Enter** to advance the video frame by frame.

## Play back an archived file

You can play back an archived file on your backup device using TruVision Player. You can also play back a file archived on your backup device using the 24-hour playback mode.

**To play back an archived file:**

1. In 24-hour playback mode, select **External File** from the drop-down list on the upper left-corner of the window.
2. Select the backup device and the desired file type to play back.
3. Position the mouse over a file to see the file name.

The name includes the recording date and time. For example, the recording A02\_TV46\_20190207134707.mp4 was archived February 7, 2019, at 13:47:07 (24-hour time format).

4. Click the **Play** button or double-click the desired file to play it.
5. Click **Exit** to return to the previous window.

## View a snapshot

You can view saved snapshots using the Search function. You can also view saved snapshots using the 24-hour playback mode.

**To play back a snapshot:**

1. In 24-hour playback mode, select **Snapshot** from the drop-down list on the upper left-corner of the window.
2. Select the camera(s) as well as the start and end times to search for snapshots.
3. Click **Search**. The list of snapshots found is listed.
4. Click **Play** to see the desired snapshot.
5. Click **Exit** to return to the previous window.

## Digital zoom in playback

You can zoom in on an image during playback to see it in greater detail.

**To digitally zoom-in during playback:**

1. In playback mode, click the time on the toolbar for the video that you want to view.
2. Click the **Digital Zoom** icon in the playback control toolbar.

The playback control toolbar disappears. The digital zoom window appears.

3. Left-click the mouse and drag the red square in the digital zoom window to the area of interest. The selected area is magnified.
4. Right-click the mouse to quit digital zoom mode and return to full-screen playback mode. The playback control toolbar reappears.

## Create video clips

You can save important scenes in a recorded file for later reference by creating video clips of selected portions of the file during playback. When an intruder, for example, crosses in front of several cameras you can save the video clip of the intruder's path across these cameras in a single file.

**Note:** This feature is only available using the mouse.

**To create video clips during playback:**

1. Open the desired 24-hour playback window.
2. Click the playback timeline where you want the video clip to start and click the **Start Clipping**  button.
3. Click the playback timeline where you want the video clip to stop and click the **End Clipping**  button.
4. Repeat for additional clips.
5. Click the **File Management**  button and click the **Video Clips** tab to see the list of video clips saved. You cannot play them back.

To archive video clips, see “Archive video clips and locked files” on page 56.

6. Click **Cancel** to return to 24-hour playback window.
7. Click **Exit**  to return to live view. If you have not saved the video clips, a pop-up screen will ask you if you want to save them. If you answer Yes, the *File Management* window will appear so that you can archive the files.

## Create bookmarks

You can bookmark the important scenes in a recorded file for later reference.

Bookmarks flag the start of a scene. Up to 64 bookmarks can be saved in a video file. There are two types of bookmarks:

- **Default bookmark** : All default bookmarks have the same generic name, "BOOKMARK".
- **Customized bookmark** : The bookmark is given a name for easy identification. The same name can be used for several bookmarks.

You can search both types.

#### To create a bookmark:

1. Open the desired 24-hour playback window.
2. Click the playback timeline where you want the bookmark to be. The green time bar jumps to this position. Click the button for the type of bookmark you want and enter the bookmark name, if required.
3. Click the **File Management**  button and click the *Bookmark* tab to see the list of bookmarks saved. The name of a bookmark can be edited. A bookmark can also be deleted.

To archive locked files, see "Archive video clips and locked files" on page 56.

4. Click **Cancel** to return to the 24-hour playback window. Click **Exit**  to return to live view.

## Lock playback files

You can lock recorded files during playback so they cannot be overwritten later on. In multichannel playback using this *Lock File* function will lock all the recorded files for the playback channels.

**Note:** Locking too many files will reduce the storage capacity of the recorder.

#### To lock during playback:

1. In 24-hour playback mode, click the **Lock File**  button on the playback control toolbar to lock the current recording file.
2. To see the list of locked files saved, click the **File Management**  button and in the *File Management* window select the *Locked File* tab. The list of locked files is shown.

#### To unlock a locked file

1. In 24-hour playback mode, click the **File Management**  button and in the *File Management* window select the *Locked File* tab. The list of locked files is shown.
2. Click the lock symbol of the desired file to unlock. The file is no longer protected.

# Chapter 8

## Archive

Archive recorded files on an external device such as USB flash drive, USB HDDs or a DVD burner. You must be in live view to archive video. Access to archive commands may require a password.

Before starting to archive files, ensure that you have the backup device connected to the recorder. It is detected automatically by the recorder.

**Note:** The recorder supports USB DVD and USB HD on the front and back USB ports. You can buy a USB DVD drive from UTC, TVR-DVD-1.

**Note:** It is recommended to connect DVD writers to both USB ports of the front panel to make sure it receives enough power.

The recommended DVD writers are:

- Pioneer XU01
- Samsung SE208DB/TSBS

## Archive files

There are two ways to archive files:

**Quick Archive button:** Quick archive lets you archive recorded files quickly by using the Archive button on the front panel. The recorder then downloads all the recorded files on the unit to fill the available memory space on the media. This option is not available via the mouse.

**Search Results window:** In the search results window there is an “Archive” button. Click it to bring you to the archive window of the selected video in the search result. See “Archive files from search results” on page 54 for more information.

## TruVision Player

Use the standard file player software, TruVision Player, to play back the archived video on your PC.

The TruVision Player application for playing back videos is automatically downloaded with the archived files. The Player is not available from our website.

## Quick Archive

### To archive recorded video using Quick Archive:

1. Insert the backup device into the recorder.  
If using a USB memory drive, insert the device into the USB port on the front panel. If more than one media type is found, the USB device takes precedence over the others.
2. Press the **Archive**  button on the front panel to open the *Quick Archive* window.
3. Select the files you want to archive.
4. Click **Start** or press **Archive** on the front panel again. The unit starts to download the selected files to the backup device.

**Note:** A message will appear if there is a capacity limitation on the backup device. A message will appear to confirm when the download is complete.

## Archive files from search results

You can insert a mini-USB hub to the USB port to attach a mouse for navigation or a USB drive for archiving. However, the unit may not support all types of USB hubs.

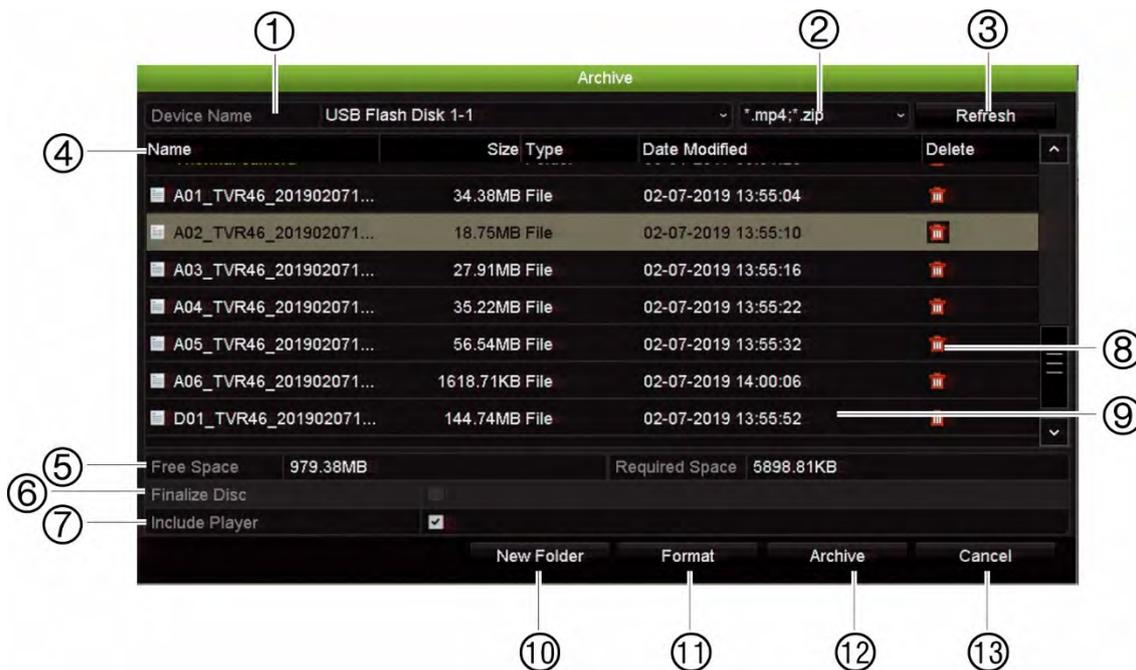
The Archive options available may depend on the type of backup device selected.

### Archive window

After searching for all the recordings from selected parameters and cameras using *Advanced Search*, the results are listed in the Search window. When you select the desired files to archive and click the **Archive** or **Archive All** buttons, the Archive window appears (see Figure 18 below).

The Archive window lists all the files currently on your backup device. The window shows the free space available on the backup device. You can also delete files from the device and search by type of files present. Files cannot be played back from the Archive window.

Figure 18: Example of an archive window



Function	Description
1. Device name	Select one of the storage media for archiving. If the backup device is not recognized: <ul style="list-style-type: none"> <li>• Click the Refresh button</li> <li>• Reconnect device</li> <li>• Check for compatibility from vendor</li> </ul>
2. Search file format	Search files on the backup device with the selected format.
3. Refresh	Refresh the search results if any parameters have been modified.
4. Name	List of files on the backup device.
5. Free Space	Free space available on the backup device.
6. Finalize Disc	Select to prevent other files being recorded onto the disc.
7. Include Player	Select to automatically include the Player tool when archiving files.
8. Delete	Click to delete a selected file from the backup device.
9. Required Space	Space required on the backup device for the files to archive.
10. New Folder	Create a new folder on the backup device. Files from the recorder can be archived to a specific folder.
11. Format	Format the backup device.
12. Archive	Start downloading selected files onto the backup device.
13. Cancel	Cancel search and return to previous menu.

## Export recorded files to a backup device

### To export recorded files:

1. Connect the backup device to the recorder.

Insert the USB storage device into one of the USB ports on the front panel. If there are two USB devices inserted into the front panel, select the one for archiving.

2. In live view mode press the **Search** button on the front panel or remote control.

— or —

Right-click the mouse and select **Advanced Search**.

The *Advanced Search* window appears.

3. Select the cameras and search parameters required.
4. Click **Search**. The list of results appears.
5. Select the files to export.

Note: You can click the **Play** button to verify that the selected files are the files to export.

6. Click **Archive**. The Archive window appears.
7. Select the storage medium to export to from the drop-down list.
8. Click **Archive** to begin the backup process of the selected files.

— or —

Click **Archive All** to begin the backup process of the all the files.

## Archive video clips and locked files

You can manage the video clips and locked recordings that you create during 24-hour playback.

### To archive video clips and locked files:

1. In playback mode, click the  **File Management** button. The *File Management* window appears.
2. Select the tab for the files you want to manage: **Video Clips** or **Locked File**.
3. Insert your backup device into the recorder.
4. Select the files you want to archive and click **Archive** or **Archive All**.
5. In the *Archive* window that appears, select the backup device to be used.

If you want to filter the existing files already on the backup device, select the file format.

6. Click **Archive**. File downloading starts.

The files are saved onto the backup device. A pop-up screen tells you when downloading is complete. The player.zip file is automatically saved with the file that tells you where to go to download the TruVision Player application.

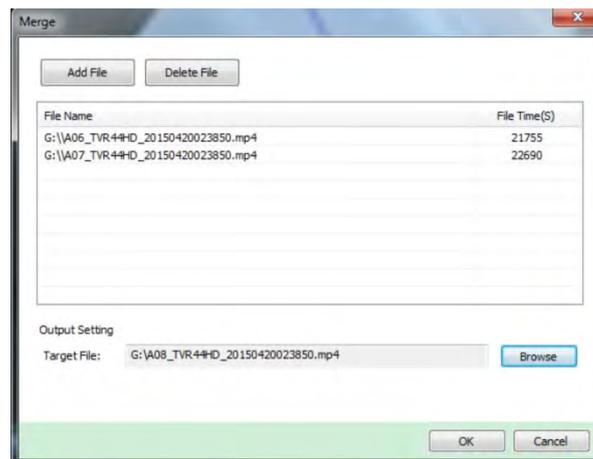
**Note:** If you are using a USB 3.0 compatible device, it is recommended to use the USB on the back panel.

## Merge video files in TruVision Player

You can include multiple files in the TruVision Player playlist. Double-click the desired video file from the list and click the **Start** button. When the first file finishes, the next file will automatically start.

**To add exported video files to TruVision Player:**

1. In TruVision Player, click the menu icon  and select **Tool > Merge**.
2. The *Merge* window appears. Click **Add File** to add the files you want to merge onto a selected video file. Under **Output Setting**, select the video file to which you want to add the files.



3. Click **OK**.

# Chapter 9

## Display settings

Use the *Display Settings* menu to modify how the camera images appear on screen.

### Display settings

Use the *Display Settings* menu to adjust the settings related to the local monitor output of the recorder, such as selecting the main and event monitors, multiview layout, display the monitor time bar, sequence dwell time options, and enable or disable the local audio output. See Figure 19 below.

Figure 19: Display Settings window



Table 10: Description of the Display setup window

Option	Description
1. BNC Output Standard	Define the desired output mode. The BNC output can be used as event monitor and also produces the image that is used for the V-stream. Select one of the options from the drop-down list: PAL or NTSC. Then click <b>Apply</b> .

Option	Description
2. Picture Setting	Define the desired output mode. Select one of the options from the drop-down list: Standard, Bright, Soft, or Vivid, and click <b>Apply</b> .
3. BNC Output Brightness	Define the desired brightness by using the slider.
4. VGA/HDMI1 Resolution	Define the resolution of the monitors in the VGA/HDMI1 ports. Select one of the options from the drop-down list and click <b>Apply</b> . The selected resolution must be the same as that of the monitor.
5. HDMI2 Resolution	Define the resolution of the monitor in HDMI port 2. Select one of the options from the drop-down list and click <b>Apply</b> . The selected resolution must be the same as that of the monitor.
6. Display Status Icons	Define whether the status icons are displayed. Default is Enabled.
7. Time Bar Transparent	Select the transparency of the monitor output time bar on screen relative to the background to make the time bar easier to read. Select the check box to enable/disable. Default is Disabled.
8. Enable Time bar	Select whether the monitor output time bar appears on screen. Select the check box to enable/disable. Default is Enabled.
9. Time Bar Size	Select the size of the time bar: Large, Medium, or Small. Default is Large.
10. Video Output Interface	Select the desired video output interface to apply: VGA, HDMI or V-stream/BNC. Default is VGA/HDMI.
11. Default View	The factory default multiview format displays all channels (2x2).
12. Sequence Dwell Time	Set the length of time for which a camera image is displayed on the selected monitor before moving to the next camera during sequencing. Default is off ("No Switch").
13. Enable Audio Output	Select whether to hear audio from cameras in both live and playback mode. However, in order to be able to hear audio in playback, you must enable the audio output setting. Default is Disabled. Select the check box to enable/disable audio output.
14. Volume	Define the desired volume by using the slider.
15. Event Monitor	Select which monitor will be the event monitor showing full screen monitoring in case of events: VGA/HDMI or V-stream/BNC.
16. Event Full Screen Monitoring Dwell Time (s)	Set the length of time during which an image is displayed on the event monitor in full screen in case of an event. Default is 10 seconds.
Alarm Full Screen Monitoring Dwell Time (s)	Set the length of time during which an image is displayed on the event monitor in full screen in case of an alarm. Default is 10 seconds.

## Layout

The Layout window allows you to define the layout of each of the different views as they are shown when selecting the different live views or the sequencing order.

The cameras are sequenced in numeric order by default. You can change the order of the cameras for all monitors. However, the VGA and HDMI monitors display the same content.

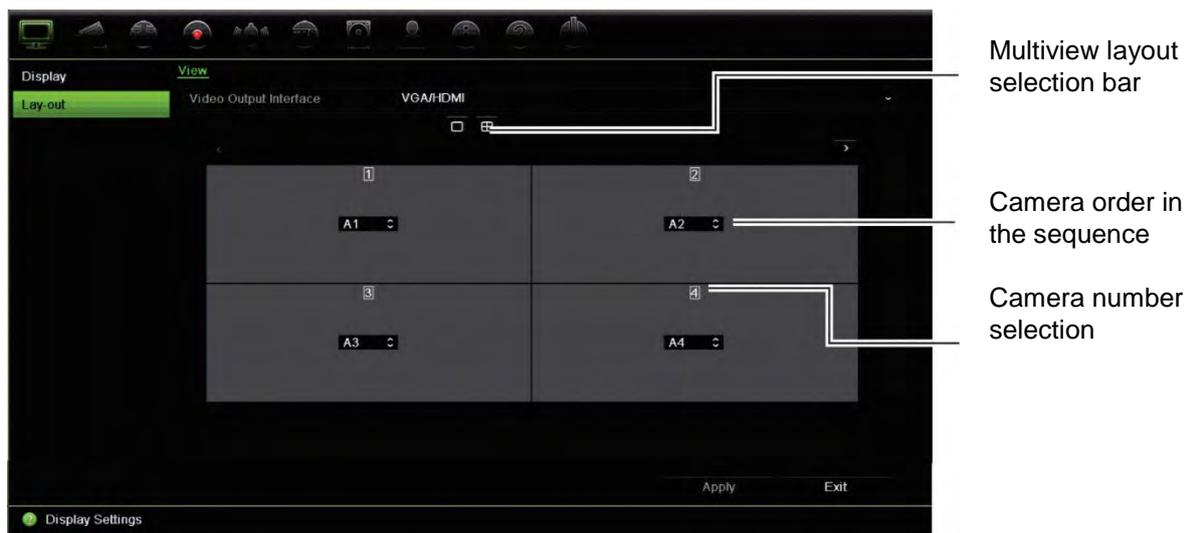
The default view is 2x2 video tiles for the 16-channel recorder model and 4x4 for the 32-channel model.

The camera order in the different views is consistent. This means that if Channel 2 is the first camera shown in the single camera view then it will also be the top left camera of the 4-channel view.

You can switch the tile of a camera with that of another camera in the system. This lets you, for example, have the images of camera 1 appear on tile 10, and the images of camera 10 appear on tile 1. This feature is useful when you want to watch the sequence of images from specific cameras so that they are next to each other on-screen.

See Figure 20 below. Each video tile displays both the order of the camera on screen and the camera number.

**Figure 20: Camera layout window**



# Chapter 10

## Camera setup

Use the Camera Setup menu to configure analog and IP cameras. You can also configure the camera OSD, snapshots, recording settings, image quality, motion detection, privacy masking, camera tampering, restricted access camera, VCA settings, PTZ configurations, V-stream settings, and object counting.

**Note:** Not all settings are available for IP cameras. For advanced IP camera settings, please consult the IP camera web browser interface.

### Supported cameras

The recorder supports the following cameras:

- HD-TVI cameras up to 8MPX (4K). Both TruVision and third party cameras are supported. HD-TVI cameras are encoded as H.264 or H.265 streams.
- Standard analog cameras (can be encoded as H.264 or H.265 streams).
- TruVision IP cameras up to 8MPX (4K). The recorder accepts H.264 and H.265 TruVision IP cameras.

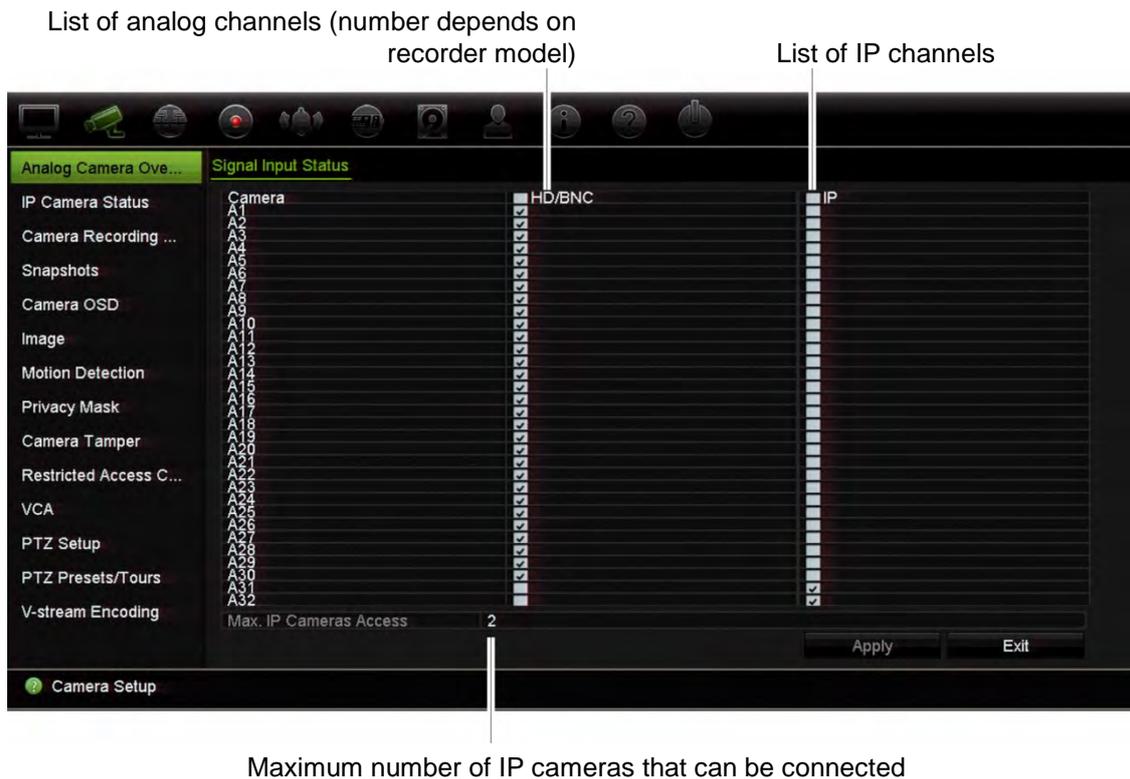
The analog video inputs on the recorder can automatically detect whether a camera is analog video or HD-TVI.

### Configure the signal input channel

The recorder can support up to 32 cameras depending on the recorder model, which can be a mix of analog and IP cameras. By default, all camera channels in the recorder are analog. You need to disable analog cameras in order to add IP cameras.

You can quickly see an overview of all the analog cameras and their status in the **Analog Camera Overview** screen (see Figure 21 on page 62). The number of cameras displayed depends on the recorder model.

When an analog camera is enabled or disabled, the system must reboot for the changes to take effect.

**Figure 21: Analog Camera Overview window (32-channel recorder model shown)****To enable or disable an analog camera:**

1. From the menu toolbar, click **Camera Setup > Analog Camera Overview**.
2. Select the check boxes of the analog cameras that you want to enable.

**Note:** Every channel must be allocated to a channel type (analog or IP). If not, the following error message appears: “Please select at least one signal type”.

3. Click **Apply** to save the changes.
4. A pop-up message will appear asking if you want to reboot the system. Click **Yes**.
5. Click **Exit** to return to live view.

## IP camera status

The *IP Camera Status* menu allows you to add, edit and remove IP cameras to the recorder, as well as update the cameras’ firmware. The recorder supports all TruVision IP cameras and encoders and is compliant with ONVIF profile S cameras.

You can enter a name for ONVIF cameras and that name will appear in the tree structure of TruVision Navigator and the recorder’s webpage.

**Note:** Ensure that the ONVIF camera has been tested together with the recorder before installation.

The maximum number of IP cameras that can be connected depends on the number of analog cameras enabled. You must disable an analog camera to add an IP camera.

Figure 22: IP Camera Status window



Table 11: Description of the IP camera window

Option	Description
1. IP Camera tab	This tab shows the list of IP cameras added to the recorder. The camera information shown is: Camera No., Status, Edit, Advanced Set, Live View, Camera Name, IP Camera Address, Manage Port, Protocol, Device Model, Serial Number, and Firmware. The Status column shows whether an IP camera is connected (green) or disconnected (red).
2. IP Camera Import/Export tab	Import and export the list of IP cameras. The file format is in *.xls (MS Excel 2003).
3. IP Camera	Lets you see the live view from the selected IP camera as well as change the IP camera information. Click the Live View icon to see live view from the selected IP camera.
4. Manual Add	Add the selected cameras from the search results list to the recorder system without modifying the camera configuration.
5. Device Search/Add	Search the network for available IP cameras. Use this to manually add an IP camera to the recorder system.
6. Upgrade	Upgrade the IP camera software. Insert USB flash drive in the recorder and select the upgrade file. The camera will automatically reboot once the software is upgraded.
7. Delete	Delete the selected IP camera from the list.
8. Refresh	Update the information displayed on a camera in the recorder device list.

### To automatically add an IP camera:

1. From the menu toolbar, click **Camera Setup > IP Camera Status**.
2. Click **Device Search/Add** to search for any supported IP cameras located in the recorder LAN. A list of the cameras found is displayed.

**Note:** If cameras still have default settings, they might have the same IP addresses. This creates an IP conflict. Before adding the IP camera to the recorder, use the Edit button to assign a different IP address to each camera.

3. Select the check boxes of the cameras that you want to add to the recorder.
4. Click **Add** to add the selected cameras to the list of devices in the recorder. Click **Back** when complete in order to return to the main window.

**Note:** The maximum number of IP cameras that can be added is shown in the *IP Camera* tab.

The cameras are added to the end of the list of devices.

5. To test if a camera connection is operational, select the desired camera from the list of devices connected to the recorder and click **Live**. A pop-up window should appear showing the camera's live view.

**Note:** If cameras still have default settings, they might have the same IP addresses. This creates an IP conflict. Use the Edit button to assign a different IP address to each camera. Ensure that for each camera to successfully connect the cameras.

6. Click **Exit** to return to live view.

### To manually add an IP camera:

1. From the menu toolbar, click **Camera Setup > IP Camera Status**.
2. Click **Manual Add**. In the pop-up window, enter the camera details such as the IP camera address/domain, protocol, management port, user name and password. Click **OK**.

