User Manual

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About this Manual

This Manual is applicable to PanoVu Mini Series Network PTZ Camera.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (http://overseas.hikvision.com/en/).

Please use this user manual under the guidance of professionals.

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Regulatory Information

FCC Information
Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement
This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2015/35/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance
This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Warning:
This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
Safety Instruction

These instructions are intended to ensure that the user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into ‘Warnings’ and ‘Cautions’:

**Warnings**: Serious injury or death may be caused if any of these warnings are neglected.

**Cautions**: Injury or equipment damage may be caused if any of these cautions are neglected.

<table>
<thead>
<tr>
<th>Warnings</th>
<th>Cautions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Follow these safeguards to prevent serious injury or death.</td>
<td>Follow these precautions to prevent potential injury or material damage.</td>
</tr>
</tbody>
</table>

**Warnings:**

- Adopt the power adapter which can meet the safety extra low voltage (SELV) standard. The power consumption cannot be less than the required value.
- Do not connect several devices to one power adapter as an adapter overload may cause over-heating and can be a fire hazard.
- When the product is installed on a wall or ceiling, the device should be firmly fixed.
- To reduce the risk of fire or electrical shock, do not expose the indoor product to rain or moisture.
- This installation should be made by a qualified service person and should conform to all the local codes.
- Install blackouts equipment into the power supply circuit for convenient supply interruption.
- If the product does not work properly, contact your dealer or the nearest service center. Never attempt to disassemble the product yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

**Cautions:**

- If the camera fails to synchronize local time with that of the network, you need to set up camera time manually. Visit the camera (via web browser or client software) and enter system settings interface for time settings.
- Make sure the power supply voltage is correct before using the product.
- Do not drop the product or subject it to physical shock. Do not install the product on vibratory surface or places.
- Do not expose it to high electromagnetic radiating environment.
Do not aim the lens at the strong light such as sun or incandescent lamp. The strong light can cause fatal damage to the product.

The sensor may be burned out by a laser beam, so when any laser equipment is being used, make sure that the surface of the sensor not be exposed to the laser beam.

For working temperature, refer to the specification manual for details.

To avoid heat accumulation, good ventilation is required for a proper operating environment.

While shipping, the product should be packed in its original packing.

Use the provided glove when open up the product cover. Do not touch the product cover with fingers directly, because the acidic sweat of the fingers may erode the surface coating of the product cover.

Use a soft and dry cloth when clean inside and outside surfaces of the product cover. Do not use alkaline detergents.

Improper use or replacement of the battery may result in hazard of explosion. Use the manufacturer recommended battery type.
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SADP SOFTWARE INTRODUCTION
Chapter 1 Overview

1.1 System Requirement

System requirement of web browser accessing is as follows:

**Operating System:** Microsoft Windows XP SP1 and above version/Vista/Win7/Server 2003/Server 2008 32bits
**CPU:** Intel Pentium IV 3.0 GHz or higher
**RAM:** 1G or higher
**Display:** 1024 x 768 resolution or higher
**Web Browser:** Internet Explorer 8 to 11, Google Chrome 31 to 44, and Mozilla Firefox 30 to 51

1.2 Functions

The functions vary depending on different camera models.

- **PTZ Limits**
  The camera can be programmed to move within the PTZ limits (left/right, up/down).

- **Presets**
  A preset is a predefined image position. When the preset is called, the camera will automatically move to the defined position. The presets can be added, modified, deleted and called.

- **Label Display**
  The on-screen label of the preset title, azimuth/elevation, zoom, time and camera name can be displayed on the monitor. The displays of time and camera name can be programmed.

- **Privacy Mask**
  This function allows you to block or mask certain area of a scene, for preventing the personal privacy from recording or live viewing. A masked area will move with pan and tilt functions and automatically adjust in size as the lens zooms telephoto and wide.

- **3D Positioning**
  In the client software, use the left key of mouse to click on the desired position in the video image and drag a rectangle area in the lower right direction, then the camera system will move the position to the center and allow the rectangle area to zoom in. Use the left key of mouse to drag a rectangle area in the upper left direction to move the position to the center and allow the rectangle area to zoom out.

- **Proportional Pan/Tilt**
  Proportional pan/tilt automatically reduces or increases the pan and tilt speeds according to the amount of zoom. At telephoto zoom settings, the pan and tilt speeds will be slower than at wide zoom settings. This keeps the image from moving too fast on the live view image when there is a large amount of zoom.

- **Auto Focus**
The auto focus enables the camera to focus automatically to maintain clear video images.

- **Day/Night Auto Switch**
The cameras deliver color images during the day. And as light diminishes at night, the cameras switch to night mode and deliver black and white images with high quality.

- **Backlight Compensation (BLC)**
If you focus on an object against strong backlight, the object will be too dark to be seen clearly. The BLC (Backlight Compensation) function can compensate light to the object in the front to make it clear, but this causes the over-exposure of the background where the light is strong.

- **Wide Dynamic Range (WDR)**
The wide dynamic range (WDR) function helps the camera provide clear images even under back light circumstances. When there are both very bright and very dark areas simultaneously in the field of view, WDR balances the brightness level of the whole image and provide clear images with details.

- **White Balance (WB)**
White balance can remove the unrealistic color casts. White balance is the white rendition function of the camera to adjust the color temperature according to the environment automatically.

- **Power Off Memory**
The camera supports the power off memory capability with the predefined resume time. It allows the camera to resume its previous position after power is restored.

- **Park Action**
This feature allows the camera to start a predefined action automatically after a period of inactivity.