The camera is added to the end of the list of devices.

**Note:** Only one camera can be manually added at a time.

### To edit IP camera information

1. From the menu toolbar, click **Camera Setup > IP Camera Status**.
2. In the *IP Camera* tab, select a camera from the list displayed.
3. Click the **Edit**  icon of the desired camera row to get the pop-up window displaying the camera information: Camera ID number, IP camera address/domain, protocol, management port, stream number, transfer protocol, user name, and password.
4. Change the information as required.
5. Click **OK** to save the changes and return to the IP Camera window.
6. Click **Exit** to return to live view.

## Import/export IP camera files

You can export the configuration information on the IP cameras to an MS Excel file via the browser or through a USB port. The information in the exported file can be modified but the file structure must not be changed.

This file can also be imported to the recorder.

### To export IP camera settings:

1. Insert the archive device in a USB port of the recorder.
2. From the menu toolbar, click **Camera Setup > IP Camera Status > IP Camera Import/Export**.
3. Select the archive device and click **Export**. A pop-up message appears to say that the file has been successfully exported to the archive device and the exported file is listed on-screen.



### To import IP camera settings:

1. Insert the archive device in a USB port of the recorder with the MS Excel file to be imported.
2. From the menu toolbar, click **Camera Setup > IP Camera Status > IP Camera Import/Export**.
3. Select the archive device and click **Import**. A pop-up message appears to say that the file has been successfully exported to the recorder.

## Camera recording settings

Ensure that the HDD has been installed and initialized before configuring the recording settings. See Chapter 15 “Storage management” on page 124 for more information.

**Note:** The recorder can use both H264 and H.265 encoding for analog, HD-TVI and IP cameras.

**To configure recording settings:**

1. From the menu toolbar, click **Camera Setup > Camera Recording Settings**.



2. Select the camera you want to configure.
3. Configure the following recording settings (options available depend on the camera model):

Option	Description
1. <b>Stream Record Mode</b>	Select one of the stream types to configure the recording parameters of that record mode: Mainstream (TL-Hi) (default), Mainstream (TL-Lo), Mainstream (Event), Mainstream (Alarm), or Substream.
2. <b>Stream Type</b>	Select the type of stream to record, either video or video and audio. Default is Video.
3. <b>Resolution</b>	Select the resolution of the recording. Options include (depending on the camera): 8MPX, 5MPX, 4MPX (IP only), 3MPX, 1920*1080 (1080P), 1280*720 (HD720P), 960*576 (WD1), 704*576 (4CIF), 640*480 (VGA), or 352*288 (CIF).
4. <b>Bitrate Type</b>	Select Variable (default) or Constant. If “Variable” is selected, the bandwidth can vary depending on video quality and the bandwidth required. If “Constant” is selected the video streaming is always at the maximum bit rate selected
5. <b>Video Quality</b>	Select the quality at which to record. If “Constant” is selected as the bit rate type, this option is unavailable.  If a low video quality is selected, the image quality is poorer and the bandwidth required is reduced thereby allowing recording over a longer period of time.
6. <b>Frame Rate</b>	Select the recording frame rate
7. <b>Max. Bitrate Mode</b>	Select the general (Default) or customized option.
8. <b>Max. Bitrate (Kbps)</b>	If the customized maximum bit rate mode was selected, enter the value here. It must be between 32 and 10240 kbps. It is calculated from the frame rate and time required. Default is 4096.

Option	Description
9. <b>Video Encoding</b>	Select H.264 or H.265 encoding. It applies to analog, HD-TVI and IP cameras.
10. <b>Pre Event</b>	This is the time the camera starts recording before the event. Select the time in seconds from the list to start pre-recording before the event. Default is 5 seconds.  The maximum pre-recording times available depend on the bit rate. See "Maximum storage times" in the appendix.
11. <b>Post Event</b>	This is the time the camera continues to record after the event. Select the time in seconds from the list to stop post-recording after the event. Default is 5 seconds.
12. <b>Auto Delete (day)</b>	Select the number of days after which recorded video from the specified camera is permanently deleted from the HDD. A "day" is defined as the 24-hour period from when the auto delete mode (ADM) was set.  The maximum number of days that can be set is 9999. However, the actual number of days permitted depends on the HDD capacity. If the value is set to '0', the option is disabled. Default is Disabled.
13. <b>Record Audio</b>	Enable to record sound with the images. Default is Disabled.

4. Click **Apply** to save the settings.
5. If you want to save these parameters to another camera, click **Copy** and select the camera in the pop-up window that appears. Click **OK** and return to the main window.
6. Click **Apply** to save the settings.
7. Click **Exit** to return to live view.

## Snapshots

You can define the image quality and resolution of snapshots for each camera. Snapshots can be taken at any time during live view or playback. They can also be created when an alarm occurs and sent by email.

### To configure snapshots:

1. From the menu toolbar, click **Camera Setup > Snapshots**.
2. Select the desired camera.
3. Select the snapshot resolution from the drop-down list.  
  
Select QCIF, CIF, 4CIF, or Maximum. Maximum is the maximum available resolution from the camera. For analog cameras, this is the maximum available resolution in the camera. For IP cameras, this is the resolution being recorded.
4. Select the snapshot quality from the drop-down list (low, medium or high).
5. Click **Apply** to save the settings.

6. To copy the settings to other cameras, click **Copy** and select the desired cameras. Click **OK**.
7. Click **Exit** to return to live view.

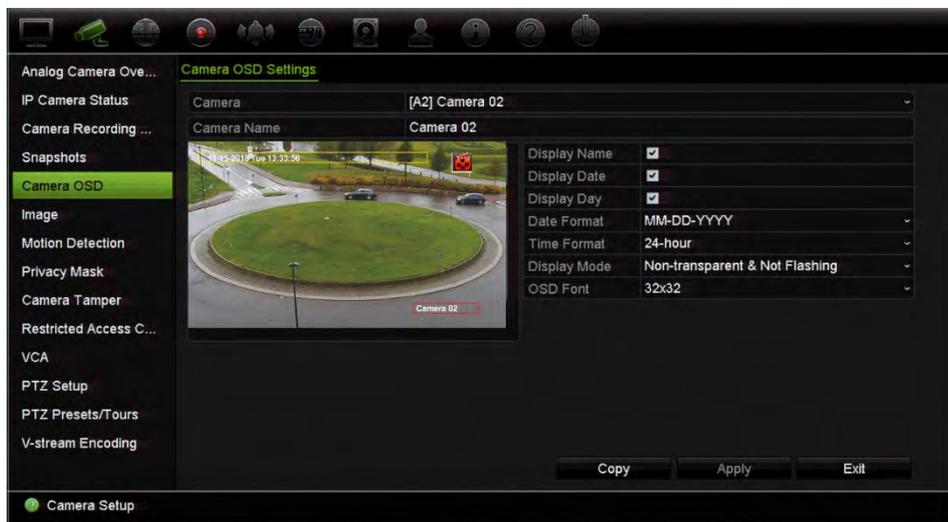
## Camera OSD

The recorder lets you configure which information is displayed on-screen for each individual camera.

The on-screen display (OSD) settings appear in live view mode and include the camera name, time and date. They are part of the image and are therefore also recorded.

### To configure the OSD settings:

1. From the menu toolbar, click **Camera Setup > Camera OSD**.



2. Under **Camera**, select the desired camera.
3. Under **Camera Name**, enter a name for the camera, if required. The name can have up to 32 alphanumeric characters.
4. Select the **Display Name**, **Display Date**, and **Display Day** boxes to display the camera name, date, and week.
5. Select a date format and a time format.
6. Select how you want the camera information displayed.

Select one of the options from the drop-down list. Default is non-transparent/non-flashing.

- Transparent & Flashing
- Transparent & Not flashing
- Non-transparent & Flashing
- Non-transparent & Not flashing

7. There are two colored text boxes in the camera view window; one for the camera name (red box) and the other for the date/time (yellow box). Using the mouse, click and drag a text box to the display position.
8. To copy the settings to other cameras, click **Copy** and select the desired cameras. Click **OK**.
9. Click **Apply** to save the settings and then click **Exit** to return to live view.

## Image settings

The Image tab allows you to adjust image settings for each individual camera channel. You may need to adjust the camera image depending on the location background in order to get the best image quality.

The system has image settings for frequently encountered lighting conditions; Standard, Indoor, Dim Light, and Outdoor. You can also manually adjust the brightness, contrast, saturation, hue, sharpness, and digital noise reduction values.

You can modify the digital noise reduction (DNR) value to improve image quality. This function removes image noise from a video signal, which can be more pronounced in low light conditions.

For IP cameras, more image settings may be available depending on the camera model.

**Note:** These options can also be modified from the image settings button on the live view toolbar (see “Live view toolbar” on page 29).

### To adjust display settings:

1. From the menu toolbar, click **Camera Setup > Image Adjustment**.
2. Under **Camera**, select the desired camera.
3. Under **Image Setting**, select the camera for which to adjust the video image settings (Standard, Indoor, Dim Light, or Outdoor).
4. Adjust the brightness, contrast, saturation, hue, sharpness, and digital noise reduction values by dragging each scroll bar.

Click the **Default** button to return image setting values to the default position.

5. To copy the settings to other cameras, click **Copy** and select the desired cameras. Click **OK**.
6. Click **Apply** to save the settings and then click **Exit** to return to live view.

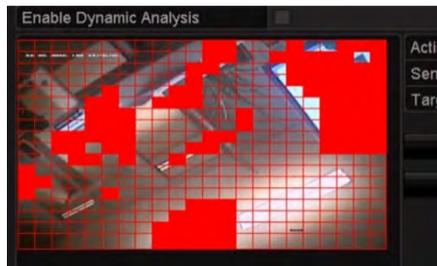
# Motion detection

The motion detection menu allows you to enable or disable motion detection for each camera, as well as create motion grids, set the sensitivity of the motion detection, and link motion detection to a specific action.

### To set up motion detection:

1. From the menu toolbar, click **Camera Setup > Motion Detection**.  
Areas covered by the red grid are sensitive to motion detection.
2. Select the camera to detect motion. Each camera must be set up individually.
3. Select **Enable Motion Detection**. If this is not enabled, motion will not be recorded.
4. For IP cameras only: Select **Enable Dynamic Analysis**. This allows you to see on-screen motion being detected while setting up the feature. Areas where motion is detected are shown as solid red squares in the motion grid.

**Note:** Dynamic analysis is always enabled for analog/HD-TVI cameras.



5. Create the areas on-screen to be sensitive to motion.

Click and drag the mouse cursor across the window to select areas sensitive to motion detection, which are shown as a red motion grid.



Click **Full Screen** to activate the whole screen or **Clear** to clear the screen.

6. Set the sensitivity level.

Drag the Sensitivity scroll bar to the desired sensitivity level. Default is 3. Maximum sensitivity is 5.

7. Specify the target size.

In the Target Size option, specify how many grid squares must be activated before motion is detected. Enter a value between 0 and 255 squares. Default is 1 square.

8. Select the cameras that will start the motion recording schedule once motion is detected.

Click **Actions**. The Actions window appears. Click the **Trigger Channel** tab and select the cameras that will record when a motion alarm is triggered. Click **Apply** to save the settings.

9. Select the arming schedules for motion detection.

In the Actions window, click the **Arming Schedule** tab and select the day of the week and the time periods during the day when motion can be recorded. You can schedule up to eight time periods in a day. Default is 24 hours.

Click **Apply** to save the settings. Click **Copy** to copy the settings to other days of the week.

**Note:** Time periods defined cannot overlap.

10. Link the corresponding action to motion detection.

In the Actions window, click the **Actions** tab to define the method by which you want the recorder to notify you of the alarm (see “Alarm and event notification” on page 104” for the list of alarm notification types available). “Notify Alarm Host” is the default selection. More than one option can be selected.

Click **Apply** to save settings.

11. Click **OK** to return to the motion detection settings window.

12. Click **Apply** to save all settings.

13. Click **Exit** to return to live view.

## Privacy mask

You can define an area on screen to remain hidden from view and recording. For example, you can choose to block the view of a camera when overlooking residential premises. This hidden area is referred to as privacy masking. Privacy masking cannot be viewed in live view or recorded mode, and appears as a black area on the video image.

Up to four privacy masks can be defined for one analog camera. For IP cameras, the number of privacy masks is determined by the number supported by the camera.

### To set up a privacy mask:

1. From the menu toolbar, click **Camera Setup > Privacy Mask**.
2. Select the camera for which to set up privacy masking.
3. Select the **Enable Privacy Mask** check box to enable the feature.
4. Set up the mask area. Up to four areas can be set (depending on the camera).

Using the mouse, click and drag a privacy-mask box in the camera view window over the desired area. You can set up to four areas for privacy masking. Masked areas are dimmed and outlined in four different colors. Click **Apply** to save settings.



To delete a mask, click **Clear All**. All the masks are deleted.

5. To copy the settings to other cameras, click **Copy** and select the desired cameras. Click **OK**.
6. Click **Apply** to save the settings and then click **Exit** to return to live view.

## Camera tamper

You can set up the recorder to alert you when the camera view has changed such as when someone has deliberately blocked the camera view by spraying paint on the lens or by moving the camera. Tampering detection only applies when the whole image is covered and all light is blocked. You cannot select a specific area of the camera screen to detect tampering for analog/HD-TVI cameras. You can select a specific area for IP cameras.

**Note:** It is strongly recommended not to configure for video tampering when using PTZ dome cameras.

**To set up video tampering detection:**

1. From the menu toolbar, click **Camera Setup > Camera Tamper**.
2. Select a camera to configure for video loss detection.
3. Select the **Enable Camera Tamper** check box to enable the feature.
4. Select the tamper detection sensitivity level by clicking the sensitivity scroll bar. Higher sensitivity is to the right of the bar. The maximum sensitivity value is 3.
5. Select the arming schedule for the tamper.

Click **Actions** and then select the **Arming Schedule** tab to select the day of the week and the time periods during the day when motion can be recorded. You can schedule up to eight time periods in a day. Default is 24 hours.

Click **Apply** to save the settings. Click **Copy** to copy the settings to other days of the week and holiday period, if required.

**Note:** The time periods defined cannot overlap.

6. Select the response method.

Click **Actions** and then select the **Actions** tab to select the method by which you want the recorder to notify you of the alarm: Full-screen monitoring, Enable alarm audio, Notify alarm host, Send email, and Trigger alarm output. See page 104 for the description of alarm notification types.

Click **Apply** to save settings and then **OK** to return to the main window.

7. Click **Exit** to return to live view.

## Restricted camera access

This function lets the administrator block live view from selected cameras on local monitors for all users. Only the administrator can consequently see live view from these selected cameras on a local monitor. However, live view is still visible via the web.

This function differs from the user configuration setup where live view can be blocked for specific users for all cameras (see “Camera configuration settings” on page 135 for further information).

**To set up restricted access:**

1. From the menu toolbar, click **Camera Setup > Restricted Access**.

A list of all the cameras connected to the recorder is displayed.

2. Select one or more cameras to restrict live view access.

The selected cameras then display a black video tile.

3. Click **Apply** to save the settings and then click **Exit** to return to live view.

## VCA setup

You can configure a VCA (Video Content Analysis) event from both the recorder's browser and OSD.

There are several types of VCA events to select, depending on the camera model. See Table 12 below.

**Note:** VCA events trigger event recordings. They are marked in the recorder and allow you to easily find the assisted video.

VCA is supported by analog, HD-TVI and IP cameras, depending on the camera model. However, only a maximum of two analog or HD-TVI cameras can be configured for VCA, and they can only support cross line detection, intrusion detection, audio exception and scene change. For IP cameras there is no limitation in the number of cameras that can use VCA.

The supported VCA types depend on the camera model. If a type is not supported by a camera model, it does not appear in the VCA list displayed.

**Table 12: VCA types for analog, HD-TVI and IP cameras**

VCA event types	Description
Cross Line Detected	Use this function to detect people, vehicles and objects crossing a pre-defined line or an area on-screen. The line crossing direction can be set as unidirectional or bidirectional. Unidirectional is crossing the line from left to right or from right to left. Bidirectional is crossing the line from both directions.
Intrusion Detected	Set up an area in the surveillance scene to detect when intrusion occurs. If someone enters the area, a set of alarm actions can be triggered.
Audio Exception	Use this function to detect sounds that are above a selected threshold.
Scene Change	Use this function to trigger an alarm when the camera detects a change in the scene caused by a physical repositioning of the camera.
Face Detected	When this function is enabled, the camera can detect a moving object that is moving towards it, triggering a configurable response. The camera can only detect a face looking directly into the camera, not side views. This feature is best suited when the camera is in front of a door or is located in a narrow corridor. This VCA type is not supported for analog or HD-TVI cameras.
Enter Region Detected	This function detects people, vehicles or other objects that enter a designated region from outside the designated region. This VCA type is not supported for analog or HD-TVI cameras.
Exit Region Detected	Region exiting detection function detects people, vehicle or other objects that exit from a designated region, and certain actions can be configured to occur when the alarm is triggered. This VCA type is not supported for analog or HD-TVI cameras.
Object Left Behind Detected	Unattended baggage detection function detects the objects left in the designated region such as baggage, a purse, dangerous materials, etc.

VCA event types	Description
	This VCA type is not supported for analog or HD-TVI cameras.
Object Taken Detected	Object removal detection function detects objects removed from a designated region, such as exhibits on display. This VCA type is not supported for analog or HD-TVI cameras.
Defocus Detected	The camera can detect image blur caused by defocusing of the lens, triggering a series of alarm actions. The sensitivity level determines how much blur is tolerated by the camera before triggering an alarm. When enabled, the camera regularly checks the level of image focus (to allow for variations in light during the day) and then compares the current image to that of the reference image to see if there is a difference. A high sensitivity level means that there cannot be a large variance between the reference and current image. This VCA type is not supported for analog or HD-TVI cameras.

### To set up VCA alarm actions:

1. From the menu toolbar, click **Camera Setup > VCA**.
2. Select the camera for which to set up the VCA alarm.
3. Select the **Enable VCA Alarm** check box to enable the feature.
4. Select the desired VCA type.
5. Select the recording schedules for the selected VCA.
6. Click the **Actions** button to define which actions are required with each selected VCA event from each camera.

In the Actions window, click the **Trigger Channel** tab and then select the cameras to be triggered for recording when an alarm is detected. Click **Apply** to save the settings and then **OK** to return to the VCA window.

7. Select the arming schedules for the VCA event.

In the Actions window, click the **Arming Schedule** tab and select the day of the week and the time periods during the day when motion can be recorded. You can schedule up to eight time periods in a day. Default is 24 hours.

**Note:** The time periods defined cannot overlap.

Click **Apply** to save the settings. Click **Copy** to copy these settings to other days of the week. Click **OK** to return to the VCA window.

8. Select the response method to a VCA event.

In the Actions window, click the **Actions** tab to define the method by which you want the recorder to notify you of the alarm: Full-screen Monitoring, Enable Alarm Audio, Notify Alarm Host, Send Email, Play Audio File, and Trigger Alarm Output. See page 104 for the description of alarm notification types. More than one option can be selected.

Click **Apply** to save the settings and then **OK** to return to the VCA window.

9. Select the PTZ camera function required in response to a VCA alarm.

In the Actions window, click the **PTZ Linking** tab. Select the PTZ camera and enter the number of preset, preset tour or shadow tour that is triggered when the alarm is detected.

10. Click **Apply** to save all the settings and then click **Exit** to return to live view.

## Configure PTZ settings

Use the **PTZ Setup** menu to configure only analog PTZ dome cameras. Each analog camera must be set up individually. The cameras must be configured before they can be used.

HD-TVI PTZ cameras can be controlled over the coax cable.

Ensure that the standard analog PTZ dome cameras are correctly connected to the RS-485 port on the back panel.

**Note:** If a camera does not work correctly after configuring the recorder, check the parameters entered.

### To configure PTZ dome camera settings:

1. Click the **PTZ Control** icon on the live view toolbar.

— or —

From the menu toolbar, click **Camera Setup > PTZ Setup**.

2. Select the camera, baud rate, data bit, stop bit, parity, flow control, PTZ protocol and address for the camera. See Appendix E “Default menu settings” on page 167 for the default values.

**Note:** It is important to ensure that the settings correspond with those used in the PTZ camera.

3. Click **Copy** to copy the settings to another camera, if required, and select the cameras.
4. Click **Apply** to save the settings and then click **Exit** to return to live view.

## PTZ presets and tours

Presets are previously defined locations of an analog PTZ dome camera. It allows you to quickly move the PTZ dome camera to a desired position. They are configured and modified from the Camera Setup > PTZ Presets/Tours window (see Figure 23 on page 77).

Tours are series of presets. Shadow tours allow you to record the manual movement of a PTZ and follow the same tour at a later date.

**Note:** The PTZ dome camera used must be able to support a preset command. See Appendix D “Supported PTZ commands” on page 166 for the complete list of PTZ commands available by camera protocol.

Figure 23: PTZ configuration window



Table 13: Description of the PTZ Presets/Tours configuration window

Name	Description
1. Save Preset	Saves preset.
2. Call Preset	Calls up pre-existing preset.
3. Shadow Tour toolbar	 Starts recording the shadow tour.
	 Saves the shadow tour.
	 Starts the selected shadow tour.
	 Deletes the selected shadow tour.
4. Preset Tour toolbar	 Adds a step to a selected preset tour.
	 Starts the selected preset tour.
	 Stops the selected preset tour.
	 Deletes all the preset tour steps.
	 Scroll up the list.
	 Scroll down the list.
	5. Preset control panel

### To set up a preset:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. Use the directional, zoom, focus and iris buttons to position the analog camera in the desired preset location.

3. Select **Save Preset** and enter a preset number (1 to 255). The preset is enabled and stored in the camera.

If the desired preset number is larger than the 17 numbers listed, click [...]. The Preset window appears. Select a preset number from the dropdown list and click the **OK** button to save changes.

**Note:** Presets can be overwritten.

4. Click **Exit** to return to live view.

#### To call up a preset:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. Select **Call Preset** and enter the preset number to call up. The camera immediately moves to that preset position.
3. Click **Exit** to return to live view.

#### To delete a preset:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. From the preset list, select a preset number, and click  to delete the selected the preset.
3. Click **Exit** to return to live view.

#### To call up a preset tour:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. Select **Call Preset** and enter the preset number to call up. The camera immediately moves to that preset position.
3. Click **Exit** to return to live view.

#### To set up a preset tour:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. Select the preset tour number.
3. In the preset tour toolbar, click  to add a step to the preset tour. The Step window appears. Select the preset number, dwell time and speed of the step. Click **OK** to save the settings.

**Note:** A preset tour should have at least two presets.

4. Repeat step 3 to configure other steps in the preset tour.



5. In the preset tour toolbar, click to call up the preset tour.
6. Click **Exit** to return to live view.

#### To call up a preset tour:

1. Click the **PTZ Settings** icon on the menu toolbar and select **More Settings**.
2. Select the desired preset tour from the list and click to start the tour. Click to stop the preset tour.
3. Click **Back** to return to live view.

#### To delete a preset tour:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. From the preset tour list, select a tour number and click to delete the selected the preset tour.

— or —

In the preset tour toolbar, click to delete all the preset tours.

3. Click **Exit** to return to live view.

#### To set up a shadow tour:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. Select the shadow tour from the drop-down list.
3. To record a new shadow tour, click and use the directional buttons on the PTZ control panel to move the camera along the desired path.
4. Click to save the shadow tour.

**Note:** The shadow tour can be overwritten.

5. Click **Exit** to return to live view.

#### To call up a shadow tour:

1. From the menu toolbar, click **Camera Setup > PTZ Presets/Tours**.
2. Select the shadow tour from the list and click to start the tour. Click to stop the shadow tour.
3. Click **Exit** to return to live view.

## V-stream encoding

If the available bandwidth is limited, you can remotely view several channels in real time with one stream over the web browser or VMS (Video Management System), such as TruVision Navigator, using the V-stream encoding option ("V" stands for "virtual"). When enabled, you can see the V-stream from the cameras on a remote client monitor in one stream.

### To enable V-streaming:

1. From the menu toolbar, click **Camera Setup > V-Stream Encoding**.
2. Select the **Enable V-Stream Encoding** check box to enable the feature.
3. Select the **Frame Rate** from the drop-down menu.
4. Select the **Max. Bitrate** from the drop-down menu.

**Note:** The layout of the V-stream can be set up via the OSD menu (Display Settings > Layout menu (BNC)) or via the webpage.

### To configure V-streaming:

The V-stream shows video on the recorder's BNC output.

1. Click the **Display Settings > Display > Video Output Interface** and select **V-stream/BNC**.
2. Under **Default View**, select the desired view format.
3. Under **Sequence Dwell Time**, select the desired camera sequence mode.

**Note:** Sequencing can only be done in single-view display mode.

4. Click the **Display Settings > Layout > Video Output Interface** and select **V-stream/BNC**.
5. Select the desired sequence order of the cameras.
6. Click **Apply** to save the settings and **Exit** to return to live view.

## Call-up the TruVision HD-TVI camera OSD menu

TruVision HD-TVI cameras with dual video outputs (HD-TVI and standard CVBS) support the camera OSD feature. This camera OSD can be accessed via the recorder.

### To call-up the TruVision HD-TVI camera OSD menu:

1. Connect the camera's TruVision HD-TVI output directly to the recorder.

**Note:** The camera must be connected directly to the recorder and not via a distributor.

2. In **Camera Settings** access the PTZ menu. The default protocol for the TruVision HD-TVI camera is TruVision-Coax.

3. In live view of the desired camera, click the **PTZ Control** icon on the live view toolbar to access the PTZ control panel (see “PTZ preset and tours” on page 31 for further information).
4. **Using the recorder OSD:** Click the **Iris+** or **Menu** button to open the camera’s OSD menu.

**Using the browser:** Click the **Iris+** button to open the camera’s OSD menu. See the camera’s user manual for further information on configuring the camera. For example, to change the language, use the left/right arrows to select Language and then the up/down arrows to select the desired language.

5. Click **EXIT** in the camera OSD menu to exit the camera OSD.

# Chapter 11

## Network settings

The Network settings menu allows you to manage all network related aspects of the recorder including general network settings, DDNS, NTP synchronization, and email setup.

Additionally, the Net Detect and Network statistics menus provide you with a useful and efficient tool to analyze the behavior of the recorder on the network.

You must correctly configure your recorder's network settings before using it over the network in order to:

- Connect IP cameras to it
- Connect to the recorder over the LAN
- Connect to the recorder over the internet

The recorder must have access to the internet when configuring the network settings.

### Network settings

**Note:** As every network configuration may differ, please contact your Network Administrator or ISP to see if your recorder requires specific IP addresses or port numbers.

#### To configure general network settings:

1. From the menu toolbar, click **Network Settings > Network Settings**.



## 2. Enter the required settings:

Option	Description
1. Working Mode	Select one of the working modes; Multi-address or Net Fault Tolerance. <b>Net Fault Tolerance:</b> When one LAN port fails, the other one takes over. This is the default option. <b>Multi-address:</b> Each LAN port is separate with its own IP address. This allows one LAN port for the IP cameras and the other for client PCs such as TruNav.
2. Select NIC	Only active when “Multi-address” has been selected. Select LAN1 or LAN2.
3. NIC Type	Network interface card (NIC) is a device used to connect the recorder to a network. Select the NIC type used from the drop-down list. The default value is 10/100/1000M self-adaptive.
4. Main NIC	This is displayed if “Net Fault Tolerance” has been selected. Select the desired LAN from the drop-down list. Default value is LAN1.
Default Route	This is displayed if “Multi-address” has been selected. Select the desired LAN from the drop-down list. Default value is LAN1.
5. Enable DHCP	DHCP (Dynamic Host Configuration Protocol) is a protocol for assigning an IP address dynamically to a device each time it connects to a network. Select this check box if you have a DHCP server running and want your recorder to automatically obtain an IP address and other network settings from that server. The DHCP server is typically available in your router. Default value is Disabled.
6. IPv4 Address	Enter the IP address for the recorder. Default value is 192.168.1.82.
7. IPv4 Subnet Mask	Enter the subnet mask for your network so the recorder will be recognized within the network. Default value is 255.255.255.0.

Option	Description
8. IPv4 Default Gateway	Enter the IP address of your network gateway so the recorder will be recognized within the network. This is typically the IP address of your router. Consult your router user manual or contact your ISP to get the required information on your gateway. Default value is 192.168.1.1.
9. MAC Address	Displays the MAC address. The MAC address is a unique identifier of your recorder and it cannot be changed.
10. Preferred DNS Server	Enter the preferred domain name server to use with the recorder. It must match the DNS server information of your router. Check your router's browser interface or contact your ISP for the information.
11. Server Port	Use the server port for remote client software access. The port range is between 1024 and 65535. Enter the server port value. The default value is 8000.
12. Multicast IP	Enter a D-class IP address between 224.0.0.0 to 239.255.255.255. Only specify this option if you are using the multicast function. Some routers prohibit the use of multicast function in case of a network storm.
13. IPv6 Address 1	Enter the IPv6 address for the recorder. This is the IP address of the local network to which the recorder is connected. Default value is fe80::240:3dff:fe7e:926f/64
14. IPv6 Address 2	When the recorder is connected to an external network (such as the internet), the second IPv6 address is automatically assigned.
15. IPv6 Default Gateway	Enter the IPv6 address of the network gateway so the recorder will be recognized within the network. This is typically the IP address of your router.
16. MTU (bytes)	Enter a value between 500 and 9676. Default is 1500.
17. Alternate DNS Server	Enter the alternate domain name server to use with the recorder. It must match the DNS server information of your router. Check your router's browser interface or contact your ISP for the information.
18. HTTP Port	Use the HTTP port for remote internet browser access. Enter the HTTP port value, which can be any port number that is not occupied. The default value is 80.
19. RTSP Service Port	The RTSP (Real Time Streaming Protocol) is a network control protocol designed for use in entertainment and communications systems to control streaming media servers. Enter the RTSP port value, which can be between 1 to 65535. The default value is 554.

3. Click **Apply** to save the settings and **Exit** to return to live view.

## PPPoE settings

Although not usually used, you can connect the recorder directly to a DSL modem. To do this, you need to select the PPPoE option in the network settings. Contact your ISP to get the user name and password.

**To configure PPPoE settings:**

1. From the menu toolbar, click **Network Settings > PPPoE**.
2. Select the enable PPPoE check box.
3. Enter your user name and password, and confirm the password.
4. Click **Apply** and manually reboot the recorder to save the settings.

## DDNS settings

DDNS servers allow you to connect to your recorder using a dynamic address. This dynamic address needs to be registered with a DNS service. The DDNS setup menu allows you to enable or disable DDNS and to configure it using ezDDNS, No-IP or DynDNS.

**Note:** Some service providers block the default RTSP streaming port 554 used for video streaming, so if you are not receiving video images over the internet, you may need to change it to another value. See Appendix C “Port forwarding information” on page 137 for more information. See “Port forwarding information” in the appendix for more information.

There are three ways to set up a DDNS account:

- **ezDDNS:** A free-of-charge service included with your recorder and fully managed within the recorder interface. It is exclusive to TruVision products.
- **DynDNS:** A third-party service where users need to apply for a DynDNS account on the Dyn.com website.
- **No-IP:** A third-party service where users need to apply for a no-IP account on the no-ip.com website.

**Note:** You cannot have two recorders with the same host name.

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**CAUTION:** If you use the services of DynDNS or No-IP, your account user name and password for these services will be sent to them in clear text format when you set up your connection in the recorder.

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**To set up DDNS:**

1. From the menu toolbar, click **Network Settings > DDNS**.
2. Select the **Enable DDNS** check box to enable this feature.
3. Select one of the DDNS types listed:

**ezDDNS:** Click the **Get URL** button. The URL address to access the unit is displayed. If no host name is specified, the DDNS will allocate one automatically.

The maximum length for the host name field is 64 characters. This limit does not include *tvn-ddns.net*. An example of a host name could be *max64chars.tvr-ddns.net*.

— or —

**DynDNS:** Select **DynDNS** and enter the server address for DynDNS. In the recorder domain name field, enter the domain name obtained from the DynDNS web site. Then enter your user name and password registered in the DynDNS network.

For example:

Server address: members.dyndns.org

Domain: mycompanydvr.dyndns.org

User name: myname

Password: mypassword

— or —

**NO-IP:** Enter server address (for example, dynupdate.no-ip.com). In the host name field, enter the host obtained from the NO-IP web site. Then enter the user name and password that are registered with the No-IP network.

4. Ask your ISP service provider for your DNS server address or look it up in the browser interface settings of your router.

Go to **Network Settings** and enter the preferred and alternate DNS server addresses as well as the default gateway address.

5. Click **Apply** to save the settings and click **Exit** to return to live view.

## NTP server settings

A Network Time Protocol (NTP) server can also be configured on your recorder to keep the date and time current and accurate.

**Note:** If the device is connected to a public network, you should use a NTP server that has a time synchronization function, such as the server at the National Time Center (IP Address: 210.72.145.44) or europe.ntp.pool.org. If the device is set up in a more customized network, NTP software can be used to establish a NTP server used for time synchronization.

### To set up an NTP server:

1. From the menu toolbar, click **Network Settings > NTP**.
2. Select the NTP check box to enable feature. It is disabled by default.
3. Enter the NTP settings:
  - **Interval (min):** Time in minutes to synchronize with the NTP server. The value can be between 1 and 10080 minutes. Default is 60 minutes.

- **NTP Server:** IP address of the NTP server.
  - **NTP Port:** Port of the NTP server.
4. Click **Apply** to save the settings and click **Exit** to return to live view.

## Email settings

The recorder can send email notifications of alarms or notifications through the network.

**Note:** Ensure that the DNS address has been set up correctly beforehand.

### To configure email settings:

1. From the menu toolbar, click **Network Settings > Email**.
2. Enter the required settings.

Option	Description
Enable Server Authentication	Select the check box if your mail server requires authentication and enter the login user name and password.
User Name	If the mail server requires authentication, enter the login user name.
Password	If the mail server requires authentication, enter the login password.
SMTP Server	Enter the SMTP server's IP address.
SMTP Port	Enter the SMTP port. The default TCP/IP port for SMTP is 25.
Enable SSL/TLS	Select the check box to enable TLS and encrypt emails. If the destination server does not support TLS, the recorder will default to SSL.  If disabled, emails will not be encrypted and will be sent in clear text.
Sender	Enter the name of the sender of the email.
Sender's Address	Enter the sender's email address.
Select Receiver	Select an email recipient. Up to three receivers can be selected.
Receiver	Enter the name of the receiver of the email.
Receiver's Address	Enter the email address of the receiver.
Include Snapshot	Select the Attach JPEG File check box if you want to send an email with attached alarm images.
Interval	Select an interval range in the Interval box. Default value is 2 seconds.  The interval range represents the time range in between the alarm images being sent. For example, if you set the interval range at two seconds, the second alarm image will be sent two seconds after the first alarm image

3. Click **Test** to the test email settings.

**Note:** We recommend that you test the email settings after entering values in the email window.

4. Click **Apply** to save the settings and click **Exit** to return to live view.

## 802.1X authentication

802.1X is a standard for port-based access control. It provides an authentication mechanism to devices wishing to attach to a LAN (or WLAN).

802.1X authentication involves three parties: a supplicant, an authenticator, and an authentication server. The supplicant is a client device (such as a recorder) that wishes to attach to the LAN (WLAN)

The authenticator is a network device, such as an Ethernet switch or wireless access point. The authentication server is typically a host running software supporting the RADIUS and EAP protocols. In some cases, the authentication server software may be running on the authenticator hardware.

The authenticator acts like a security guard to a protected network. The supplicant (i.e., client device) is not allowed access through the authenticator to the protected side of the network until the supplicant's identity has been validated and authorized by the authentication server. With 802.1X port-based authentication, the supplicant provides credentials, such as user name/password or digital certificate, to the authenticator, and the authenticator forwards the credentials to the authentication server for verification. If the authentication server determines the credentials are valid, the supplicant (client device) is allowed to access resources located on the protected side of the network.

To use 802.1X with the recorder, the network switch needs to also support 802.1X.

### To define the 802.1X parameters:

1. From the menu toolbar, click **Configuration > Network > 802.1X**.
2. Select **Enable IEEE 802.1X** to enable the feature.
3. Configure the 802.1X settings. Select **EAP-PEAP** or **EAP-TLS**.

#### If EAP-PEAP is selected:

PEAP (Protected Extensible Authentication Protocol) fully encapsulates EAP and is designed to work within a TLS (Transport Layer Security) tunnel that may be encrypted but is authenticated. The primary motivation behind the creation of PEAP was to help correct the deficiencies discovered within EAP since that protocol assumes that the communications channel are protected.

For each option shown below, enter or select a value as required:

Option	Description
Protocol	Select EAP-PEAP.
EAPOL version	Version 2 is supported. Affects the format of the exchange with the RADIUS server.
User Name	This is a valid user name for the authentication server (usually a RADIUS server).

Option	Description
Password	This is a valid password for the user name specified in the previous field.
CA certificate	This should be obtained from the network administrator, as network policies may differ.

- Or -

**If EAP-TLS is selected:**

EAP-TLS (EAP Transport Layer Security) was subsequently defined by IETF RFC 5216. The protocol was created as an open standard leveraging the TLS (Transport Layer Security) protocol and it primarily consists of the original EAP authentication protocol.

For each option shown below, enter or select a value as required:

Option	Description
Protocol	Select EAP-TLS.
EAPOL version	Version 2 is supported. Defines the format of the exchange.
User Name	This is a valid user name for the authentication server (usually a RADIUS server).
Password	This is a valid password for the username specified in the previous field.
CA certificate	This should be obtained from the network administrator, as network policies may differ.
User certificate	This should be obtained from the network administrator, as network policies may differ.
Private Key	This should also be requested from the network administrator.

4. Click **Apply** to save the settings and click **Exit** to return to live view.

## Configure an FTP server to store snapshots

The recorder can upload snapshots of an event or alarm for analog/HD-TVI cameras to an FTP server for storage. It is not possible to upload snapshots for IP cameras.

When the alarm or event action option “Upload Snapshots to FTP” is enabled, the system sends snapshots every two seconds to the ftp site from each of the triggered cameras for as long as the alarm/event is active.

Note: It is not possible to stream video to an FTP site.

**To configure the FTP server settings:**

1. From the menu toolbar, click **Network Settings > FTP**.
2. Select the **Enable FTP** check box.

3. Enter the FTP server information.
4. Select the directory to use (root, parent, or secondary). If Parent or Secondary were selected, select the desired options for them.
5. Click **Apply** to save the settings and click **Exit** to return to live view.

## SNMP settings

SNMP is a protocol for managing devices on networks. When you enable SNMP in the menu, network management systems can retrieve recorder status information from the recorder via SNMP.

When you set the trap address and trap port in the recorder menu to the network management system's IP address and port number, and set up the network management system as trap receiver, trap notifications (such as startup) are sent from the recorder to the network management system.

Before configuring this function, you must first install the SNMP software.

### To configure SNMP protocol settings:

1. From the menu toolbar, click **Network Settings > SNMP**.
2. Select the **Enable SNMP** check box.
3. Enter the required settings.
4. Click **Apply** to save the settings and click **Exit** to return to live view.

## UPnP settings

The recorder supports UPnP (Universal Plug and Play). This feature lets the recorder automatically configure its own port forwarding, if this feature is also enabled in the router.

You can select one of two methods to set up UPnP:

**Automatic mapped type:** The recorder automatically uses the free ports available that were set up in the Network Settings menu.

**Manual mapped type:** Enter the particular external port settings and IP addresses required to connect to the desired router (see Figure 24 on page 91).

Figure 24: UPnP auto configuration screen



### To enable UPnP:

1. Connect the recorder to the router.
 

**Note:** The router must support UPnP and this option must be enabled.
2. From the menu toolbar, click **Network Settings > UPnP**.
3. Select the **Enable UPnP** check box.
4. Under **Mapped Type**, select Auto or Manual.
 

If **Manual** is selected, enter the external ports and IP addresses required. Click the **Edit** icon to change the values.
5. Click **Apply** to save the settings and click **Exit** to return to live view.

## Network status

You can easily check network traffic in order to obtain information about the recorder such as its linking status, MAC address, MTU, sending/receiving rate, and NIC type.

The Network Detection window shows the network traffic between the recorder and your local network. However, the traffic between the plug and play cameras and the recorder is not shown.

You can also check the network connection status by testing its delay and packet loss.

**To check network traffic:**

1. From the menu toolbar, click **Network Settings > Net Detect**. The Traffic window appears. The information displayed is refreshed once a second.



**To check network delay and packet loss:**

1. From the menu toolbar, click **Network Settings > Net Detect**.
2. Under **Select NIC**, select the destination address. Click **Test**.

The test result appears in a pop-up window.

3. If you need to check the current network parameters, click the **Network** button to get an overview. The current values for NIC type, DHCP, IPv4 address, IPv4 subnet mask, IPv4 default gateway are shown as well as the preferred DNS server and alternate DNS server if used.

The **NIC Type** and **Enable DHCP** options can be changed. Click **Apply** to save any changes made and then click **OK** to return to the main window.

4. Click **Exit** to return to live view.

**To check network status:**

1. When all the network parameters have been set, click the **Status** button to confirm that all parameters are operating correctly.

## Export network packet data

When the recorder is connected to a network, you can export the captured data packet to a USB-flash drive, SATA/eSATA CD-RW and other local backup devices.

**To export network packet data:**

1. From the menu toolbar, click **Network Settings > Net Detect**.
2. Click **Refresh** to get a list of the local backup devices available, which are listed under **Device Name**. Select one from the list.
3. Click **Archive** to export the data to the backup device. Up to 1M of data can be exported at a time.
4. Click **Exit** to return to live view.

## Network statistics

You can easily check the bandwidth that is being used by remote live view and playback.

To check network statistics:

1. From the menu toolbar, click **Network Settings > Net Statistics**.
2. The latest information is displayed on the bandwidth used by remote live view and playback as well by Net Receive Idle and Net Send Idle. Click **Refresh** to update the information.
3. Click **Exit** to return to live view.

## Port forwarding

When using an internet connection, ensure that the ports are open or forwarded as follows:

- **When using TruNav:** Port 8000 and 554
- **When using a web browser:** Port 80 and 554

See “Internet Explorer users” on page 143 for more information.

## Filter IP addresses

You can define the list of forbidden or allowed IP addresses that can be accessed by the recorder. This lets you select who can access the system, increasing the system's security. The function is disabled by default.

**To define forbidden or allowed IP addresses:**

1. From the menu toolbar, click **Network Settings > IP Address Filter**.
2. Select the **Enable IP Filter** check box.
3. Under **IP Filter Type**, select Forbidden or Allowed.

4. Click **Add**. In the “Add IP Address” pop-up dialog box, enter the IP address to be controlled and click **OK**.

Click **Delete** to remove IP addresses from the list.

5. If required, you can modify a saved IP address. Click **Edit** and enter the changes.
6. Click **Apply** to save the settings and click **Exit** to return to live view.

## Using a network storage system

You can use a network storage system (NAS) or storage area network (SAN) to remotely store recorder recordings.

The recommended brands of storage system to use are:

- Seagate BlackArmor NAS 220
- Iomega StorCenter ix2-dl
- NETGEAR ReadyNAS Pro 2
- QNAP TS-219 II Turbo NAS

**Note:** This storage option is only available via the browser.

The NAS needs to support NFS v3 and must allow access without using credentials.

### To set up a network storage system:

1. Click the **Configuration** tab in the browser toolbar and then select **Network Settings > Network Storage**.
2. Under **Server IP**, enter the IP address of the desired remote storage system.
3. Under **File Path**, enter the file path name to define where on the remote storage system you want to store the files.

**Note:** If using the NAS storage systems Seagate BlackArmor NAS 220 or Iomega StorCenter ix2-dl, you must add the prefix “/nfs” to the NAS path.

4. Under **Type**, select type of storage system to be used: NAS or SAN. Default is NAS.
5. Up to eight remote storage systems can be set up.
6. Click **Save**.
7. The NAS will now be shown in the hard drive list of the recorder (HDD Information window).

## FreeNAS

FreeNAS is a free and open source NAS solution that can be installed on a PC. There are minimum hardware and software requirements for the PC.

More information about FreeNAS can be found via [www.freenas.org](http://www.freenas.org).

FreeNAS works with the TVR 46.

- For recorders up to 16 channels, it can work as storage expansion or auto archiving.
- For recorders with more than 16 channels, the FreeNAS solution can only work for auto archiving and not for regular storage expansion.

When you use FreeNAS with a TVR 46, make sure also enable UDP in the FreeNAS operating system.

# Chapter 12

## Recording

Use the Recording menu to define the camera recording schedules, modify the instant playback duration, setup Auto Archive Settings, review the Auto Archive Status, and to select the cameras for manual recording.

### Recording schedule

Defining a recording schedule lets you specify when the recorder records video and which pre-defined settings are used. Each camera can be configured to have its own recording schedule.

The schedules are visually presented on a map for easy reference. See Figure 25 below for a description of the recording schedule window.

Figure 25: Description of the recording schedule window



1. **Camera.** Select a camera.
2. **Schedule time.** Represents the 24-hour cycle during which a schedule is selected.
3. **Schedule map.** There are eight days to select: Sunday (Sun), Monday (Mon), Tuesday (Tue), Wednesday (Wed), Thursday (Thu), Friday (Fri), Saturday (Sat), and Holiday (if enabled).
4. **Recording type.** There are five types of recording to select, which are color-coded: Each square in the timeline represents an hour in the 24-hour period.

- TL-Hi (Dark green): Continuous recording. High quality time lapse. Records high quality video.
  - TL-Lo (Bright green): Continuous recording. Low quality time lapse. Records low quality video. This could be used, for example, for night recordings when few events or alarms are expected. Saving the video in low quality helps save resources on the HDD.
  - Event (Yellow): Records only events, such as motion detection.
  - Alarm (Red): Records only alarms.
  - None (Grey): No recording during this period.
5. **Edit button.** Click to modify schedules and to copy schedules to other days of the week.
  6. **Timeline.** There is a 24-hour time line for each day. Up to eight recording periods can be scheduled during the 24-hour period.

### The difference between recording and alarm/VCA/event arming schedules

The recording schedule defines when a recording can occur. The alarm and event arming schedules define when triggered alarms and motion detection can be detected. If you want to specify when triggered alarms, VCA or motion detection can or cannot be recorded, you also need to plan their arming schedules. See “VCA setup” on page 73 and “Set up alarm inputs” on page 101.

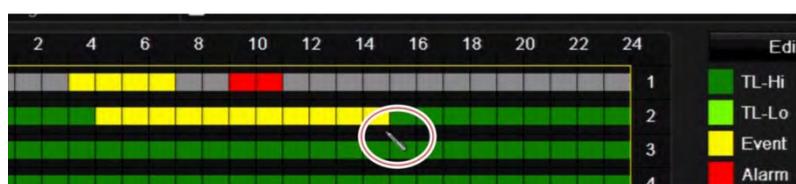
For example, for motion detection if you have deactivated the detection of motion in the arming schedule for a certain time period then if motion happens during that period it will not be recorded even if you have selected event recording type in the recording schedule.

Motion detection will also not be recorded if it is not enabled (see “Motion detection” on page 70).

## Define a schedule in the recording schedule window

### To set up a daily recording schedule:

1. From the menu toolbar, click **Recording > Recording Schedule**.
2. Select a camera.
3. Select the **Enable Recording** check box to indicate that video from this camera is to be recorded.
4. Click a recording type in the legend to activate that record type. The cursor changes to a pen, and a yellow box appears around the schedule map and selected recording type.
5. Drag the pen cursor across desired hours and days in the schedule overview to mark those times with that specific record mode. To mark areas with a different record type, click on a different record type to activate it.



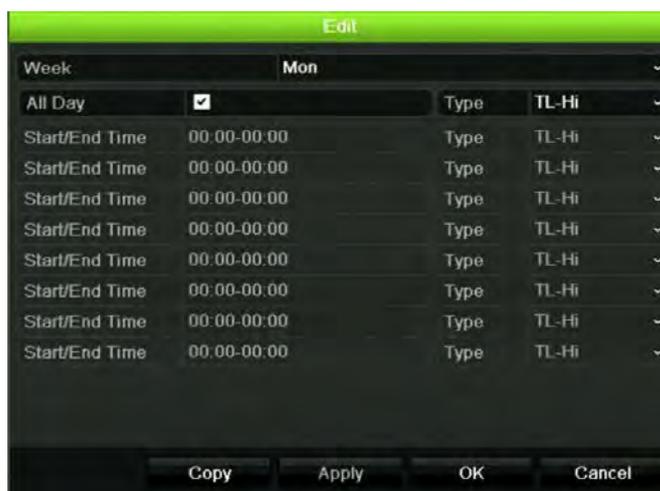
**Note:** You can schedule up to eight time periods in a day.

- Click **Apply** to save the settings and **Exit** to return live view.

## Define a schedule from the Edit menu

To set up a daily recording schedule:

- From the menu toolbar, click **Recording > Recording Schedule**.
- Select a camera.
- Select the **Enable Recording** check box.
- Click **Edit**. The following window is displayed:



- Select the day of the week for which you want to set up the schedule.  
You can define a different schedule for each day of the week.
- Set the start and end time for recording.  
Define a time period by entering a start (left column) and end (right column) time. You can schedule up to eight time periods. Click **All Day** to record all day.  
**Note:** Time periods defined cannot overlap.
- Select a recording type.  
The recording type can be based on time and triggered by motion detection and/or an alarm. If set to TimeLapse (TL-Hi or TL-Lo), the recorder records continuously.
- Click **Apply** to save settings.
- Repeat steps 4 to 8 for other days of the week or to copy the schedule settings to another day.  
To copy the current schedule settings to another day of the week, click **Copy**. Select the number of the day of the week to which to copy the schedule. Click **OK** to save changes and return to the Edit window.
- Repeat steps 4 to 9 for the other cameras.
- Click **Apply** to save the settings and **OK** to return to the schedule window.

The recording schedule window appears showing the schedule selected (see Figure 25 on page 96 for an example).

## General recording settings

Use this function to set the instant playback period. Default time is five minutes.

## Auto archiving

You can select which recordings to automatically archive to a local or external storage device. The recorder also lets you select the interval times at which it occurs (such as only at night). Auto archiving is disabled by default.

When you have selected all the desired options, click Apply to save the settings and then Exit to return to live view.

**Note:** You can only automatically archive to a local device or network storage system. You cannot automatically archive to the recorder's HDD.

### To set up auto archive settings:

1. From the menu toolbar, click **Recording > Auto Archive Settings**.
2. Enter the required settings:



Option	Description
1. Enable Auto Archive	Select the check box to enable auto archiving.
2. Start and End Times	Enter the start and end times and dates to auto archive.
3. Interval	Select the recording interval. Recordings are automatically archived at this interval from the start time/date until the end time/date.

Option	Description
4. Archive File	Select the cameras for auto archiving as well as the type of recordings to be archived. You can select that snapshots and video files be archived. Five types of video recordings can be archived: Manual, Constant, Motion, Alarm, and VCA. More than one type can be selected.  To copy the settings to other cameras, click <b>Copy</b> and select the desired cameras. Click <b>OK</b> to return to the Archive File Settings window.
5. Device Full Rule	Select how the recorder responds when the storage device or system becomes full and there is no longer sufficient space to save new data. The overwrite option is enabled by default.
6. Device Type	Select where the recordings will be archived: to a local device such as a USB HDD, or a network storage system such as NAS.
7. Device Select	If there are multiple storage devices connected to the recorder, select which device to use for auto archiving.

- Click **Apply** to save the settings and **Exit** to return live view.
- To get an overview of the auto archive status, click **Recording > Auto Archive Status**. This information cannot be modified.

## Manual recording

The recorder lets you manually record video during live view. This can be useful if you know that the recorder is not currently recording and you see something of interest on a camera screen that should be recorded.

Once a manual recording is started, the recording continues until it is manually stopped. If an alarm occurs during a manual recording, the alarm recording has priority over the manual recording. If a scheduled recording is already in progress when a manual recording is started, it continues to record as scheduled.

You can check to see if a camera is recording manually by looking at the icon on the live view toolbar. The icon is red when manually recording. Default is off.

There are two ways to start and stop a manual recording:

- **Use the live view toolbar**

You can start/stop manual recording for each camera individually. Position the cursor over a camera image and left-click the mouse to display the live view toolbar. Click the manual record icon to start or stop manual recording. The icon is red when recording.

- **Use the configuration menu**

This option lets you select more than one camera at a time. Go to **Recording > Manual Recording** to access the manual recording menu and select the check boxes of the cameras to start or stop manual recording.

# Chapter 13

## Alarm and event setup

This chapter describes the alarm and event setup menu and provides more information on the different types of alarms and connected responses. Alarms are all notifications related to either physical alarm inputs on recorders and cameras or anything that does not work as expected: device errors, network issues, and video loss.

### Set up alarm inputs

The recorder can be configured to record when an alarm is triggered by an external alarm device (for example, PIR detector, dry contacts...). They are the physical inputs on the cameras and recorder.

#### To set up external alarms:

1. From the menu toolbar, click **Alarm & Event Setup > Alarm Input**.



2. Select the alarm input number of a camera, which corresponds to the connector on the back panel of the recorder, and enter the name of the input, if required.
3. Select the alarm input type, NO (normally open) or NC (normally closed). Default is NO.
4. Select the **Enable Alarm Input** check box and click **Actions** to set up the rules for the cameras to be triggered, their alarm schedules, method of alarm notification and PTZ linking function.
5. Select the cameras to be triggered when an external alarm is detected.

In the *Actions* window, click the **Trigger Channel** tab and then select the cameras to be triggered for recording when an alarm is detected. Click **Apply** to save the settings.

6. Select the arming schedules for the external alarm.

In the *Actions* window, click the **Arming Schedule** tab and select the day of the week and the time periods during the day when alarms can be recorded. You can schedule up to eight time periods in a day. Default is 24 hours.

Click **Apply** to save the settings. Click **Copy** to copy these settings to other days of the week.

**Note:** The time periods defined cannot overlap.

7. Select the response method to an external alarm.

In the *Actions* window, click the **Actions** tab to define the method by which you want the recorder to notify you of the alarm. Select one or more of the five notification types. See “Alarm response actions” below for a description of these alarm notification methods.

Click **Apply** to save the settings.

8. Select the PTZ camera function required in response to an external alarm.

In the *Actions* window, click the **PTZ Linking** tab. Select the PTZ camera and enter the preset, preset tour or shadow tour that is triggered when the alarm is detected.



Click **Apply** to save the settings.

9. Click **OK** to return to the alarm input window.
10. Click **Apply** to save all settings.
11. Click **Exit** to return to live view.

## Alarm response actions

When setting up the rules for alarm detection, you can specify how you want the recorder to notify you about an alarm or event. You can select more than one notification type.

Not all alarm response actions are available for all types of alarms.

The alarm response actions are:

- **Full-screen monitoring:** When an alarm is triggered, the monitor (VGA or HDMI) displays an image in live view mode. For alarms that are triggered simultaneously, images display one at a time every 10 seconds (default dwell time). You can set a different dwell time using the “Dwell Time” setting under the Display Settings>Layout window. When the alarm stops, cycling of the images stops and you return to live view mode. This alarm option must be selected for each channel where it is required.
- **Enable Alarm Audio:** Triggers an audible beep when an alarm or event is detected by the system or a camera.
- **Notify Alarm Host:** Sends a signal to TruVision Navigator or other software applications when an alarm or event is detected.
- **Send Email:** Sends an email when an alarm or event is detected. See “Email settings” on page 87 for information on how to configure the recorder to send an email.
- **Upload Snapshots to FTP:** Capture the image when an alarm is triggered and upload the picture to NAS or FTP server. Support for FTP upload for snapshots is only available for analog/HD-TVI cameras.
- **Trigger Alarm Output:** Triggers an alarm output or multiple alarm outputs when a notification is detected for an external alarm. See “Set up alarm outputs” below for information on configuring an alarm output.

## Set up alarm outputs

You can connect the recorder to an alarm system, such as a siren or intrusion system, which is then activated when an alarm is triggered. You can select how long the alarm signal remains active as well as schedule when alarm outputs can be triggered.

### To set up an alarm output:

1. From the menu toolbar, click **Alarm & Event Setup > Alarm Output**.
2. Select the alarm output.
3. Select a timeout option between 5 and 600 seconds or select “Manually Clear”.

The timeout setting lets you define how long an alarm signal remains active after the alarm has ended. If you select **Manually Clear**, the alarm signal remains active until it is manually acknowledged by pressing the alarm button on the front panel or remote control (see “Manual trigger” on page 104).

4. Select the arming schedules for the alarm output.

Click the **Actions** button and select the day of the week and the time periods during the day when motion can be recorded. You can schedule up to eight time periods in a day. Default is 24 hours.

Click **Apply** to save the settings. Click **Copy** to copy the settings to other days of the week and holiday period.

**Note:** The time periods defined cannot overlap.

5. Click **OK** to return to the alarm output window.
6. Click **Copy** to copy these settings to other cameras, if required, and then click **Apply** to save the changes.
7. Click **Exit** to return to live view.

## Manual trigger

The manual trigger menu allows you to manually trigger outputs of the recorder.

### To trigger or clear alarm outputs manually:

1. From the menu toolbar, click **Alarm & Event Setup > Manual Trigger**.
2. Select the desired alarm output and click the following buttons:

**Trigger / Trigger All:** Trigger an alarm output or stop an alarm output. As there is only one alarm output available, the “Trigger All” button just triggers the one output. However, if an IP camera is connected to the recorder, then the outputs of the camera will also be listed.

**Clear All:** Stop all alarm outputs at once.

3. Click **Exit** to return to live view. The alarm is silenced.

— or —

Press the **Alarm** button on the front panel or remote control. The alarm is silenced.

## Alarm and event notification

You can select the alarm and event notifications to be included in the event hint icon of the alarm center displayed in live view. Clicking the icon opens the window of the alarm center that lists the detected alarm and event notifications. See “Status information” on page 26 for information on the status icon displayed in the OSD.

You can quickly check the system status by looking at the status LEDs on the front panel.

The different types of alarm and event notifications are:

- **HDD Full:** All installed HDDs are full and will not record any more video.
- **HDD Error:** Errors occurred while files were being written to the HDD, there is no HDD installed, or the HDD had failed to initialize.
- **Network Disconnected:** Disconnected network cable.
- **Duplicate IP Address Found:** There is an IP address conflict with another system on the network.
- **Illegal Login:** Wrong user ID or password used.

- **Input/Output Video Standard Mismatch:** I/O video standards do not match.
- **Input/Recording Resolution Mismatch:** The input and recording resolutions do not match.
- **Video Loss:** The video image is lost. Video may be lost if the camera develops a fault, is disconnected, or is damaged.
- **Alarm Input Triggered:** An alarm triggered by an external alarm device (for example, PIR detector, dry contacts...)
- **Camera Tamper Detected:** The camera view has changed. For example, someone has deliberately blocked the camera view by spraying paint on the lens or by moving the camera
- **Motion Detected:** Motion is detected.
- **Abnormal Record:** HDD cannot record any more files. This could be due to the overwrite option being disabled so recorded files are locked and cannot be deleted.
- **IP Camera Conflicted:** Conflict in IP address setting.
- **Video Quality Exception:** Issues have been detected with the video quality.
- **Resolution or Bitrate of Substream Not Supported**
- **Cross Line Detected:** People, vehicles and objects have been detected crossing a pre-defined line or an area on screen.
- **Intrusion Detected:** Someone has been detected entering a pre-defined area in the surveillance scene.
- **Audio Input Exception:** A camera has detected sounds that are above a selected threshold.
- **Sudden Change of Sound Intensity:** A camera has detected a sudden change in the sound intensity.
- **Face Detected:** A camera has detected that a human face is moving towards it.
- **Defocus Detected:** There is image blur caused by defocusing the lens.
- **Scene Change:** A camera has detected a change in the scene caused by an intentional rotation of the camera.
- **Enter Region Detected:** A camera has detected that an object, such a vehicle, people or other objects, has entered a designated region.
- **Exit Region Detected:** A camera has detected that an object, such a vehicle, people or other objects, has exited a designated region.
- **Object Left Behind:** A camera has detected that an object has been left in a designated region, such as baggage.
- **Object Removed:** A camera has detected that an object has been removed from a designated region, such as exhibits on display.
- **Panel Heartbeat Alarm:** This is an intrusion integration event. There is no communication between the intrusion panel and the recorder.

- **Arming Panel Event:** This is an intrusion integration event. The intrusion panel has been armed.
- **Disarming Panel Event:** This is an intrusion integration event. The intrusion panel has been disarmed.
- **Intrusion Alarm:** This is an intrusion integration event. An intrusion alarm has been triggered by the intrusion panel.

**To set up event notifications:**

1. From the menu toolbar, click **Alarm & Event Setup > Notifications**.
2. Select **Display Event Icon** so that the event icon appears in the OSD in live view when an alarm or event is triggered (default is enabled).
3. Under **Event Hint Settings**, click the Actions button. From the drop-down list, select the desired event notifications to be listed in the alarm center in live view and click **OK**. See “Alarm and event notification” on page 104 for the complete list.
4. Select the event priority: VCA < Motion or VCA > Motion. Default is VCA < Motion, where motion has priority over VCA.
5. Select a technical event notification and how the recorder should respond to it.

Under **Notification Type**, select the desired technical event notification:

- **HDD Full:** All installed HDDs are full and will not record any more video.
- **HDD Error:** Errors occurred while files were being written to the HDD, there is no HDD installed, or the HDD had failed to initialize.
- **Network Disconnected:** Disconnected network cable.
- **Duplicate IP Address Found:** There is an IP address conflict with another system on the network.
- **Illegal Login:** Wrong user ID or password used.
- **Input/Recording Resolution Mismatch:** The input and recording resolutions do not match.
- **Abnormal Record:** HDD cannot record any more files. This could be due to the overwrite option being disabled so recorded files are locked and cannot be deleted.

Select one or more response method: Enable Alarm Audio, Notify Alarm Host, Send Email, and Trigger Alarm Output.

**Note:** The list of response methods available depends on the notification type selected.

6. Repeat step 5 for other notification types.
7. Click **Apply** to save the settings.
8. Click **Exit** to return to live view.

## Video loss

Video may be lost if the camera develops a fault, is disconnected, or is damaged. You can set up the recorder to detect video loss and trigger a system notification.

### To set up video loss detection:

1. From the menu toolbar, click **Alarm & Event Setup > Video Loss**.
2. Select a camera to configure for video loss detection.
3. Select the **Enable Video Loss Alarm** check box to enable the feature.
4. Click the **Actions** button to enter the Actions window.
5. Set the arming schedule for detecting video loss.

Click the **Actions** tab and select the schedule of when you want video loss detection to be enabled. The schedule can be set for all week or any day of the week with up to 8 time periods per day. Click **Apply** to save the settings.

6. Select the alarm response method.

Click the **Arming Schedule** tab and select how you want the recorder to notify you of video loss. Select one or more options: Full-screen monitoring, enable alarm audio, notify alarm host, send email, and trigger alarm host. Click **Apply** to save the settings.

7. Click **OK** to return to the main window
8. Click **Copy** to copy these settings to other cameras, if required, and then click **Apply** to save the changes.
9. Click **Exit** to return to live view.

## Alarm host setup

If an alarm host is set, the recorder sends a signal to the host when an alarm is triggered. The remote alarm host must have the TruVision Navigator server software installed.

### To set up a remote alarm host:

1. From the menu toolbar, click **Alarm & Event Setup > Alarm Host Setup**.
2. Enter Alarm Host IP and Alarm Host Port values.

Alarm host IP represents the IP of the remote PC where the Network Video Surveillance software installed. The alarm host port value must be the same as software's alarm monitor port. Up to three alarm hosts can be set. For each alarm host, the default port is 5001, 5002, and 5003.

3. Click **Apply** to save the settings.
4. Click **Exit** to return to live view.

## Intrusion integration alarm reporting

The recorder includes an alarm receiver software module for intrusion integration. This permits SIA and XSIA events to be reported to the recorder from Interlogix intrusion panels via IP and to be linked to recorder actions.

The following Interlogix panels are supported:

- ATS Master (EMEA only)
- Advisor Advanced (EMEA only)
- NetworX panels

Up to three intrusion panels can be set up in the recorder. Each panel can report up to 32 intrusion zones (a zone is an intrusion panel input).

The panels must support the SIA or XSIA reporting protocol. They can report the following alarm types to the recorder:

- An arming event
- A disarming event
- An alarm event that has an “A” as a second character in the SIA/XSIA code. See “Event playback” on page 44 for the list of SIA codes.
- A heartbeat alarm

In the intrusion panel, set up the recorder as a normal monitoring station. Use OH version 3 so that the data format is understood by the recorder.

### To set up an alarm panel in the recorder:

1. From the menu toolbar, click **Alarm & Event Setup > Intrusion Panel Setup**.
2. In the *Intrusion Panel Setup* window, enter the required settings.



Option	Description
Set up the intrusion panel connection parameters:	
1. Enable Intrusion Panel Connection	Select this check box to enable the intrusion panel connection.
2. Select Intrusion Panel	Select which panel you want to set-up. Up to three panels can be set up.
3. Name Intrusion Panel	Enter a name for the panel.
4. Number Of Zones	Up to 32 panel zones can report to the recorder. The number cannot be increased but you can allocate a different ID for each zone under the "Intrusion Zone Setup" menu.
5. IP Address Intrusion Panel	Enter the panel's IP address. The IP address must be in the same LAN as the recorder.
6. Server Port	Enter the port that is used to report the events. Default is 9999. This port number must match the port number set up in the intrusion panel.
Set up the heartbeat alarm parameters:	
7. Enable Panel Heartbeat Alarm	Select this check box to enable the panel heartbeat alarm. The heartbeat alarm will then be reported to the recorder.
8. Heartbeat Interval (s)	Enter the interval between two heartbeats. It is measured in seconds. Default is 120 s. This interval is valid even if the "Enable Panel Heartbeat Alarm" check box is disabled. To be able to trigger a heartbeat alarm when the heartbeat is not received within this interval, enable the "Enable Panel Heartbeat Alarm" check box. The recorder heartbeat interval must always be higher than that of the intrusion panel.
9. Actions	Click the icon to set up the actions linked to the panel heartbeat alarm. Go to step 3.
Set up the panel arming event parameters:	
10. Enable Panel Arming Event	Select this check box to enable the panel arming event. When the panel is armed, it will be reported to the recorder.
11. Actions	Click the icon to set up the actions linked to the panel arming alarm. Go to step 3.
Set up the panel disarming alarm parameters:	
12. Enable Panel Disarming Event	Select this check box to enable the panel disarming event. When the panel is disarmed, it will be reported to the recorder.
13. Actions	Click the icon to set up the actions linked to the panel disarming alarm. Go to step 3.

3. To define the actions for the heartbeat, panel arm and panel disarm alarms that are reported by the intrusion panel, click **Action** and each of the tabs:

**Trigger Channel:** Select the cameras that will record when an alarm event is received. The cameras will record following the main stream (alarm) parameters. The recordings will be 10 seconds for each assigned camera.



**Arming Schedule:** Define the alarm schedule for the actions. You can schedule up to eight periods in a day. Default is 24 hours.

**Actions:** Select the required action that needs to be executed when an alarm is received:

- Full-screen monitoring
- Enable an alarm audio (buzzer)
- Notify the alarm host (supported by TruVision Navigator 7.0 and higher)
- Send email
- Upload snapshots to FTP (only for analog/HD-TVI cameras)
- Trigger an alarm output

**PTZ Linking:** Select the PTZ camera as well as the preset, preset tour, or shadow tour that is triggered when the alarm/event is detected.



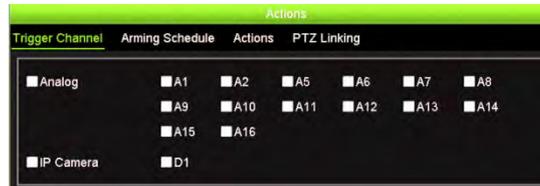
Click **Apply** to save the settings. Click **OK** to return to the main window.

4. Click **Apply** to save the intrusion panel setup parameters.
5. Click **Exit** to return to live view.

**To set up the zones in an alarm panel:**

1. From the menu toolbar, click **Alarm & Event Setup > Intrusion Zone Setup**.
2. Under **Select Intrusion Panel**, select Intrusion Panel 1, 2, or 3.
3. Select the desired ID of a zone. The maximum is 32. The number does not have to match the zone number.
4. Under **Zone Number**, select the desired zone number. The zone number can be any valid number of the panel, which does not need to match the zone number.
5. Click **Action** to define the actions for the selected zone number.

**Trigger Channel:** Select the cameras that will record when an alarm event is received. The cameras will record following the main stream (alarm) parameters. The recordings will be 10 seconds for each assigned camera.



**Arming Schedule:** Define the alarm schedule for the actions. You can schedule up to eight periods in a day. Default is 24 hours.

**Actions:** Select the required action that needs to be executed when an alarm is received:

- Full-screen monitoring
- Enable an alarm audio (buzzer)
- Notify the alarm host (supported by TruVision Navigator 7.0 and higher)
- Send email
- Upload Snapshots to FTP (only for analog/HD-TVI cameras)
- Trigger an alarm output

**PTZ Linking:** Select the PTZ camera as well as the preset, preset tour, and/or shadow tour that is triggered when the alarm/event is detected.



Click **Apply** to save the settings. Click **OK** to return to the main window.

6. Click **Apply** to save the intrusion panel setup parameters.
7. Click **Exit** to return to live view.

## TVRMobile push notifications

TVRMobile 3.0 (and higher) can receive events from the recorder.

The 'Push notifications' feature lets TVRMobile notify a user of new messages or events even when the user is not actively using TVRMobile.

In TVRMobile, events can be received from the recorder and these events can be shown as a push notification to the user.

The recorder needs to be connected to the internet to be able to use push notifications. Even when the phone or tablet is used via Wi-Fi on the same LAN as the recorder, an internet connection is required.

### **Recorders supporting push notifications (with minimal firmware version)**

- TVN 10 (FW 2.1)
- TVN 21 (FW 3.1)
- TVR 12HD (FW 1.2)
- TVR 15HD (FW 1.0)
- TVR 44HD (FW 1.2)
- TVR 46 (FW 1.0)
- TVN 11 (FW 1.0)
- TVN 22 (FW 1.0)
- TVN 71 (FW 1.0e)

## **Which network settings are needed in the recorder and the local network?**

In the recorder a user needs to set up the default gateway address and the DNS address.

The default gateway address can be the IP address of the router.

The DNS address can be the DNS of the ISP or you can also use the Google DNS address (8.8.8.8).

**Network Settings**

**NIC Settings**

NIC Type: 10M/100M/1000M Self-adaptive

IPv4 Address: 192.168.44.160  Enable DHCP

IPv4 Subnet Mask: 255.255.0.0

IPv4 Default Gateway: 192.168.222.1

IPv6 Address: fe80::c256:e3ff:fe40:cd3a

IPv6 Default Gateway:

IPv6 Default Gateway:

MAC Address: c0:56:e3:40:cd:3a

MTU: 1500 Bytes

**DNS Server**

Preferred DNS Server: 8.8.8.8

Alternate DNS Server:

**More Settings**

Server Port: 8000

HTTP Port: 80

Multicast IP:

RTSP Service Port: 554

Enable Telnet

Caution: Device will reboot automatically after changing and saving new server port setting.

**Bandwidth Limit**

Total Bandwidth Limit: 204800 Kbps

As well as the DNS and default gateway settings, the user will need to also set up port forwarding for the following ports:

- HTTP port (default: 80) (\*)
- RTSP port (default: 554) (\*)
- Server port (default: 8000)

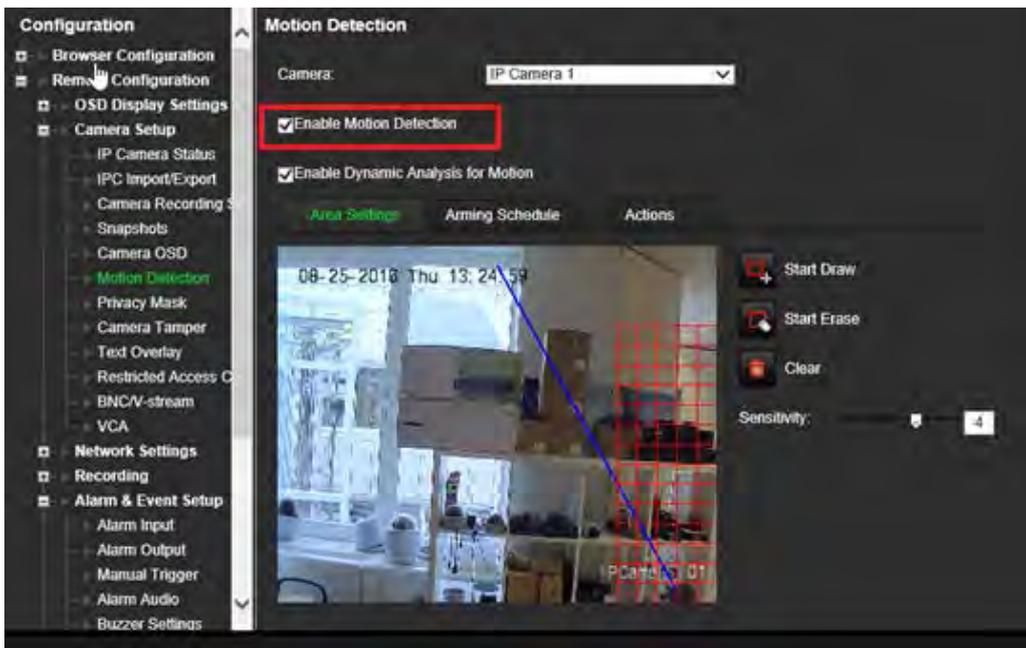
(\*) Some ISPs block the use of port 80 and/or 554. When these ports are blocked, use a port number higher than 1024.

## How to set up push notifications in the recorder

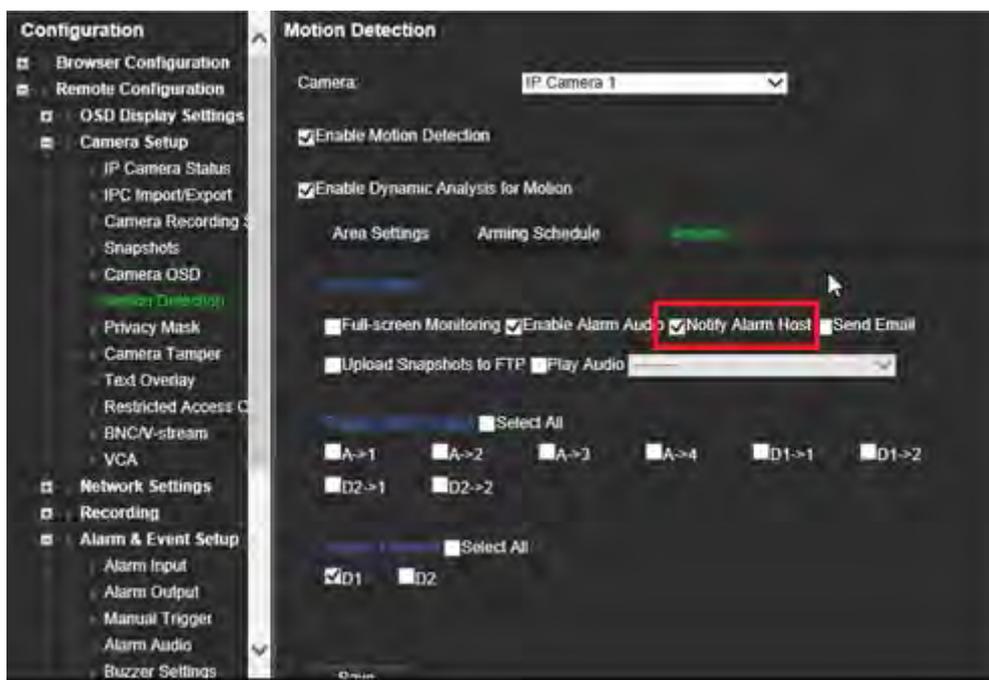
As an example, we will set up push notifications for motion detection.

Steps to follow:

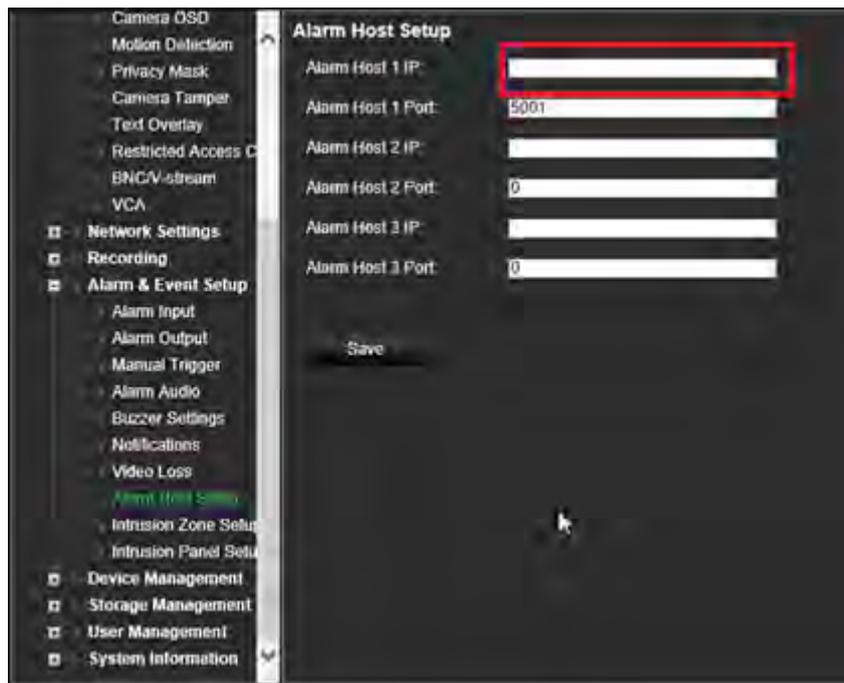
1. Set up motion detection for a camera



2. Select Notify Alarm Host as an action for motion detection.



3. The user does not need to enter a destination address in the *Alarm Host* setup window.



**Note:** For information on setting up TVRMobile and displaying information on the app, please refer to the TVRMobile user manual.

# Chapter 14

## Device management

This chapter describes how to:

- Set up the time and date of the recorder
- Select the recorder language and set up general system parameters such as the device name, menu timeout period, and enable/disable password requirement
- Import/export configuration files
- Upgrade the firmware
- Set up holiday periods
- Configure RS-232 settings
- Setup system communication

### Time and date settings

You can set up the date and time that will appear on-screen as well as on time stamped recordings. The start and end time of daylight saving time (DST) in the year can also be set. DST is deactivated by default. See Figure 26 on page 117 for the Time settings screen.

Figure 26: Time and Date Settings window



Table 14: Description of the Time and Date Settings window

Option	Description
1. Time Zone	Select a time zone from the list.
2. Date Format	Select the date format from the drop-down list. Default format is DD-MM-YYYY.
3. Time Format	Select either the 12-hour or 24-hour time format from the list. Default format is 24-hour format.
4. Display Week	Select to display the day of the week in the monitor time bar. Select the check box to enable/disable. Default is Disabled.
5. System Date	Enter the system date. Default date is the current date.
6. System Time	Enter the system time. Default time is the current time.
7. Auto DST Adjustment	Enable to activate DST is automatically. It depends on the time zone selected. Default is Disabled.
8. Enable DST	Manually define DST. If this option is selected, the <i>Auto DST adjustment</i> option is disabled. Default is Disabled. Select the check box to enable or disable daylight savings time (DST).
From	Enter the start date and time for daylight savings.
To	Enter the end date and time for daylight savings.
DST Bias	Set the amount of time to move DST forward from the standard time. Default is 60 minutes.

## General recorder settings

Use the *General Settings* menu of Device Management to configure general recorder options.

See Figure 27 below for the general options available. The changes are immediately implemented once Apply is clicked to save the settings.

Figure 27: General Settings of the recorder



Table 15: Description of the General Settings window

Option	Description
1. Language	Define the language of the system. Select the desired language from the drop-down list and click <b>Apply</b> . The language displayed changes immediately. Default is English.
2. Device Name	Define the recorder name. Click the edit box and enter the new name from the soft keyboard.
3. Remote Control ID	The device number to use for the recorder when linking the device to a remote control. The default value is 255.
4. Keypad Zone ID	The keypad zone ID number.
5. Menu Timeout	Define the time in minutes after which the menu window reverts to live view mode. Select a time from the drop-down list, and click <b>Apply</b> . Menu timeout also applies to the system idle time after which a password will be required. Default value is 5 minutes.
6. Output Mode	Select from Auto, HDMI, and VGA.
7. Mouse Pointer Speed	Modify the speed of the mouse pointer. Adjust the scroll bar point to the desired level and click <b>Apply</b> . Default is the slowest of the four speeds.
8. Enable Wizard	Immediately start the Startup Wizard without rebooting the system. Select the check box to enable/disable and click <b>Apply</b> . Default is Enabled.

Option	Description
9. Start Wizard Now	Reboot the system immediately and start the Startup Wizard. Default is Disabled.
10. Password Required	Define whether a login password is required to open the menu. Select the check box to enable/disable and click <b>Apply</b> . Default is Enabled.

## Configuration files

You can export and import configuration settings from the recorder. This is useful if you want to copy the configuration settings to another recorder, or if you want to make a backup of the settings.

You cannot import a configuration file if the firmware version of the recorder has in the meantime changed.

### Import and export files

Insert an external storage device in the recorder. Go to the **Device Management > Configuration Files** to import or export configuration settings. Click **Export** to export the recorder's configuration settings into an external storage device or click **Import** to import configuration settings after selecting a configuration file from the external storage device.

### Restore default settings

The administrator can reset the recorder to the factory default settings. Network information such as IP address, subnet mask, gateway, MTU, NIC working mode, server port, and default route are not restored to factory default settings.

#### To restore parameters to default factory settings:

1. From the menu toolbar, click **Device Management > Configuration Files**.

**Note:** Only the administrator can restore the default settings.

2. To restore all parameters to default factory settings:

Click the **Default** button. Enter the Admin password, click **OK**, and then click **Yes** to confirm that you want to restore all parameters to default.

— or —

To restore all parameters, except network settings, to default factory settings:

Click the **Restore** button. Enter the Admin password, click **OK**, and then click **Yes** to confirm that you want to restore all parameters except network settings to default.

3. Click **OK** to confirm you want to restore default settings.

The system will restart.

## Upgrade system firmware

The firmware on the recorder can be updated using three methods:

- Via a USB device
- Via the recorder web browser
- Using TruVision Navigator. You can update the firmware of selected devices from Firmware Upgrade window of TruVision Navigator. For further information, refer to the TruVision Navigator user manual.

The firmware upgrade file is labeled *TVR4616.dav* or *TVR4632.dav* depending on the firmware version.

### To update the system firmware using a USB device:

1. Download the latest firmware from our web site at:  
Americas: [www.interlogix.com](http://www.interlogix.com)  
EMEA: [www.firesecurityproducts.com](http://www.firesecurityproducts.com)
2. Connect the USB device to the recorder.
3. From the menu toolbar, click **Device Management > Upgrade Firmware**.  
The list of files on the USB is displayed for the format selected.
4. Select the firmware file and click **Upgrade**. Click **Yes** to begin the upgrade process.  
Once the upgrade is completed, the recorder will reboot automatically.

## Holiday schedules

It is possible to indicate holidays for which you can create a separate recording schedule. Once one or more holidays are created, a separate entry for holiday will be included in the recording schedule (refer to “Recording schedule” on page 96 of the manual).

### To set up a holiday recording schedule:

1. From the menu toolbar, click **Device Management > Holiday**.
2. Select a holiday period from the list and click its **Edit** button to modify the settings.  
The Edit window appears.
3. Enter the name of the holiday period and click **Enable**.
4. Select whether the holiday period will be categorized by date, week, or month and then enter the start and end dates.

5. Click **Apply** to save the settings and then **OK** to return to the Edit window.
6. Repeat steps 2 to 5 for other holiday periods.
7. Click **Exit** to return to live view.

## RS-232 settings

Use the **Device Management** menu to configure the RS-232 parameters such as baud rate, data bit, stop bit, parity, flow control, and interface.

Figure 28: RS-232 setup window



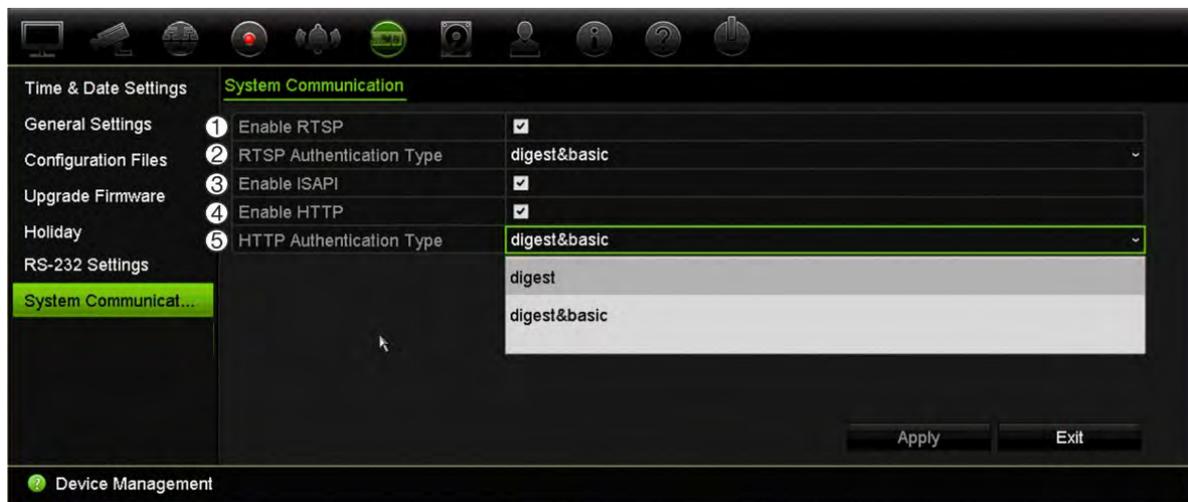
Table 16: Description of the RS-232 settings window

Option	Description
1. Baud Rate	This is a measure of the speed of data transmission. Default is 115200.
2. Data Bit	A bit is the smallest unit of data in a serial communication message. A data bit is the bit carrying the information, as opposed to the start bit and the stop bit. Default is 8.
3. Stop Bit	Stop bits mark the end of a transmission of a serial communication message. Default is 1.
4. Parity	The method used to detect errors in the number of bits being transmitted. Default is None.
5. Flow Ctrl	Flow control is the process by which data transfer is regulated so that it does not arrive too quickly for the receiving process. Default is None.
6. Interface	Select how the RS-232 port can be used: <b>Technical Support:</b> Console mode.

# System communication

Use the **System Communication** menu to enable/disable the RTSP, ISAPI, and HTTP protocols.

**Figure 29: System communication settings window**



Option	Description
1. Enable RTSP	<p>TruVision recorders utilize Real Time Streaming Protocol (RTSP) for transmitting live and playback video to users. Disabling this parameter will stop all video streaming from the recorder.</p> <p>This should be left at its default value unless otherwise instructed by the system administrator.</p> <p>This function is available via both the OSD and web.</p>
2. RTSP Authentication Type	<p>The administrator can set the authentication for accessing RTSP streams with this dropdown menu.</p> <p>This should be left at its default value unless otherwise instructed by the system administrator, as choosing the wrong value will negatively impact performance.</p> <p>This function is only available via the OSD.</p>
3. Enable ISAPI	<p>ISAPI is an application programming interface used by the recorders to communicate with certain software platforms.</p> <p>It should be left at its default setting unless otherwise indicated by the system administrator.</p> <p>This function is only available via the OSD.</p>
4. Enable HTTP	<p>Hypertext Transfer Protocol (HTTP) is the protocol utilized for various communications to and from the recorder. Disabling this feature effectively locks down all HTTP communications, making it inaccessible remotely over the network.</p> <p>It should be left at its default setting unless otherwise indicated by the system administrator.</p> <p>This function is only available via the OSD.</p>
5. HTTP Authentication Type	<p>The administrator can set the method for authentication used by the web interface.</p> <p>This should be left at its default value unless otherwise instructed by the system administrator, as choosing the wrong value will negatively</p>

Option	Description
	impact performance. This function is only available via the OSD.

# Chapter 15

## Storage management

This chapter describes the content of the Storage Management menu, including HDD information, storage mode, dual streaming, HDD redundancy, S.M.A.R.T. settings as well as bad sector detection.

### HDD status information

You can check the status of any of the installed HDDs on the recorder at any time.

#### To check the status of a HDD:

1. From the menu toolbar, click **Storage Management > HDD Information**.
2. Note the status of the HDDs listed under the Status column.

If the status is listed as Normal or Sleeping, the HDD is in working order. If it is listed as Abnormal and has already been initialized, the HDD needs to be replaced. If the HDD is Uninitialized, you need to initialize it before it can be used in the recorder.

Refer to “Initialize a HDD” below for more information.

**Note:** The status information is also shown in the **System Information > HDD** window.

### Initialize a HDD

The built-in HDD does not need to be initialized before it can be used. You can also re-initialize the HDD. However, all data on the HDD will be destroyed.

#### To initialize a HDD:

1. From the menu toolbar, click **Storage Management > HDD Information**.
2. Under the *HDD Information* tab, select the HDD to be initialized.
3. Click the **Initialize** button to begin initialization.

After the HDD has been initialized, the status of the HDD changes from Abnormal to Normal.

## Overwrite a HDD

You can select how the recorder responds when the HDDs become full and there is no longer sufficient space to save new data. The overwrite option is enabled by default.

### To enable overwrite when the HDDs are full:

1. From the menu toolbar, click **Storage Management > HDD Information**.
2. Enable **Overwrite**.

---

**Caution:** If the overwrite option is disabled and the quota management capacity for a channel is set to zero, the recordings on that channel can still be overwritten. To avoid this happening, set a quota level for the channel or use the group management mode.

---

3. Click **Apply** to save the settings.
4. Continue to configure the recorder or click **Exit** to return to live view.

## Add a HDD

You can add additional network-attached hard drives to set up a NAS or SAN system.

### To add a HDD:

1. From the menu toolbar, click **Storage Management > HDD Information**.
2. Click the **Add** button to begin.
3. Select a **Network Storage** name.
4. Select the network storage type. Select from NAS or IP SAN.

**Note:** Only NAS with NFS version 3.0 or higher is supported. The NAS must be able to be used without login credentials.

5. Enter the HDDs Storage IP address. Click the **Search** button to search for the Storage Directory.
6. Click the **OK** button to create the selected network attached storage.

## Storage mode

To ensure an efficient use of the storage space available on HDDs, you can control an individual camera's storage capacity using HDD quota management. This function lets you allocate different storage capacities for both recordings and snapshots for each camera.

**Note:** If the overwrite function is enabled, the maximum capacity for both recordings and snapshots is set to zero by default.

### To set the HDD quota for a camera:

1. From the menu toolbar, click **Storage Management > Storage Mode**.
2. Under **Mode**, select **Quota**.
3. Select a camera whose storage capacity you want to change and enter the values in GB for the maximum record capacity and snapshot capacities. The available quota space available is displayed on screen.
4. Click **Apply** to save the settings.
5. If you want to copy these values to other cameras, click **Copy** and select each camera individually. Click **OK**. Click **Apply** to save the settings.

## Group HDDs

Your recorder can organize multiple HDDs into groups. Videos from specified channels can be set to be recorded onto a particular HDD group. You could, for example, save the records from a couple of high priority cameras to one HDD, and save the recordings from all the other cameras to another HDD.

### To set up an HDD group:

1. From the menu toolbar, click **Storage Management > Storage Mode**.
2. Under **Mode**, select **Group**.
3. Under **Record on HDD Group**, select a number for the HDD group.
4. Select the channels to be added to this group.  
**Note:** By default, all channels belong to HDD group 1.
5. Click **Apply** to save the settings.  
A pop-up window will appear asking to reboot the system. Click **Yes**.
6. Change the HDD status property of the selected HDD. See “Change the HDD status property” below.

## Change the HDD status property

If you have more than one HDD installed, you can change the behavior of a HDD by changing its property. It can be set to read-only or read/write (R/W). The storage mode must be set to *Group* before setting the HDD property.

A HDD can be set to read-only to avoid important recorded files from being overwritten when the HDD becomes full.

### To change a HDD status property:

1. From the menu toolbar, click **Storage Management > HDD Information**.
2. Select the HDD whose property you want to change.
3. Click the **Edit** icon . The **Local HDD Settings** window appears.

**Note:** The Edit icon is only available if there are at least two HDDs installed.

4. Click the desired HDD property for the selected HDD: R/W, Read Only, or Redundancy.
5. Click the group number for this HDD.
6. Click **Apply** to save and exit the window.

**Note:** Once set to read-only, the HDD cannot be used to save recorded files until it is set back to read/write (R/W). If the HDD that is currently being written to is set to read-only, the data is then recorded to the next HDD. If there is only one HDD present, setting it to read-only means the recorder cannot record.

## Set up HDD sleep mode

You can set the HDD to enter standby mode, or sleep mode, after a period of inactivity. Sleep mode decreases the power consumption of a HDD.

### To enable HDD sleep mode:

1. From the menu toolbar, click **Storage Management > Storage Mode**.
2. Select **Enable HDD Sleeping** to enable sleep mode. Default is Enabled.
3. Click **Apply** to save the settings.
4. Continue to configure the recorder or click **Exit** to return to live view.

## Dual streaming

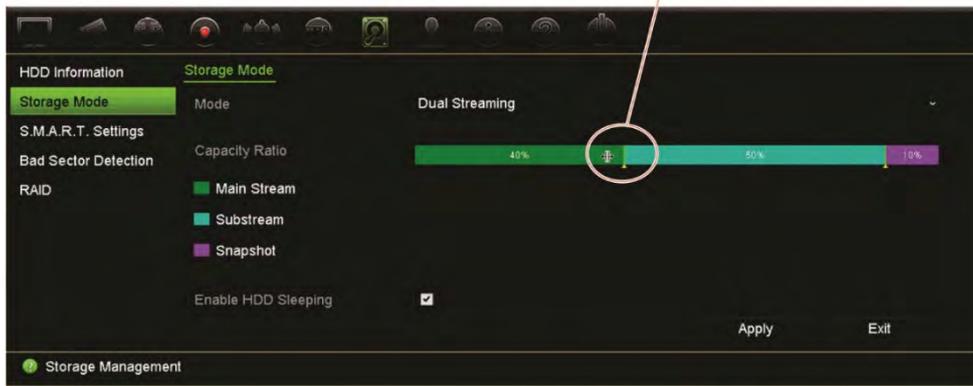
The dual streaming function lets you define how much of the HDD can be used to store main stream and substream recordings as well as snapshots. This function allows you to play back substream video over the network when the bandwidth is low.

The Dual Streaming window shows the three recording elements and their capacity ratios on the HDD: Main stream, Substream, and Snapshots. The ratios can be easily adjusted by dragging the slider between the recording types. By default, the main stream ratio is 40%, the substream ration is 50%, and the snapshot ratio is 10%. You can reduce the snapshot capacity to zero but the minimum values for main stream and substream is 10%. Snapshots cannot occupy more than 20% of a HDD.

### To adjust the capacity ratios:

1. From the menu toolbar, click **Storage Management > Storage Mode**.
2. Under **Mode**, select **Dual Streaming**.
3. To adjust the capacity ratio, drag the yellow slider between two recording elements.

Move the slider to adjust the capacity ratios



4. Click **Apply** to save the settings.
5. Click **Exit** to return to live view.

## S.M.A.R.T. settings

S.M.A.R.T. (Self-Monitoring, Analysis and Reporting Technology) reports on a variety of hard drive attributes. It helps ensure that the HDD is functioning properly at all times while protecting video stored on the hard drive.

**To view the S.M.A.R.T. information of a HDD:**

1. From the menu toolbar, click **Storage Management > S.M.A.R.T. Settings**.
2. Select the HDD whose data you want to see. A detail listing of S.M.A.R.T. information is displayed.

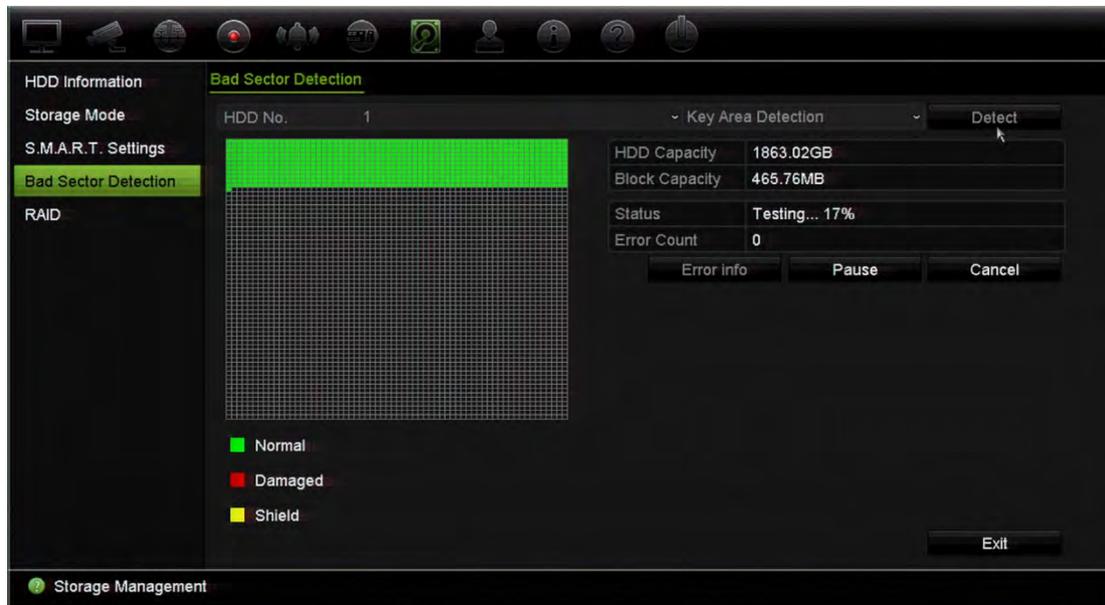


3. If you want to continue to use a HDD when the S.M.A.R.T. test has failed. Select the check box **Use when the disk has failed to self-evaluate**. Click **Apply** to save the settings.
4. Click **Exit** to return to live view.

## Bad sector detection

You can improve the performance of your HDDs by ensuring that they have no bad sectors. Bad sectors can slow down an HDD when reading or writing data, for example.

Figure 30: Bad sector detection window



### To detect bad sectors:

1. From the menu toolbar, click **Storage Management > Bad Sector Detection**.
2. Select the HDD you want to test.
3. Select whether you want to do a key area detection or a full detection, and click **Detect**.
4. The system checks the HDD. The color-coded result is displayed on screen. If there are bad sectors found, click **Error Info** to see a list of the errors found.
5. If required, click **Pause** to pause the test or **Cancel** to cancel it.
6. Click **Exit** to return to live view.

## RAID

RAID is data storage technology. It combines multiple disk drives into a single logical unit for the purposes of data redundancy or performance improvement.

### To create a RAID array:

1. Click the **Storage Management** icon in the menu toolbar and select **RAID**.
2. Select the **Enable RAID** check box.
3. Click **Apply** and then **Yes** to reboot the system.

4. Click the **Storage Management** icon in the menu toolbar and select **RAID**.



5. Click the **Create** button to open the *Create Array* window.
6. Type in a name for the array, select the RAID Level, Initialization Type, and the drives to be included.
7. Click **OK** and then **Initialize** to start the process. When the process is complete, data on the RAID group is displayed.

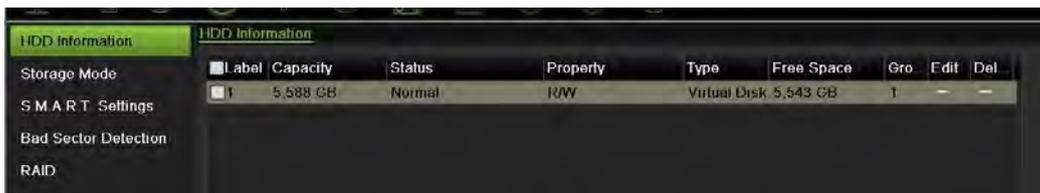


**Note:** You can create a RAID array of RAID 0, RAID 1, RAID 5, RAID 6 and RAID 10.

- If you choose RAID 0, at least 2 HDDs must be installed.
- If you choose RAID 1, 2 HDDs need to be configured for RAID 1.
- If you choose RAID 5, at least 3 HDDs must be installed.
- If you choose RAID 6, at least 3 HDDs must be installed.
- If you choose RAID 10, 4 HDDs need to be configured for RAID 10.

**To verify the RAID:**

1. Click **Storage Management > HDD Information**.



### To rebuild a damaged RAID:

If a drive in the RAID array fails, you can rebuild the array.

1. From the menu toolbar, click **Storage Management > RAID**.
2. Click the **Rebuild** icon  to open the *Rebuild Array* window.
3. Click **OK** to start the rebuilding process.
4. When complete the system will reboot.

## HDD redundancy

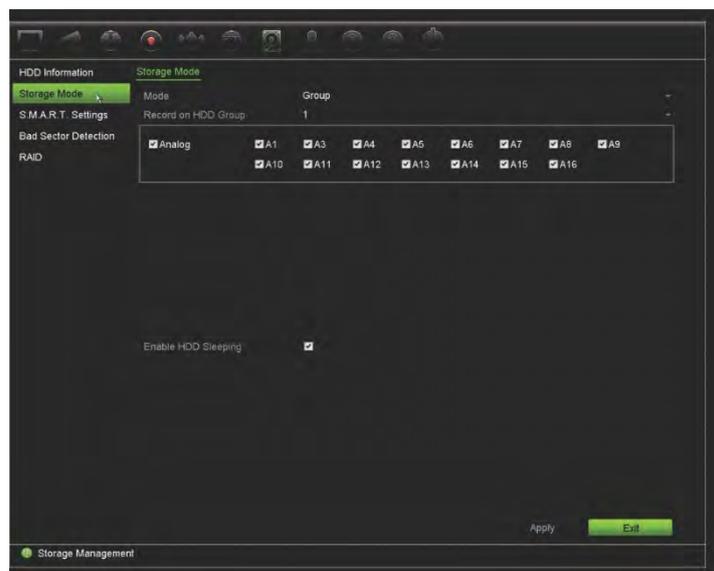
The recorder supports redundancy for hard drives. You can set one or more hard drives as redundant drives. These drives will only record video when the normal hard drives fail.

Be aware that using the redundancy option reduces the storage capacity of the recorder.

There must be more than one hard drive installed in the recorder before setting up this function.

### To set up HDD redundancy:

1. From the menu toolbar, click **Storage Management > Storage Mode**.
2. Under **Mode**, select **Group**. For more information on grouping HDDs, see “Group HDDs” on page 126.



3. Under **Record on HDD Group**, select a number for the HDD group.
4. Select the analog and IP channels to be added to this group.  
**Note:** By default, all channels belong to HDD group 1.
5. Check that redundancy is enabled for the selected HDD group.

Go to **HDD Information** and click **Edit** for the desired HDD group to see its properties. Select **Redundancy** to enable the function. Click **Apply** to save.



6. Select the cameras to be included in the redundancy recording.

Go to **Camera Setup > Camera Recording Settings**. Select the desired camera and enable **Redundant Recording/Capture**. Do this for each camera to be included in the redundancy. Click **Apply** to save.



7. When a HDD fails, the redundant HDD will start to record the cameras that have the option “Redundant Recording/Capture” enabled.

# Chapter 16

## User management

### Add a new user

Only a system administrator can create a user. You can have a maximum of 16 users (the administrator as well as operators and guests).

#### To add new users:

1. From the menu toolbar, click **User Management**.
2. Click **Add** to enter the Add User window.
3. Enter the new user's name and password. Both the user name and password can have up to 16 alphanumeric characters.

**Note:** There is no default password.

4. Select the new user's access level: Operator or Guest. Default is Guest.
5. Enter the user's MAC address to let the user access the recorder from a remote computer with this MAC address.
6. Click **OK** to save the settings and return to the previous window.
7. Define the user's permissions.

Click the **Permission** button  for the new user. In the Permission pop-up window, select the required access privileges for local, remote, and camera configuration. See "Local configuration settings", "Remote configuration settings", and "Camera configuration settings" below for the permission descriptions for each group.

Click **Apply** to save the settings and **OK** to return to the previous window.

8. Click **Exit** to return to live view.

### Customize a user's access privileges

Only an administrator can allocate access privileges to Operator and Guest users. The access privileges can be customized for each user's needs. The administrator's access privileges cannot be changed.

There are three types of privilege settings: Local Configuration, Remote Configuration, and Camera Configuration.

**Note:** Only the administrator can restore factory default settings.

## Local configuration settings

By default, only the local information (log) management setting is enabled for both operators and guests.

- **Local Information (Log) Management:** Search and view logs of the recorder and view system information.
- **Local Parameter Settings:** Configure parameters and import the configuration from the recorder.
- **Local Camera Management:** Locally add, delete, and edit IP cameras.
- **Local Advanced Operation:** Access HDD management (including the initialization and modification of disk properties). Update system firmware as well as stop the I/O alarm output.
- **Local Shutdown/Reboot:** Shutdown or reboot the recorder.

## Remote configuration settings

By default, only remote log search and two-way audio are enabled for operators, and only the remote log search is enabled for guests.

- **Remote Log Search:** Remotely view logs that are saved on the recorder.
- **Remote Parameter Settings:** Remotely configure parameters and import configuration.
- **Remote Camera Management:** Remotely enable and disable channels.
- **Remote Serial Port Control:** Remotely configure the RS-232 port.
- **Remote Video Output Control:** For future use.
- **Two-Way Audio:** Use two-way audio between the remote client and the recorder.
- **Remote Alarm Control:** Remotely alert or control the relay output of the recorder. Alarm and notification settings must be configured properly to upload to host.
- **Remote Advanced Operation:** Remotely manage HDDs (initializing and setting properties for HDDs) as well as remotely update system firmware and clear the I/O alarm output.

## Camera configuration settings

By default, all analog cameras are enabled for operators for each of these settings. By default, the analog cameras are only enabled for local playback and remote playback for guests. IP cameras cannot be configured.

- **Local Live View:** Locally view live view.
 

**Note:** This function restricts access to live view for selected users. If you wish to restrict access to live view to specific cameras on local monitors for all users, see section “Restricted camera access ” on page 73.
- **Local Playback:** Locally play recorded files that are on the recorder.
- **Local Manual Operation:** Locally start/stop manual recording on any of the channels, snapshots, and video clips.
- **Local PTZ Control:** Locally control PTZ dome cameras.
- **Local Video Export:** Locally back up recorded files from any of the channels.
- **Remote Live View:** Remotely select and view live video over the network.
- **Remote Playback:** Remotely play and download recorded files that are on the recorder.
- **Remote Manual Operation:** Remotely start/stop manual recording on any of the channel.
- **Remote PTZ Control:** Remotely control PTZ dome cameras.
- **Remote Video Export:** Remotely backup recorded files from any channel.
- **Remote Video Download:** Remotely download video.

### To customize a user’s access privileges:

1. Click the **User Management** icon in the menu toolbar to display its window.
2. Click the Permission button  for the user whose access privileges need to be changed. The Permissions pop-up window appears.
3. Click **Apply** to save the settings.
4. Click the **OK** button to return to the previous window.
5. Click **Exit** to return to live view.

## Delete a user

Only a system administrator can delete a user.

### To delete a user from the recorder:

1. Click the **User Management** icon in the menu toolbar to display its window.
2. Click the **Delete** button  for the user to be deleted.
3. Click **Yes** in the pop-up window to confirm deletion. The user is immediately deleted.
4. Click **Exit** to return to live view.

## Modify a user

A user's name, password, access level and MAC address can be changed. Only a system administrator can modify a user.

### To modify a user:

1. Click the **User Management** icon in the menu toolbar to display its window.
2. Click the **Edit** button  for the user whose details need to be changed. The **Edit User** pop-up window appears.
3. Edit the user information and click **OK** to save the settings and return to the previous window.
4. Click **Exit** to return to live view.

## Change the Admin password

Change the administrator's password in the **User Management** menu.

### To change the admin password:

1. Click the **User Management** icon in the menu toolbar to display its window.
2. Click the **Edit** button  for admin. The **Edit User** pop-up window appears.
3. Edit the current admin password and select the **Change Password** box.
4. Enter the new admin password and confirm it. Change the admin MAC address, if required. Click **OK** to save the settings and return to the previous window.
5. Click **Exit** to return to live view.

# Chapter 17

## System information

### View system information

To view system information:

1. From the menu toolbar, click **System Information**.
2. To view device information, click **Device Info**.

You can view the device name, model, serial number, firmware version, and encoding version. The QR code for the recorder is also displayed.

Using the TVRMobile app, scan the QR code to enter the recorder parameters into the app.

**Note:** The TVRMobile app must first be installed on your smart phone before scanning the recorder QR code.



3. To view camera information, click **Camera**.

You can view the information on each camera: camera number, camera name, status, motion detection, tamper proof, video loss, preview link sum, and preview link information.

Preview Link Sum shows the amount of rote applications that are streaming video from this video channel. Preview Link Information shows you the IP addresses that are currently connected to this channel.



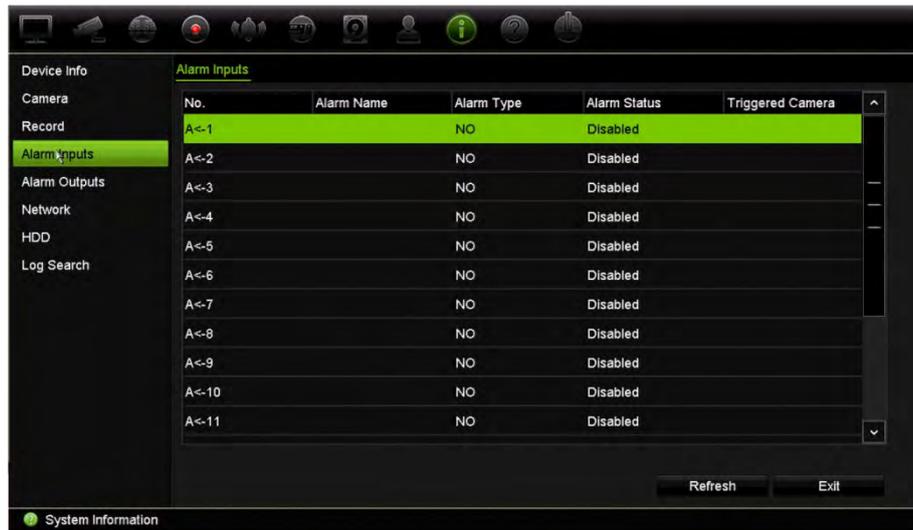
4. To view record information, click **Record**.

You can view the camera number, recording status, stream type, frame rate, bit rate (Kbps), resolution, record type, active schedule.



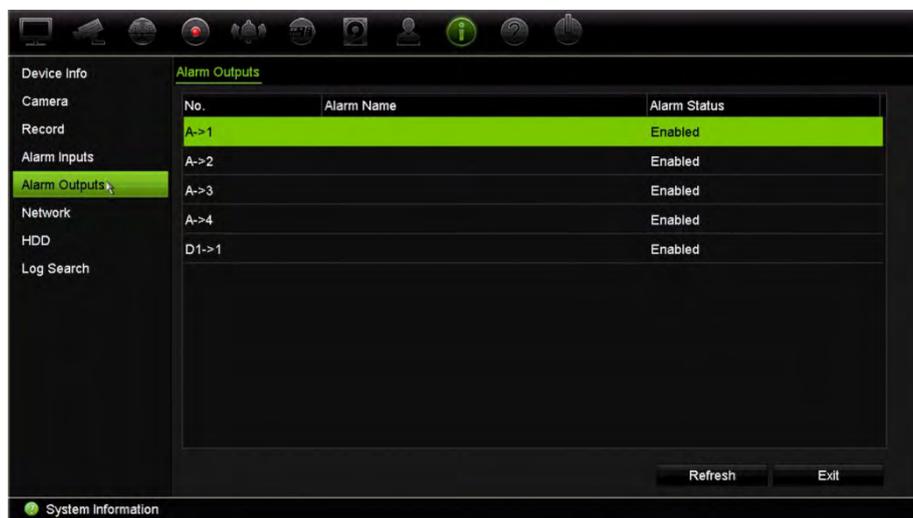
5. To view alarm input information, click **Alarm Inputs**.

You can view the alarm input number, alarm name, alarm type, alarm status, and the triggered camera.



6. To view alarm output information, click **Alarm Outputs**.

You can view the alarm output number, alarm name, and alarm status.



7. To view network information, click **Network**.

You can view the IPv4 address, IPv4 subnet mask, IPv4 default gateway, IPv6 address 1, IPv6 address 2, IPv6 default gateway, MAC address, preferred DNS server, alternate DNS server, enable DHCP, and enable PPPoE,



8. To view HDD information, click **HDD**.

You can view the HDD label, status, capacity, free space, property, type, and group. The recorded time (the number of days for which there are recordings on the HDD) is also shown.



9. Click **Exit** to return to live view.

## Search the system log

Many events of the recorder, such as operation, alarm, information, and notification are logged into the system logs. They can be viewed and exported at any time.

Up to 2000 log files can be viewed at once.

Log files can also be exported onto a USB device. The exported file is named according to the time it was exported. For example: 20160729124841logBack.txt.

**Note:** Connect the backup device, such as a USB flash drive, to the recorder before commencing the log search.

**To search video from the system log:**

1. From the menu toolbar, click **System Information > Log Search**.
2. Select the search start and end date and times.
3. Under **Event**, select an option from the drop-down list: All, Alarm, Notification, Operation, or Information.
4. From the **Type** list, select one of the options:

Event	Type
All	All
Alarm	All, Alarm Input, Alarm Output, Start Motion Detection, Stop Motion Detection, Start Camera Tamper, Stop Camera Tamper, Cross Line Alarm Started, Cross Line Alarm Stopped, Intrusion Alarm Started, Intrusion Alarm Stopped, Audio Input Exception Alarm Started, Audio Input Exception Alarm Stopped, Sudden Change of Sound Intensity Alarm Started, Sudden Change of Sound Intensity Alarm Stopped, Face Detection Alarm Started, Face Detection Alarm Stopped, Defocus Detection Alarm Started, Defocus Detection Alarm Stopped, Scene Change Alarm Started, Scene Change Alarm Stopped, Enter Region Alarm Started, Enter Region Alarm Stopped, Exit Region Alarm Stopped, Exit Region Alarm Stopped, Object Left Behind Alarm Started, Object Left Behind Alarm Stopped, Object Removed Alarm Started, Object Removed Alarm Stopped, Intrusion Arming Panel Event Started, Intrusion Arming Panel Event Stopped, Intrusion Event Alarm Started, Intrusion Panel Heartbeat Alarm Started
Notification	All, Video Loss Alarm, Abnormal Video Signal, Illegal Login, HDD Full, HDD Error, Duplicate IP Address Found, Network Disconnected, Abnormal Record, IP Camera Disconnected, IP Camera Address Conflicted, Input/Output Video Standard Mismatch, IP Camera Access Exception, Record Buffer Overflow, IP Camera Motion Analysis Exception, Input/Recording Resolution Mismatch
Operation	All, Power Up, Local: Shutdown, Abnormal Shutdown, Watchdog Reboot, Local: Restart, Local Operaton: Activation, Local: Login, Local: Logout, Local: Configure Parameters, Local: Upgrade, Local Operation: Restore Defaults, Local Operation: Factory Defaults, Local: Start Manual Recording, Local: Stop Manual Recording, Local: PTZ Control, Local: Lock File, Local: Unlock File, Local: Trigger Alarm Output, Local: Initialize HDD, Local: Add IP Camera, Local: Delete IP Camera, Local: Set IP Camera, Local: Upgrade IP Camera Firmware, Local: Import IP Camera File, Local: Export IP Camera File, Local: Playback by File, Local: Playback by Time, Local: Export Config File, Local: Import Config File, Local: Export Record File, Local: Export Snapshot File, Local: Add Network Storage, Local: Delete Network Storage, Local: Set Network Storage, Local: Restore Admin's Password, Local: Operate Bookmark, Local: Switch Output, Local: HDD Detect, Local: Unload HDD, Local: Load HDD, Local: Delete HDD, Local: Configure SNMP, Local Operation: Export People Counting File, Quick Snapshot, Remote: Shutdown, Remote: Reboot, Remote: Login, Remote: Logout, Remote: Configure Parameters, Remote: Upgrade, Remote Operation: Restore Defaults, Remote Operation: Factory Defaults, Remote: Start Manual Recording, Remote: Stop Manual Recording, Remote: PTZ Control, Remote: Lock File, Remote: Unlock File, Remote: Trigger Alarm Output, Remote: Initialize HDD, Remote: Add IP Camera, Remote: Delete IP Camera, Remote: Set IP Camera, Remote: Upgrade IP Camera Firmware, Remote: Import IP Camera File, Remote: Export IP Camera File, Remote: Playback by File, Remote: Playback by Time, Remote: Download by File, Remote: Download by Time, Remote: Export Config File, Remote: Import Config File, Remote: Export Record File, Remote: Export Snapshot File, Remote: Get Parameters, Remote: Get Working Status,

	Connect Transparent Channel, Disconnect Transparent Channel, Start Bi-directional Audio, Stop Bi-directional Audio, Remote: Alarm Arming, Remote: Alarm Disarming, Remote: Add Network Storage, Remote: Delete Network Storage, Remote: Set Network Storage, Remote: Operate Bookmark, Remote: Delete HDD, Remote: Load HDD, Remote: Unload HDD, Remote: Configure SNMP
Information	All, Local HDD Information, HDD S.M.A.R.T., Start Recording, Stop Recording, Delete Expired Video File, Network Storage Information, System Running Status

5. Click the **Search** button. A list of results appears.



6. Select a file and click:

- **Details:** Displays information on the log or recording. For a recording, it lists such information as start time, type of event, local user, host IP address, parameter type, camera number, and gives a description on the types of events recorded and when record time was stopped.

- **Play:** Click to start playback of the selected recording.

- **Export:** Click to archive the selected file to a USB device. The export window appears.

7. Click **Exit** to return to live view.

# Chapter 18

## Using the web browser

This chapter describes how you can use the web browser interface to configure the device, play back recorded video, search through event logs, and control a PTZ dome camera. You can also specify settings on the web browser interface to optimize video playback and recording performance when operating in a low or limited bandwidth environment. Many of the browser configurations are similar to those done locally.

### Internet Explorer users

Internet Explorer for Windows operating systems have increased security measures to protect your PC from any malicious software being installed. When using the recorder web browser interface, you can install ActiveX controls to connect and view video using Internet Explorer.

To have complete functionality of the web browser interface and the recorder player with Internet Explorer, do the following:

- Run the Browser interface and the recorder player application as an administrator in your workstation
- Add the recorder's IP address to your browser's list of trusted sites

#### **To add the recorder's IP address to Internet Explorer's list of trusted sites:**

1. Open Internet Explorer.
2. Click **Tools**, and then **Internet Options**.
3. Click the Security tab, and then select the Trusted Sites icon.
4. Click **Sites**.
5. Clear the "Require server verification (https:) for all sites in this zone" box.
6. Enter the IP address or DDNS name in the "Add this website to the zone" field.
7. Click **Add**, and then click **Close**.
8. Click **OK** in the Internet Options dialog box.
9. Connect to the recorder for full browser functionality.

## Access the web browser

To access the recorder, open the Microsoft Internet Explorer web browser and enter the IP address assigned to the recorder, as a web address. On the logon window, enter the user ID and password.

**Note:** Only one recorder can be viewed per browser.

The default values for recorder network settings are:

- IP address - 192.168.1.82
- Subnet mask - 255.255.255.0
- Gateway address - 192.168.1.1
- Server port: 8000
- Ports:

When using the browser:

RTSP port: 554

HTTP port: 80

When using TruNav:

RTSP port: 554

Server/Client software port: 8000

For more information on port forwarding, see Appendix C “Port forwarding information” on page 164.

## HTTPS settings

Using HTTPS (Hypertext Transfer Protocol Secure) is a secure protocol that provides authenticated and encrypted communication. It ensures that there is a secure private channel between the recorder and cameras

You can create self-signed server certificates as well as request certified server certificates to ensure your network security.

### To create a certificate:

1. Go to **Configuration > Network Settings > HTTPS** of the browser.
2. Click **“Create Self-Signed certificate”**.
3. Type in the country, hostname/IP address, and days of validity (there are more parameters, but you do not need to add anything to them).
4. Click **OK**.
5. Select **“Enable HTTPS”**.

This only works if you enter the address in the browser as HTTPS (as in `https://192.168.1.70`).

6. Click through the warning you get on the browser.

**To buy a certificate:**

1. Go to the **Configuration > Network Settings > HTTPS** section of the browser.
2. Click **“Create Certificate Request”** and fill out the parameters that appear.
3. Click **OK**.
4. Click **“Download”** next to the request that you just created in the browser, and get a .csr file.
5. Visit a site like <https://www.startssl.com/?app=1> and upload your .csr file to get a trusted certificate.

For larger companies, a corporate certificate might be available from the IT department.

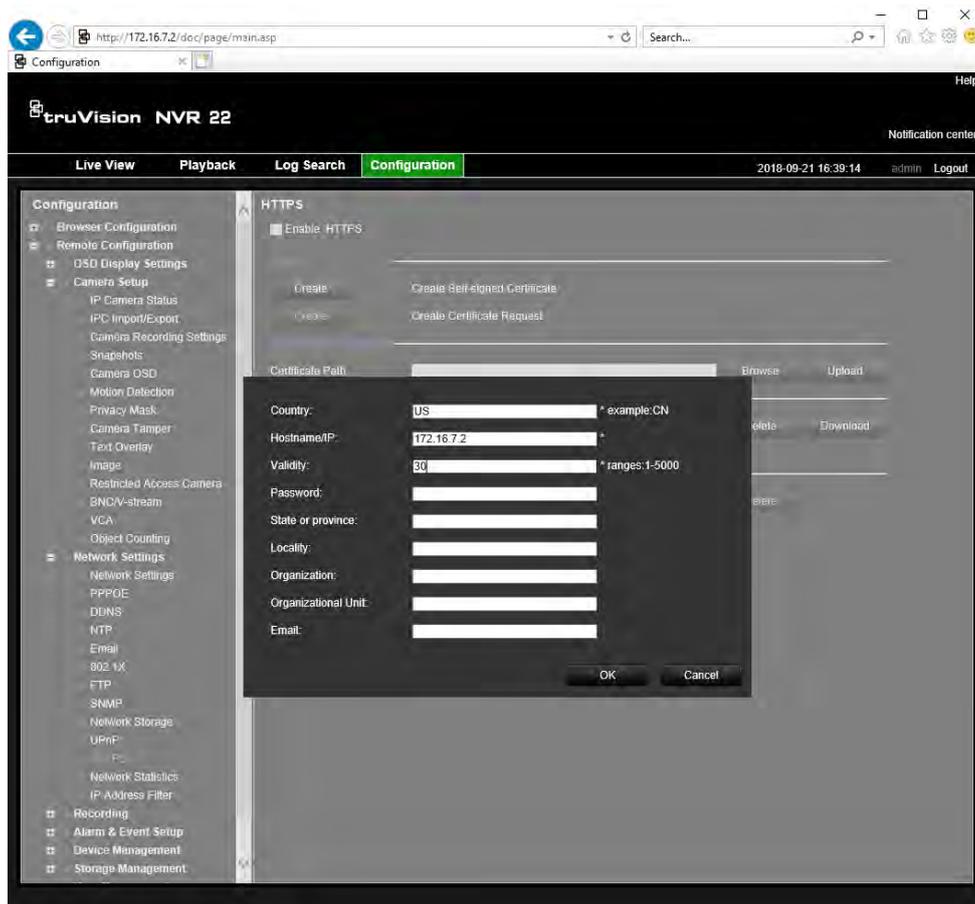
## Install a HTTPS self-signed certificate on a local host

The following recorders support the HTTPS feature:

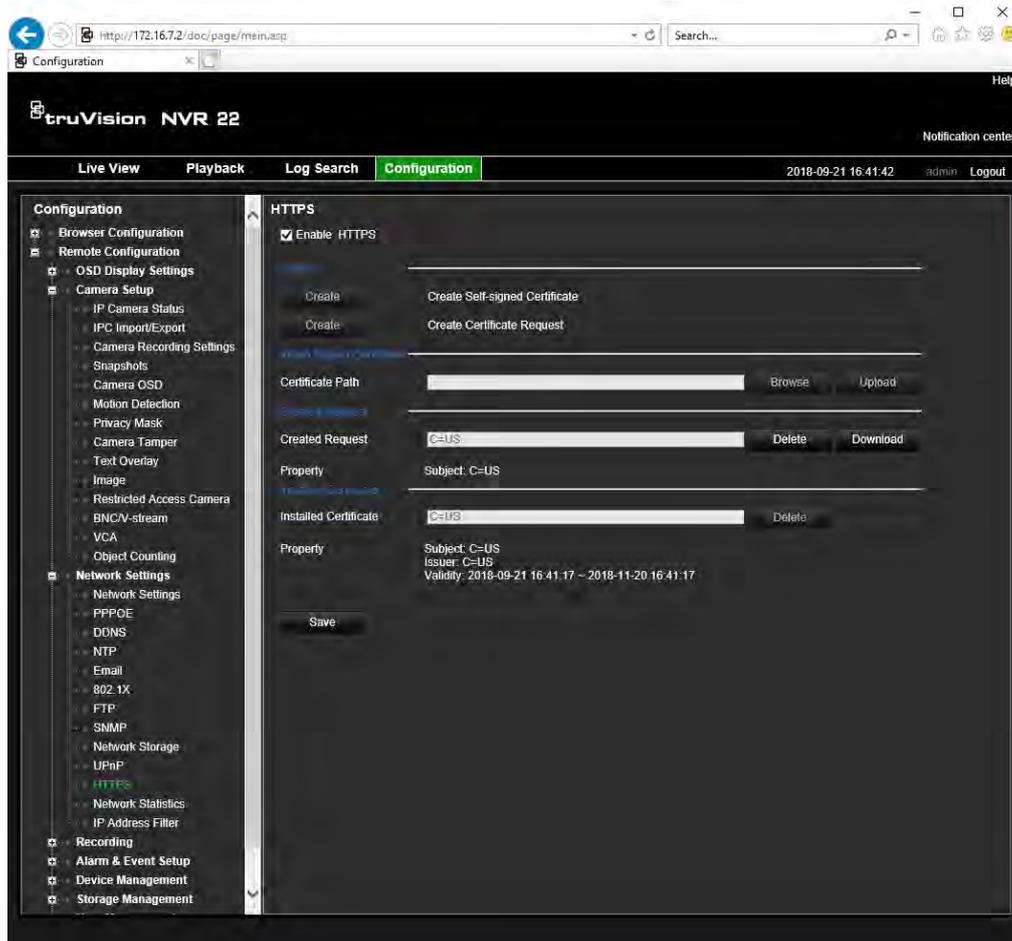
- TVN 11
- TVN 21
- TVN 22
- TVN 70
- TVN 71
- TVR 15HD
- TVR 45HD
- TVR 46

**To install a HTTPS self-signed certificate on the local host:**

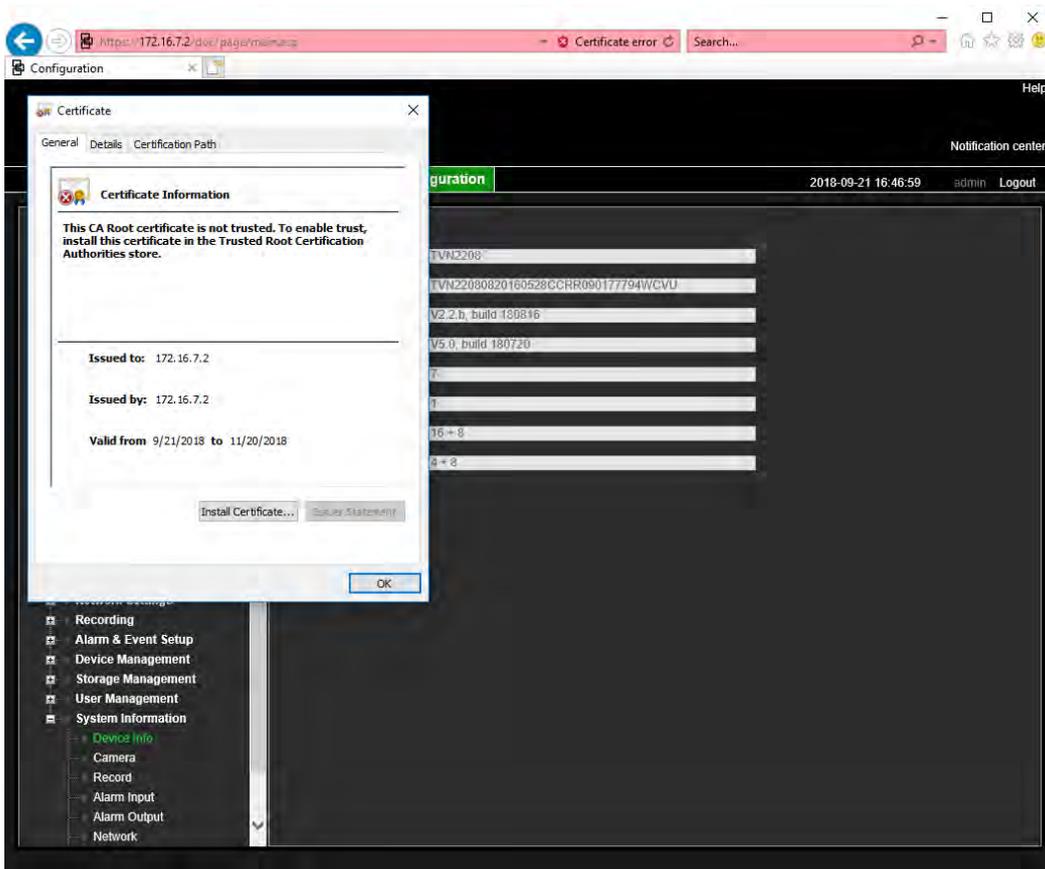
1. Create the self-signed certificate.



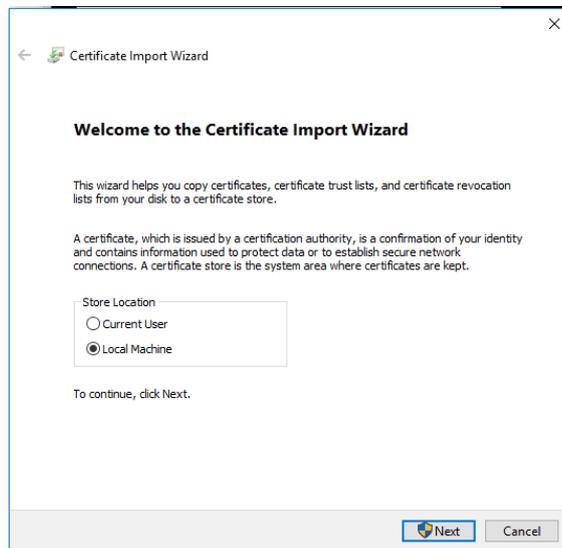
2. Select **Enable HTTPS**, and then click **Save**.



3. Close the connection and open a new browser tab using the HTTPS protocol. A certificate error appears in the Address field.
4. Click on the Certificate error icon to view the certificate, and then click **Install Certificate**.



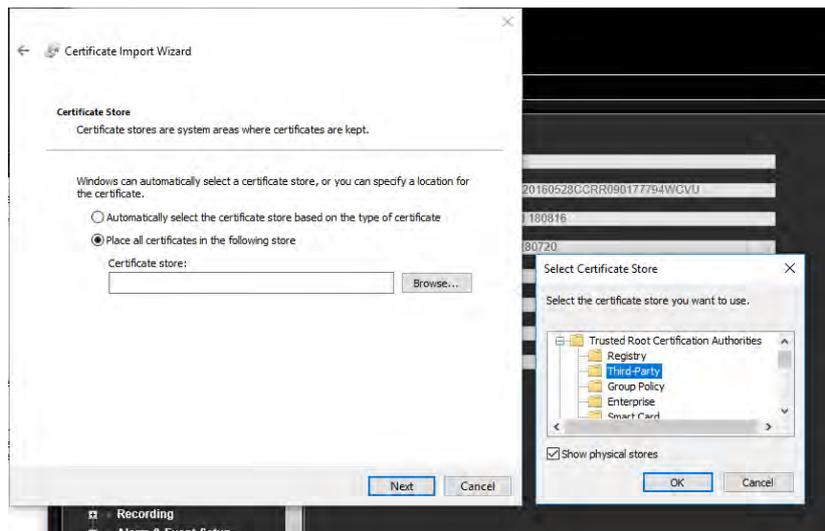
5. Select **Local Machine**, and then click **Next**.



6. Select **Place all certificates in the following store**, and then click **Browse**.

7. Select **Trusted Root Certification Authorities/Third-Party**, and then click **OK**.

8. Click **Next**.

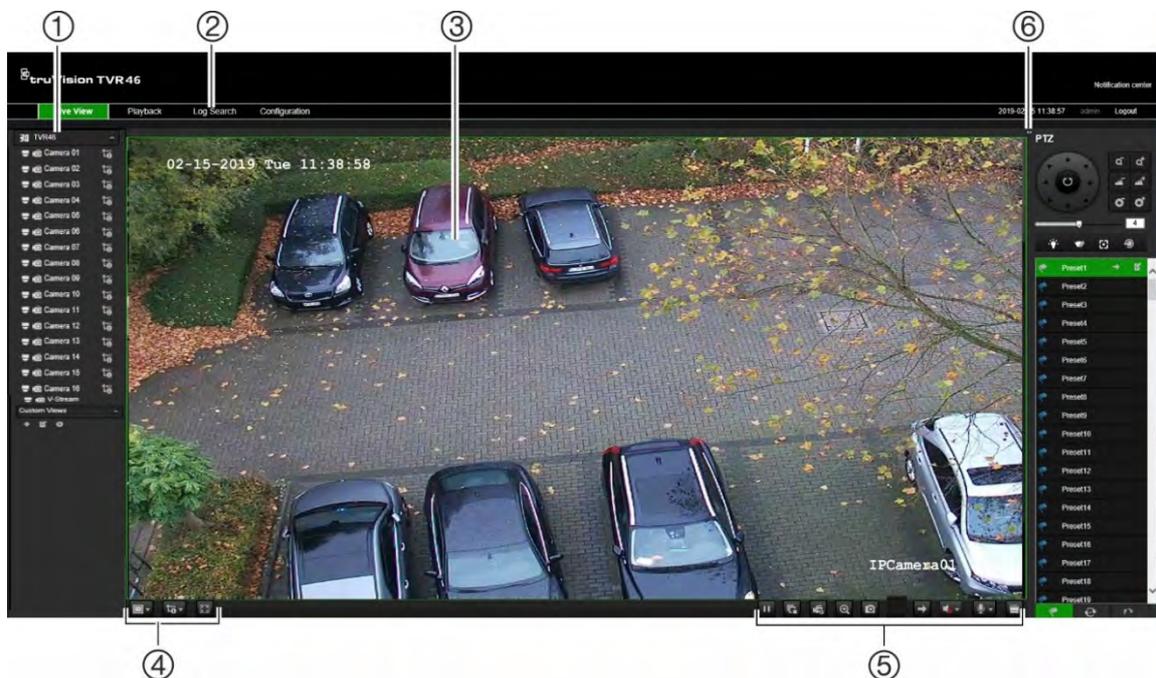


- Click **Finish** to install the certificate to the local host, and then close the browser.

## Web browser live view

The recorder web browser lets you view, record, and play back videos as well as manage all aspects of the recorder from any PC with Internet access. The browser's easy-to-use controls give you live view to all the recorder functions. See Figure 31 below.

Figure 31: Live view in the web browser interface



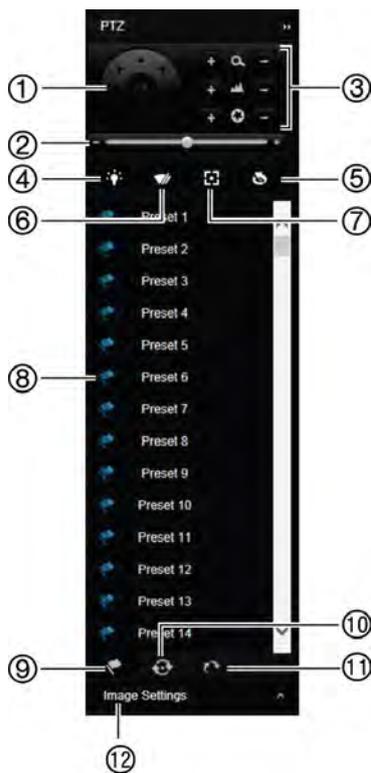
Name	Description
1. Camera	Select the camera.
2. Menu toolbar	Lets you do the following:

Name	Description
	<ul style="list-style-type: none"> <li>• View live video</li> <li>• Play back video</li> <li>• Search for event logs</li> <li>• Configure settings</li> <li>• Log out of the interface</li> </ul>
3. Viewer	View live or playback video.
4. Display the format and stream type	
	 Select how you want video to be displayed in the viewer: Multiview or full-screen.
	 Switch between mainstream and substream.
	 Display the selected video full-screen.
5. Video function toolbar	Lets you do the following in live view:
	 Pause live view.
	 Start/stop streaming from all selected cameras.
	 Start recording from selected cameras.
	 Digital zoom.
	 Take a video snapshot.
	 View previous and next camera respectively.
	 If viewing in multiview format, live view moves to the next group of cameras for the selected number of video tiles.
	 Turn the audio on/off.
	 Turn the microphone on/off.
	 Turn the alarm output on/off.
6. PTZ panel	Hide/display the PTZ panel.

## Control a PTZ dome camera via the web browser

The web browser interface lets you control the PTZ functions of a dome camera. Click a PTZ dome camera and use the PTZ controls on the interface to control the PTZ functions.

Figure 32: PTZ controls

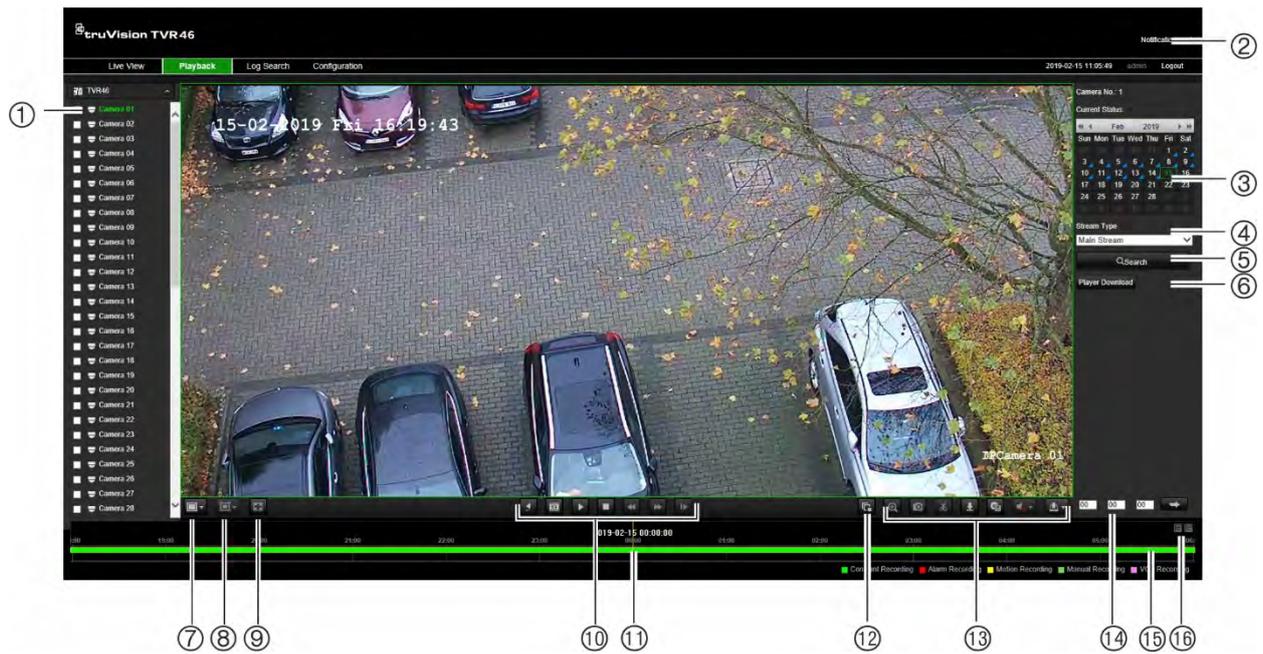


1. Directional pad/auto-scan buttons: Controls the movements and directions of the PTZ. Center button is used to start auto-pan by the PTZ dome camera.
2. Adjust speed of PTZ dome camera.
3. Adjust zoom, focus, and iris.
4. Turn on or off the camera light (if available on the camera).
5. Lens initialization: Initialize the lens of a camera with a motorized lens, such as PTZ or IP cameras. This function helps to maintain lens focus accuracy over prolonged periods of time.
6. Start or stop camera wiper (if available on the camera).
7. Auxiliary focus: Automatically focus the camera lens for the sharpest picture.
8. Start selected preset/tour/shadow tour (depending on function selected).
9. List the presets available.
10. List the preset tours available.
11. List the shadow tours available.
12. Modify brightness, contrast, saturation, and hue values.

## Play back recorded video

To search and play back recorded video, click Playback on the menu bar to display the Playback window shown in Figure 33 on page 152.

Figure 33: Browser playback window



**Description**

1. Selected camera.
2. **Notification center:** Click to see the list of event notifications.
3. **Calendar:** Selected day is highlighted in green. A blue triangle on a date indicates that there was a recording that day.
4. **Stream type:** Select the streaming type: Main stream or substream.
5. **Search:** Click to start searching recorded files for the selected camera.
6. **Player Download button.** Click to download TruVision Player on to your PC to play back recordings.
7. **Display format:** Display playback on single screen or multiscreen mode.
8. **Smart playback:**  
 This function lets you detect motion or VCA events that may have occurred outside of the zone set up for motion or VCA event detection in the Camera Setup menu. Click one of these buttons to display when the following events occurred in the timeline. It is only available via the browser.  
**Note:** You must first set up VCA event detection (cross line or intrusion detection) before this function can be used to detect cross line or intrusion detection.
 

	Clear results.		Cross line detected.
	Motion detected.		Intrusion detected.
9. Full screen mode.
10. **Playback control toolbar:**

	<b>Reverse:</b> Click to reverse playback.
	<b>Transcoding:</b> Transcoded streaming is normally used when accessing the recorder via a web client. Modify the resolution, maximum bit rate, and frame rate of the transcoded stream.
	<b>Start/stop:</b> Start or stop playback.
	<b>Stop playback.</b> Timeline jumps back to 00:00:00 time (midnight) of the previous day.

Description	
	<b>Speed down:</b> Click to scroll through the different speeds available: single frame, 1/8 speed, 1/4 speed, 1/2 speed, normal, X2 speed, X4 speed, X8 speed, maximum speed. Current speed is displayed under the camera name on top right of window.
	<b>Speed up:</b> Click to scroll through the different speeds available: single frame, 1/8 speed, 1/4 speed, 1/2 speed, normal, X2 speed, X4 speed, X8 speed, maximum speed. Current speed is displayed under the camera name on top right of window.
	<b>Single frame:</b> Click to play back one frame at a time.
11.	<b>Timeline:</b> The timeline moves left (oldest video) to right (newest video) along the recording progress bar. Click a location on the progress bar to move the cursor to where you want playback to start.
12.	 <b>Start/stop streaming:</b> Start or stop streaming from all cameras.
13.	<b>Audio and video control toolbar:</b>
	<b>Digital Zoom.</b> Access digital zoom. See “Digital zoom in playback” on page 50 for further information.
	<b>Snapshot:</b> Capture a snapshot of the video.
	<b>Video clips:</b> Start/stop video clip during playback. Sections of a recording can be saved to an external storage device.
	<b>Download:</b> Download video clips.
	<b>Backup:</b> Click to make back up of recorded files to save locally on the recorder. A list of the recorded files appears
	<b>Audio:</b> Click to enable/disable audio.
	<b>Bookmark management:</b> Manage bookmarks.
14.	<b>Jump start:</b> Enter a precise time in the box and click the <b>Go To</b> button to jump start the playback to this selected time.
15.	<b>Type of recording:</b> <b>Dark green:</b> Indicates video recorded based on the recording schedule defined. <b>Red:</b> Indicates video recorded triggered by an alarm event. <b>Yellow:</b> Indicates video recorded triggered by motion detection. <b>Pale green:</b> Indicates manually recorded video. <b>Magenta:</b> Indicates VCA recording.
16.	<b>Zoom:</b> Zoom in and out of the recording progress bar.

### To play back a video:

Select a camera and a day to search from on the calendar displayed, and then click Search. The timeline below the page indicates video recorded for the specified day. The timeline also classifies by color the type of recording with each type.

Click and drag the marker across the timeline on where you want video playback to begin, and then click Play on the playback control toolbar. You can capture a snapshot of a video image, save the video playback, or download the recorded video.

### To do a smart playback:

Start to play back video from a camera. If the system had been set up to detect motion or VCA events, they will appear color-coded on the recording progress bar.

Click the desired Smart playback icon. If Cross Line Detection or Intrusion Detected are selected, draw the line on screen where you want events to be detected. This zone can be different from that set up in the Camera Setup menu.

If any events for the selected option occurred on screen for the zone set up, they will be shown underneath the progress bar. See Figure 34 below for an example of a smart playback result. A cross line VCA was set up, for example, in the Camera Setup menu on the right side of the image near the exit of the car park and two events were detected. However, the smart playback has detected that there was a lot of vehicles or other objects moving around in another part of the image.

**Figure 34: Example of smart playback results**

Cross line detection option selected

Two cross line events were detected in the zones set up in the Camera Setup menu



Multiple cross line events detected for another zone set up in this playback

## Search for event logs

The recorder compiles a log of events, such as the start or end of video recording, recorder notifications, and alarms, through which you can easily search. Logs are categorized by the following types:

- **Alarm:** Includes motion detection, tamper detection, video tampering, and other alarm events
- **Notifications:** Includes system notifications such as video loss, HDD failures, and other system-related events
- **Operations:** Includes users access to the web interfaces and other operational events
- **Information:** Includes general information on the recorder actions, such as the start and end of video recording, etc.

To search for logs, click Log on the menu bar, select a log type, specify a date and time range, and then click Search. See Figure 35 below for an example of the results of a log search. For further information on searching and viewing logs, go to “Search the system log” on page 140.

Figure 35: Results of a log search

No.	Log Time	Event	Type	Camera/Alarm/HDD No.	Local/Remote User	Remote Host IP
1	2019-02-15 11:17:00	Operation	Remote Playback by Time	A1		
2	2019-02-15 11:19:53	Operation	Remote Playback by Time	A1		
3	2019-02-15 11:18:50	Operation	Remote Playback by Time	A1		
4	2019-02-15 11:18:48	Operation	Remote Playback by Time	A1		
5	2019-02-15 11:18:44	Operation	Remote Playback by Time	A1		
6	2019-02-15 11:18:43	Operation	Remote Playback by Time	A1		
7	2019-02-15 11:18:41	Operation	Remote Playback by Time	A1		
8	2019-02-15 11:18:40	Operation	Remote Playback by Time	A1		
9	2019-02-15 11:18:39	Operation	Remote Playback by Time	A1		
10	2019-02-15 11:18:38	Operation	Remote Playback by Time	A1		
11	2019-02-15 11:18:30	Operation	Remote Playback by Time	A1		
12	2019-02-15 11:15:52	Operation	Remote Playback by Time	A1		
13	2019-02-15 11:15:45	Operation	Remote Playback by Time	A1		
14	2019-02-15 11:15:42	Information	System Running State			
15	2019-02-15 11:15:42	Information	System Running State			
16	2019-02-15 11:15:22	Operation	Remote Playback by Time	A1		
17	2019-02-15 11:15:15	Operation	Remote Playback by Time	A1		
18	2019-02-15 11:13:40	Operation	Remote Playback by Time	A1		
19	2019-02-15 11:13:38	Operation	Remote Playback by Time	A1		
20	2019-02-15 11:13:38	Operation	Remote Playback by Time	A1		
21	2019-02-15 11:12:14	Operation	Remote Playback by Time	A1		
22	2019-02-15 11:12:31	Operation	Remote Playback by Time	A1		
23	2019-02-15 11:10:37	Operation	Remote Playback by Time	A2		
24	2019-02-15 11:07:59	Operation	Remote Playback by Time	A2		
25	2019-02-15 11:07:47	Operation	Remote Playback by Time	A2		
26	2019-02-15 11:07:19	Operation	Remote Playback by Time	A2		
27	2019-02-15 11:03:00	Operation	Remote Get Parameters		admin	10.0.0.110
28	2019-02-15 11:02:58	Operation	Remote Login		admin	10.0.0.110
29	2019-02-15 11:00:02	Operation	Remote Get Parameters		admin	10.0.0.110
30	2019-02-15 11:00:01	Operation	Remote Login		admin	10.0.0.110
31	2019-02-15 10:55:42	Information	System Running State			
32	2019-02-15 10:55:42	Information	System Running State			

## Configure the recorder via the browser

Click **Configuration** on the menu toolbar to display the configuration window. There are two ways to configure the recorder: Local and Remote.

### Camera management

Camera configuration lets you define communication and network parameters such as protocol type, maximum file size, stream type and network transmission settings. You can also specify the directory locations for saving recorded and playback video, captured images, and downloaded files.

You can enter a name for ONVIF cameras and that name will appear in the tree structure of TruVision Navigator and the recorder's webpage.

### Remote configuration

See Figure 36 on page 156 for an example of the Configuration screen. See Table 18 on page 156 for an overview of the different browser menu functions. Please refer to the specific sections on the OSD menu functions in the manual for more information on configuring these functions.

Go to **Browser Configuration** to set up the browser parameters. See "Access the web browser" on page 144 for further information.

**Note:** The configuration settings defined remotely are different from those that can be defined locally.

Figure 36: Remote browser configuration window (Recording Schedule window shown)



Table 17: Description of remote configuration menus

Menu	Function	Description
Camera Setup	Analog Camera Overview	Define the analog cameras. See “Configure the signal input channel” on page 61 for further information.
	IP Camera Status	Define the IP cameras. See “IP camera status” on page 62 for further information
	IPC Import/Export	Import and export the IP camera configuration information. See “Import/export IP camera files” on page 65 for further information.
	Camera Recording Settings	Define the general camera settings such as camera name, stream record mode, resolution, frame rate, audio recording, and pre and post event times. See “Camera recording settings” on page 65 for more information.
	Snapshots	Define the image quality of snapshots. See “Snapshots” on page 67 for further information.
	Camera OSD	Define which information is displayed on-screen. Only applied for analog cameras. See “Camera OSD” on page 68 for further information.
	Image Adjustment	Define the image quality. See “Image settings” on page 69 for further information.
	Motion Detection	Define motion detection parameters. See “Motion detection” on page 70 for more information.
	Privacy Mask	Define the on-screen privacy mask areas. See “Privacy mask” on page 71 for more information.
Camera Tamper	Define the video tampering detection settings. See “Camera tamper” on page 72 for more information.	

Menu	Function	Description
VCA	Restricted Camera Access	Define which cameras cannot see live view on local monitors for all users. See “Restricted camera access” on page 73 for further information.
	Text Overlay	Define the text to be added on-screen to display extra information, such as contact information. This text is embedded in the video and cannot be removed. This can only be defined via the browser.
	PTZ Setup	Define the PTZ parameters of analog PTZ dome cameras. See “Configure PTZ settings” on page 76 for further information.
	BNC/V-stream	Define the V-stream parameters. See “V-stream encoding” on page 80 for more information.
	Face Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. When this function is enabled, the camera can detect a moving object that is moving towards it, triggering a configurable response. The camera can only detect a face looking directly into the camera, not side views. This feature is best suited when the camera is in front of a door or is located in a narrow corridor. See “VCA setup” on page 73 for further information.
	Audio Input Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect sounds that are above a selected threshold.  You can set it to detect a sudden rise and/or fall in sound intensity. The smaller the sensitivity level set, the larger the change in sound needs to be to trigger detection. The sound intensity threshold filters the sound in the environment. The louder the environmental sound, the higher the value.
	Cross Line Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect people, vehicles, and objects crossing a pre-defined line or an area on-screen. The line crossing direction is set as bidirectional only. Bidirectional is crossing the line from both directions. Only one cross line is supported. See “VCA setup” on page 73 for further information.
	Intrusion Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to set up an area in the surveillance scene to detect when intrusion occurs. If someone enters the area, a set of alarm actions can be triggered. See “VCA setup” on page 73 for further information.
Defocus Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect image blur caused by defocusing of the lens, triggering a series of alarm actions.	

Menu	Function	Description
		The sensitivity level determines how much blur is tolerated by the camera before triggering an alarm. When enabled, the camera regularly checks the level of image focus (to allow for variations in light during the day) and then compares the current image to that of the reference image to see if there is a difference. A high sensitivity level means that there cannot be a large variance between the reference and current image.
	Sudden Scene Change	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to configure the camera to trigger an alarm when the camera detects a change in the scene caused by a physical repositioning of the camera.
	Enter Region Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect people, vehicle, or other objects that enter a designated region from outside the designated region.
	Exit Region Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect people, vehicle, or other objects that exit from a designated region, and certain actions can be configured to occur when the alarm is triggered.
	Object Left Behind Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect objects left in the designated region such as baggage, a purse, dangerous materials, etc. See “VCA setup” on page 73 for further information.
	Object Removed Detection	Define an area on screen to enable a VCA alarm from IP and analog cameras, depending on the camera model. Use this function to detect objects removed from a designated region, such as exhibits on display. See “VCA setup” on page 73 for further information.
Network Settings	Network Settings	Define the general network settings. See “Network settings” on page 82 for more information.
	PPPoE	Define the PPPoE settings. See “PPPoE settings” on page 84 for more information.
	DDNS	Define the DDNS settings. See “DDNS settings” on page 85 for more information.
	NTP	Define the NTP server settings. See “NTP server settings” on page 86 for more information.
	Email	Define the settings to send an email. See “Email settings” on page 87 for more information.
	SNMP	Define the SNMP settings. See “SNMP settings” on page 90 for more information.
	FTP	Define the FTP settings. See “Configure an FTP server to store snapshots” on page 88 for more information.
	Network Storage	Define the type and location of the network storage system. See “Add a HDD” on page 125 and “Using a network storage system” on page 93 for further information.

Menu	Function	Description
	UPnP	Enable this function so that the recorder can automatically configure its own port forwarding. See "UPnP settings" on page 90 for more information.
	Network Statistics	Select the bandwidth being used by remote live view and playback. See "Network statistics" on page 93 for more information.
	802.1X	Define the 802.1X settings. See "802.1X authentication" on page 88 for more information.
	IP Address Filter	Define the IP address filter settings. See "Filter IP addresses" on page 93 for more information.
	HTTPS	Define self-signed server certificates as well as request certified server certificates to ensure your network security. See "HTTPS settings" on page 144 for further information.
Recording	Recording Schedule	Define the recording schedules. See "Recording schedule" on page 96 for more information.
	Auto Archive Settings	Define which recordings to automatically archive. See "Auto archiving" on page 99 for further information.
	Auto Archive Status	Use to get an overview of the auto archive status. See "Auto archiving" on page 99 for further information.
	Manual Recording	Define which cameras can manually record. See "Manual recording" on page 100 for more information.
Alarm & Event Setup	Alarm Input	Define the alarm input parameters for when an external alarm is triggered. See "Set up alarm inputs" on page 101 for more information.
	Alarm Output	Define the response when an external alarm is triggered. See "Set up alarm outputs" on page 103 for more information.
	Manual Trigger	Define the manually trigger outputs of the recorder. See "Manual trigger" on page 104 for further information.
	Notifications	Define the notification parameters when irregular events occur, such as a HDD is full. See "Alarm and event notification" on page 104 for more information.
	Video Loss	Define the video loss detection settings. See "Video loss" on page 107 for more information.
	Alarm Host Setup	Define the remote alarm host. See "Alarm host setup" on page 107 for more information.
	Intrusion Zone Setup	Define the alarm panel in the recorder. See "Intrusion integration alarm reporting" on page 108 for more information.
	Intrusion Panel Setup	Define the zones in an alarm panel. See "Intrusion integration alarm reporting" on page 108 for more information.
Device Management	Time & Date Setting	Define time and date. See "Time and date settings" on page 116 for more information.

Menu	Function	Description
	General Settings	Define the general settings of the recorder such as language, device name, enable the wizard, menu timeout, and enable front panel lock. See "General recorder settings" on page 118 for more information.
	Configuration Files	Import/export configuration settings, restore default factory settings, and restart the recorder. See "Configuration files" on page 119 for more information.
	Upgrade Firmware	Upgrade the recorder firmware. See "Upgrade system firmware" on page 120 for more information.
	Holiday	Define how recordings occur during holiday periods. See "Holiday schedules" on page 120 for more information.
	RS-232 Settings	Define the RS-232 parameters. See "RS-232 settings" on page 121 for more information.
	System Communication	Define the system communication settings. See "System communication" on page 122 for more information.
Storage Management	HDD Information	Define the HDD basic settings and initialize the HDD. See "HDD status information" on page 124 and "Initialize a HDD" on page 124 for more information.
	Storage Mode	Define the storage mode of the HDD. See "Storage mode" on page 125 and "Group HDDs" on page 126 for more information.
	S.M.A.R.T. Settings	List the S.M.A.R.T. information on the HDD. See "S.M.A.R.T. settings" on page 128 for more information.
	RAID Settings	Define a RAID array. See "RAID" on page 129 for more information.
User Management	Users	Define, modify, and delete users. See Chapter 16 "User management" on page 133 for more information.
System Information	Device Info	Review the status of the device. See Chapter 17 "System information" on page 137 for more information.
	Camera	Review the status of the cameras. See Chapter 17 "System information" on page 137 for more information.
	Record	Review the status of the recordings. See Chapter 17 "System information" on page 137 for more information.
	Alarm Input	Review the status of the alarm inputs. See Chapter 17 "System information" on page 137 for more information.
	Alarm Output	Review the status of the alarm outputs. Chapter 17 "System information" on page 137 for more information.
	Network	Review the status of the network. See Chapter 17 "System information" on page 137 for more information.
	HDD	Review the status of the HDD.
	About	Information about the licenced software.

# Appendix A

## Specifications

	TVR 4616	TVR 4632
<b>Video &amp; audio input</b>		
Video compression	H.264 / H.265 (IP, analog and HD-TVI cameras)	
Video input	16-ch, BNC interface (1.0 Vp-p, 75 Ω), supporting coaxitron connection	32-ch, BNC interface (1.0 Vp-p, 75 Ω), supporting coaxitron connection
Supported HD-TVI input	720p/25Hz, 720p/30Hz, 720P/50Hz, 720p/60Hz 1080p/25Hz, 1080p/30Hz, 4MPX, 5MPX, 8MPX	
BNC input	Supported	
IP video input (8 MPX max.)	Up to 16-ch (Disabled all analog cameras)	Up to 32-ch (Disabled all analog cameras)
Audio compression	G711u	
Audio input	4-ch, RCA (2.0 Vp-p, 1 kΩ)	
<b>Video &amp; audio output</b>		
BNC output	Supported (Only for Aux Output)	
HDMI1/V GA output	1-ch, 1920 × 1080 / 60 Hz, 1280 × 1024 / 60 Hz, 1280 × 720 / 60 Hz, 1024 × 768 / 60 Hz	1-ch, 1920 × 1080/60 Hz, 1280 × 1024/60 Hz, 1280 × 720 / 60 Hz, 1024 × 768/61 Hz
HDMI2 output	1-ch, 4K (3840 × 2160) / 30 Hz, 2K (2560 × 1440) / 60 Hz, 1920 × 1080/60 Hz, 1280 × 1024/60 Hz, 1280 × 720/60 Hz, 1024 × 768/60 Hz	1-ch, 4K (3840 × 2160) / 30 Hz, 2K (2560 × 1440) / 60 Hz, 1920 × 1080 / 60 Hz, 1280 × 1024 /60 Hz, 1280 × 720/60Hz, 1024 × 768/61Hz
Encoding resolution	8 MPX / 5 MPX / 4 MPX / 3 MPX / 1080p / 720p / WD1 / 4CIF / VGA / CIF	
Frame rate	<b>Main stream:</b> 8 MPX@8 fps / 5 MPX@12 fps; 4 MPX@15 fps; 3 MPX@18 fps; 1080p / 720p /WD1 / 4CIF / VGA / CIF@ 25 fps (PAL) / 30 fps (NTSC) <b>Substream:</b> WD1 / 4CIF / CIF@25fps (PAL) / 30fps (NTSC)	
Video bit rate	32 Kbps to 10 Mbps	
Analog output	1-ch, BNC (1.0 Vp-p, 75 Ω), Resolution: PAL: 704 × 576; NTSC: 704 × 480	
Audio output	1-ch, RCA (Linear, 1 KΩ) for VGA output and BNC output respectively	
Audio bit rate	64 Kbps	

	TVR 4616	TVR 4632
Dual stream	Supported	
Stream type	Video, Video & Audio	
Synchronous playback	16-ch	
<b>Network management</b>		
Network protocols	TCP/IP, PPPoE, DHCP, DNS, DDNS, NTP, SNMP, UPnP™, HTTPS, ONVIF	
<b>Hard disk</b>		
SATA	4 SATA interfaces	
eSATA	Supported	
Capacity	Up to 10 TB capacity for each disk	
<b>External interface</b>		
Bi-directional audio input	1-ch, RCA (2.0 Vp-p, 1 KΩ) (independent)	
Network interface	2 RJ45 10M / 100M / 1000M self-adaptive Ethernet interface	
Serial interface	1 RS-485 (Half-duplex), 1 standard RS-232	
USB interface	Front panel: 2 X USB 2.0; Back panel: 1 X USB 3.0	
Alarm in/out	16/4	
<b>Miscellaneous</b>		
Power supply	100 to 240 VAC	
Power consumption (without HDD)	≤ 74 W	
Operating temperature	-10 to +55 °C (14 to 131 °F)	
Relative humidity	10 to 90%	
Dimensions (W x H x D)	432 x 457 x 51 mm (17.0 x 18.0 x 2.0 inch)	
Weight	≤ 7.75 kg (17.1 lb.)	

# Appendix B

## PTZ protocols

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Interlogix-485

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TruVision-Coax (HD-TVI PTZ)

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KALATEL

---

Pelco-D

---

Pelco-P

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# Appendix C

## Port forwarding information

A router is a device that lets you share your internet connection between multiple computers. Most routers will not allow incoming traffic to the device unless you have configured them to forward the necessary ports to that device. By default our software and recorders require the following ports to be forwarded:

**Note:** Port forwarding may reduce the security of the computers on your network. Please contact your network administrator or a qualified network technician for further information.

Port: 80	HTTP protocol	Used to connect via IE browser.
Port: 8000	Client Software Port	Used to connect to video streams.
Port: 554	RTSP Port	Real time streaming protocol. Used to record video remotely.
Port: 1024	RTSP Port for 3G/4G	Use with mobile apps. Used for 3G/4G connection.

**Note:** It is recommended that the RTSP port 1024 should only be used when experiencing connection issues over a 3G/4G connection.

## Seeking further assistance

Third-party assistance on configuring popular routers can be found at:

<http://www.portforward.com/>

<http://canyouseeme.org/>

<http://yougetsignal.com>

**Note:** These links are not affiliated with nor supported by Interlogix technical support.

Many router manufacturers also offer guides on their websites as well as including documentation with the product.

On most routers the brand and model number is located on or near the serial number sticker on the bottom of the device.

If you cannot find any information for your particular router, please contact your router manufacturer or internet service provider for further assistance.

# Appendix D

## Supported PTZ commands

**Table 18: Supported PTZ commands by camera protocols (Part 1)**

Protocol	PTZ command												
	Tilt up	Tilt down	Pan left	Pan right	Left up	Left down	Right up	Right down	Auto pan	Zoom +	Zoom -	Focus +	Focus -
Interlogix-485	Y	Y	Y	Y	N	N	N	N	N	Y	Y	Y	Y
Interlogix-422	Y	Y	Y	Y	N	N	N	N	N	Y	Y	Y	Y
KALATEL	Y	Y	Y	Y	N	N	N	N	N	Y	Y	Y	Y
PELCO-D	Y	Y	Y	Y	Y*	Y*	Y*	Y*	Y	Y	Y	Y	Y
PELCO-P	Y	Y	Y	Y	Y*	Y*	Y*	Y*	Y	Y	Y	Y	Y

**Table 19: Supported PTZ commands by camera protocols (Part 2)**

Protocol	PTZ command									
	Iris+	Iris-	Light	Wiper	Zoom area	Center	Menu	Preset	Tour	Shadow tour
Interlogix-485	Y	Y	N	N	N	N	N	Y	N	Y
Interlogix-422	Y	Y	N	N	N	N	N	Y	N	Y
KALATEL	Y	Y	N	N	N	N	N	Y	N	Y
PELCO-D	Y	Y	Y**	Y#	N	N	N	Y	Y	Y
PELCO-P	Y	Y	N	N	N	N	N	Y	Y	Y

# Appendix E

## Default menu settings

<b>Display Settings</b>	
Display	
	General
	BNC Output Standard:
	Picture Setting: Standard
	BNC Output Brightness: (Null)
	VGA/HDMI Resolution: (Null)
	HDMI2 Resolution: (Null)
	Display Status Icons: Enabled
	Time Bar Transparent: Enabled
	Enable Time Bar: Enabled
	Video Output Interface: VGA/HDMI
	Default View: 1*1, 2*2, 1+5, 1+7, 3*3 , 5*5 , 32
	Sequence Dwell Time: No Switch
	Enable Audio Output: Disabled
	Volume: (Null)
	Event Monitor: VGA/HDMI
	Event Full-Screen Monitoring Dwell Time: 10
	Alarm Full-Screen Monitoring Dwell Time: 10
	Layout
	Video Output Interface: VGA/HDMI
<b>Camera Setup</b>	
	Analog Camera Overview
	Signal Input Status
	Camera: (Null)
	HD/BNC: (Null)
	IP: (Null)

IP Camera Status	
IP Camera	Camera No., Status, Edit, Advanced Set, Live View, Camera Name, IP Camera Address/Domain, Management Port, Protocol, Device Model, Serial Number, and Firmware
IP Camera Import/Export	Device Name, Name, Size, Type, Edit, Date, Free Space
Camera Recording Settings	
Record	Camera Name: [A1] Camera 01 Stream Record Mode: Main Stream (TL-Hi) Stream Type: Video Resolution: (Null) Bitrate Type: Variable Video Quality: Medium Frame Rate: 15 fps Max. Bitrate Mode: General Max Bitrate (Kbps): (Null) Video Encoding: H.265 Pre Event: 5 s Post Event: 5 s Auto Delete (day): 0 Record Audio: Disabled
Snapshots	
Snapshot	Camera: [A1] Camera 01 Resolution: Maximum Snapshot quality: Medium
Camera OSD	
Camera OSD Settings	Camera: [A1] Camera 01 Camera Name: Camera 01 Display Name: Enabled Display Date: Enabled Display Day: Enabled Date Format: MM-DD-YYYY Time Format: 24-hour

	Display Mode: Non-transparent & Not Flashing
	OSD font: 32x32
Image	
	Image Settings
	Camera: [A1] Camera 01
	Image Setting: Standard
	Brightness: 128
	Contrast: 128
	Saturation: 128
	Hue: 128
	Sharpness: 1
	Digital Noise: 2
Motion Detection	
	Motion Detection Settings
	Camera: [A1] Camera 01
	Enable Motion Detection: Disabled
	Enable Dynamic Analysis: (Null)
	Actions: Trigger Channel [A1]; Arming Schedule - All day for whole week; Actions: (Null)
	Sensitivity: 2
Privacy Mask	
	Privacy Mask Settings
	Camera: [A1] Camera 01
	Enable Privacy Mask: Disabled
	Zone: (Null)
Camera Tamper	
	Camera Tamper Settings
	Camera: [A1] Camera 01
	Enable Camera Tamper: Disabled
	Actions: Arming Schedule - All day for whole week; Actions: (Null)
	Sensitivity: 1
Restricted Access Camera	
	Restricted Access Camera
	Analog: (Null)
	IP Camera: (Null)

VCA	
VCA	
	Camera: [A1] Camera 01
	Enable VCA Alarm: Disabled
	VCA Type: Cross Line Detected
	Actions: Arming Schedule - All day for whole week; Actions: (Null)
	Rule: 1
	Rule Settings: No. – 1; Direction – A>B; Sensitivity - 50
PTZ Setup	
Settings	
	Camera: [A1] Camera 01
	Baud Rate: 9600
	Data Bit: 8
	Stop Bit: 1
	Parity: None
	Flow Ctrl: None
	PTZ Protocol: TruVision-Coax
	Address: (Null)
PTZ Preset/Tours	
Preset/Tours	
	Camera: [A1] Camera 01
V-stream Encoding	
V-stream Encoding	
	Enable V-stream Encoding: Yes
	Frame Rate: 12 fps
	Max. Bitrate (Kbps): 1024
<b>Networking Settings</b>	
Network Settings	
Network Settings	
	Working Mode: Net-Fault Tolerance
	Select NIC: bond0
	NIC Type: 10M/100M/1000M Self-adaptive
	Main NIC: LAN1
	Enable DHCP: Enabled
	IPv4 address: 192.168.1.82
	IPv4 Subnet Mask: 255.255.255.0
	IPv4 Default Gateway: 192.168.1.1

		IPv6 Address1: (Null)
		IPv6 Address2: (Null)
		IPv6 Address Gateway: (Null)
		MAC Address: (Null)
		MTU: 1500
		Preferred DNS Server: (Null)
		Alternate DNS Server: (Null)
		Server Port: 8000
		HTTP Port: 80
		Multicast IP: (Null)
		RTSP Server Port: 554
PPPoE		
	PPPoE	
		Enable PPPoE: Disabled
		User Name: (Null)
		Password: (Null)
		Confirm: (Null)
DDNS		
	DDNS	
		Enable DDNS: Disabled
		DDNS Type: DynDNS
		Server Address:
		Device Domain Name: (Null)
		Host Name:
		Password:
NTP		
	NTP	
		Enable NTP: Disabled
		Interval (min): 60
		NTP Server: time.nist.gov
		NTP Port:123
Email		
	Email	
		Enable Server Authentication: Disabled
		User Name: (Null)
		Password: (Null)
		SMTP Server: (Null)
		SMTP Port: 25

		Enable SSL: Disabled
		Sender: (Null)
		Sender's Address: (Null)
		Select Receiver: Receiver 1
		Receiver Name: (Null)
		Receiver's Address: (Null)
		Include Snapshot: Disabled
		Interval: 2 s
802.1X		
	802.1X	
		Enable 802.1X: Disabled
		Protocol: EAP-TLS
		EAPOL Version: 1
		User Name: (Null)
		Password: (Null)
		Certificate Type: CA Certificate
FTP		
	FTP	
		Enable FTP: Disabled
		FTP Server: (Null)
		FTP Port: 21
		User Name: (Null)
		Password: (Null)
		Directory: Use Root Directory
		Parent Directory:
		Secondary Directory:
SNMP		
	SNMP	
		Enable SNMP: Disabled
		SNMP Version: V2
		SNMP Port: 161
		Read Community: public
		Write Community: private
		Trap Address: (Null)
		Trap Port: 162

UPnP	
UPnP	
	Enable UPnP: Disabled
	Mapped Type: Auto
	Port Type: HTTP Port; RTSP Port ; Server Port ; HTTPS Port
Net Detect	
Traffic	
	Name: (Null)
	Select NIC: (Null)
	Destination Address: (Null)
	Device Name: (Null)
Network Statistics	
Network Stat.	
	Type: Bandwidth
	IP Camera: (Null)
	Remote Live View: 0bps
	Remote Playback: 0bps
	Net Receive Idle: (Null)
	Net Send Idle (Null)
IP Address Filter	
IP Address Filter	
	Enable IP Filter: Disabled
	IP Filter Type: Forbidden
<b>Recording</b>	
Recording Schedule	
Recording	
	Camera: [A1] Camera 01
	Enable Recording: Enabled
	Schedule: All day for whole week TL-Hi
General	
General	
	Instant Playback Period: 5 minutes
Auto Archive Settings	
Archive Settings	
	Enable Auto Archive: Disabled
	Start Time: (Null)
	End Time: (Null)

	Interval: 1 hour
	Archive File: (Null)
	Device Full Rulle: Stop Archiving
	Device Type: Local Device
	Device Select: (Null)
<b>Auto Archive Status</b>	
Archive Status	(Cannot be modified)
<b>Manual Recording</b>	
Manual Recording	Analog: Disabled
	IP Camera: Disabled
<b>Alarm &amp; Event Setup</b>	
<b>Alarm Input</b>	
Alarm Input	Alarm Input No.: A<-1
	Alarm Input Name: (Null)
	Type: NO
	Enable Alarm Input: Disabled
	Actions: Trigger channel - Disabled; Alarm Schedule - All day for whole week; Actions (Disabled); PTZ link: (Disabled)
<b>Alarm Output</b>	
Alarm Output	Alarm Output No.: A->1
	Alarm Output Name: (Null)
	Time Out: 5 s
	Actions: Arming Schedule - All day for whole week
<b>Manual Trigger</b>	
Manual Alarm	Trigger: No
<b>Notifications</b>	
Notification	Display Event Icon: Enabled
	Event Hint Settings: All Enabled
	Event Priority: VCA < Motion
	Notification Type: HDD Full
	Enable Alarm Audio: Disabled
	Notify Alarm Host: Disabled

	Send Email: Disabled
	Trigger Alarm Output: Disabled
Video Loss	
	Video Loss Settings
	Camera: [A1] Camera 01
	Enable Video Loss Alarm: Disabled
	Actions: Arming Schedule - All day for whole week; Actions (All disabled)
Alarm Host Setup	
	Alarm Host Setup
	Alarm Host 1 IP: (Null)
	Alarm Host 1 Port: 5001
	Alarm Host 2 IP: (Null)
	Alarm Host 2 Port: 5002
	Alarm Host 3 IP: (Null)
	Alarm Host 3 Port: 5003
Intrusion Panel Setup	
	Intrusion Panel Setup
	Enable Intrusion Panel Connection: Disabled
	Select Intrusion Panel: 1
	Name Intrusion Panel: Panel 1
	Number of Zones: (Null)
	IP Address Intrusion Panel: (Null)
	Server Port: (Null)
	Enable Panel Heartbeat Alarm: Disabled
	Heart Beat Interval(s): 120
	Actions: Trigger Channel; Arming Schedule; Actions; PTZ Linking
	Enable Panel Arming Alarm: Disabled
	Actions: Trigger Channel; Arming Schedule; Actions; PTZ Linking
	Enable Panel Disarming Alarm: Disabled
	Actions: Trigger Channel; Arming Schedule; Actions; PTZ Linking
Intrusion Zone Setup	
	Intrusion Zone Setup
	Select Intrusion Panel: 1
	ID: 1
	Zone Number: 1

Actions: Trigger Channel, Arming Schedule; Actions; PTZ Linking	
<b>Device Management</b>	
Time & Date Settings	
DST Settings	
Time Zone: (GMT-08:00) Pacific Time (U.S. & Canada)	
Date Format: MM-DD-YYYY	
Time Format: 24-hour	
Display Day: Disabled	
System Date: Current System Date	
System Time: Current System Time	
Auto DST Adjustment: Disabled	
Enable DST: Disabled	
From: Apr 1st Sun 2:00	
To: Oct last Sun 2:00	
DST Bias: 60 minutes	
General Settings	
General	
Language: English	
Device Name: TVR46	
Remoter Control ID: 255	
Keypad Zone ID: 1	
Menu Timeout: 5 Minutes	
Output Mode: Auto	
Mouse Pointer Speed: (Null)	
Enable Wizard: Enabled	
Password Required: Enabled	
Start Wizard Now: Disabled	
Configuration Files	
Import/Export Config File	
Device Name: (Null)	
Upgrade Firmware	
Local Upgrade	
Source: USB	
Device Name: (Null)	

Holiday	
Holiday Settings	
Status: All Disabled; Start Date: 1st. Jan; End Date: 1st Jan	
RS-232 Settings	
RS-232 Settings	
Baud Rate: 115200	
Data Bit: 8	
Stop Bit: 1	
Parity: None	
Flow Ctrl: None	
Interface: Technical Support	
System Communication	
System Communication	
Enable RTSP: Enabled	
Enable RTSP Authentication Type: digest&basic	
Enable ISAPI: Enabled	
Enable HTTP: Enabled	
HTTP Authentication Type: digest&basic	
<b>Storage Management</b>	
HDD Information	
Label: Disabled	
Total Capacity: (Null)	
Free Space: (Null)	
Overwrite: Enabled	
Storage Mode	
Storage Mode	
Mode: Quota	
Camera: [A1] Camera 01	
Used Record Capacity: (Null)	
Used Snapshot Capacity: (Null)	
HDD Capacity (GB): (Null)	
Max Record Capacity (GB): (Null)	
Max Snapshot Capacity (GB): (Null)	
Enable HDD Sleeping: Enabled	
S.M.A.R.T. Settings	
S.M.A.R.T. Settings	
Use when the disk has failed to self-evaluate: Disabled	

		HDD No.: 1
		Self-test Status: Not Tested
		Self-test Type: Short Test
		S.M.A.R.T.:
		Temperature (°C):
		Power Up (days):
		Self-evaluation:
		All-evaluation: Functional
		S.M.A.R.T. Information : ID ; Attribute Name ; Status ; Flags ; Threshold ; Value ; Worst ; Raw Value
<b>Bad Sector Detection</b>		
	Bad Sector Detection	
		HDD No.: (Null)
		HDD Capacity: (Null)
		Block Capacity: (Null)
		Status: (Null)
		Error Count: (Null)
<b>RAID</b>		
	Physical HDD	
		Enable RAID: Disabled
<b>User Management</b>		
	Users	
	User Management	
		admin: (user defined)
<b>System Information</b>		
	Device Info	
	Device Info	
		Device Name: TVR46
		Model: (Model number)
		Serial No.: (Model's serial number)
		Firmware Version:
		Encoding Version:
	Camera	
	Camera	
		Camera No.; Camera Name; Status; Motion Detection; Camera Tamper, Video Loss; Preview; Preview Link

Record	
Record	Camera No.; Recording Status; Stream Type; Frame Rate; Bitrate (Kbps); Resolution; Record Type; Active Schedule
Alarm Inputs	
Alarm Inputs	No.; Alarm Name; Alarm Type; Alarm Status; Triggered Camera
Alarm Outputs	
Alarm Outputs	No.; Alarm Name; Alarm Status
Network	
Network	NIC: IPv4 Address: IPv4 Subnet Mask: IPv4 Default Gateway: IPv6 Address 1: IPv6 Address 2: IPv6 Default Gateway: MAC Address: Preferred DNS Server: Alternate DNS Server: Enable DHCP: Disabled: Enable PPPOE: Disabled:
HDD	
HDD	Label; Status; Capacity; Free Space; Property; Type; Group Total Capacity: Free Space: Recorded Time:
Log search	
Log search	Start Time: End Time: Event: All Type: All



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