- **User Management**
The camera allows you to edit users with different levels of permission, in the admin login status. Multiple users are allowed to access and control the same network camera via network simultaneously.

- **3D Digital Noise Reduction**
Comparing with the general 2D digital noise reduction, the 3D digital noise reduction function processes the noise between two frames besides processing the noise in one frame. The noise will be much less and the video will be clearer.
Chapter 2 Network Connection

- You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, strengthen your own protection. If the product does not work properly, contact with your dealer or the nearest service center.
- To ensure the network security of the network camera, we recommend you to have the network camera assessed and maintained termly. You can contact us if you need such service.

Before you start:
- If you want to set the network camera via a LAN (Local Area Network), refer to Section 2.1 Setting the Network Camera over the LAN.
- If you want to set the network camera via a WAN (Wide Area Network), refer to Section 2.2 Setting the Network Camera over the WAN.

2.1 Setting the Network Camera over the LAN

Purpose:
To view and configure the camera via a LAN, you need to connect the camera in the same subnet with your computer, and install the SADP or client software to search and change the IP of the network camera.

For the detailed introduction of SADP, refer to Appendix.

2.1.1 Wiring over the LAN

The following figures show the two ways of cable connection of a network camera and a computer:

Purpose:
- To test the network camera, you can directly connect the network camera to the computer with a network cable as shown in Figure 2-1.
- Refer to the Figure 2-2 to set the network camera over the LAN via a switch or a router.

Figure 2-1 Connecting Directly
2.1.2 Activating the Camera

**Purpose:**
You are required to activate the camera first before you can use the camera. Activation via web browser, activation via SADP, and activation via client software are supported.

**Activation via Web Browser**

**Steps:**
1. Power on the camera, and connect the camera to the network.
2. Input the IP address into the address bar of the web browser, and enter the activation interface.

![Activation Interface (Web)](image)

The default IP address of the camera is 192.168.1.64.

3. Create a password and input the password into the password field.

- *For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.*
Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

4. Confirm the password.
5. Click OK to activate the camera and enter the live view interface.

**Activation via SADP Software**

SADP software is used for detecting the online device, activating the device, and resetting the password.

Get the SADP software from the supplied disk or the official website, and install the SADP according to the prompts. Follow the steps to activate the camera.

**Steps:**
1. Run the SADP software to search the online devices.
2. Check the device status from the device list, and select an inactive device.

![SADP Interface](image)

**Figure 2-4 SADP Interface**

The SADP software supports activating the camera in batch. Refer to the user manual of SADP software for details.

3. Create a password and input the password in the password field, and confirm the password.

For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
You can enable the Hik-Connect service for the device during activation. Hik-Connect function varies depending on different camera models.

4. Click **Activate** to start activation. You can check whether the activation is completed on the popup window. If activation failed, make sure that the password meets the requirement and then try again.

5. Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking **Enable DHCP**.

![Modify the IP Address](image)

**Figure 2-5 Modify the IP Address**

6. Input the password and click **Modify** to activate your IP address modification. The batch IP address modification is supported by the SADP. Refer to the user manual of SADP for details.

◆ **Activation via Client Software**

The client software is versatile video management software for multiple kinds of devices. Get the client software from the supplied disk or the official website, and install the software according to the prompts. Follow the steps to activate the camera.

**Steps:**

1. Run the client software and the control panel of the software pops up, as shown in Figure 2-6.
2. Click **Device Management** to enter the Device Management interface, as shown in Figure 2-7.

3. Check the device status from the device list, and select an inactive device.
4. Click **Activate** to pop up the Activation interface.
5. Create a password and input the password in the password field, and confirm the password.
For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

6. Click **OK** to start activation.

7. Click **Modify Netinfo** to pop up the Network Parameter Modification interface, as shown in Figure 2-9.

8. Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking **Enable DHCP**.

9. Input the password to activate your IP address modification.
2.2 Setting the Network Camera over the WAN

**Purpose:**
This section explains how to connect the network camera to the WAN with a static IP or a dynamic IP.

2.2.1 Static IP Connection

**Before you start:**
Apply a static IP from an ISP (Internet Service Provider). With the static IP address, you can connect the network camera via a router or connect it to the WAN directly.

- **Connecting the network camera via a router**

  **Steps:**
  1. Connect the network camera to the router.
  2. Assign a LAN IP address, the subnet mask and the gateway. Refer to Section 2.1.2 for detailed IP address configuration of the camera.
  3. Save the static IP in the router.
  4. Set port mapping, e.g., 80, 8000 and 554 ports. The steps for port mapping vary depending on different routers. Call the router manufacturer for assistance with port mapping.
  5. Visit the network camera through a web browser or the client software over the internet.

- **Connecting the network camera with static IP directly**

  You can also save the static IP in the camera and directly connect it to the internet without using a router. Refer to Section 2.1.2 for detailed IP address configuration of the camera.
2.2.2 Dynamic IP Connection

Before you start:
Apply a dynamic IP from an ISP. With the dynamic IP address, you can connect the network camera to a modem or a router.

- Connecting the network camera via a router

Steps:
1. Connect the network camera to the router.
2. In the camera, assign a LAN IP address, the subnet mask and the gateway. Refer to Section 2.1.2 for detailed LAN configuration.
3. In the router, set the PPPoE user name, password and confirm the password.

⚠️ For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

4. Set port mapping. E.g. 80, 8000 and 554 ports. The steps for port mapping vary depending on different routers. Call the router manufacturer for assistance with port mapping.
5. Apply a domain name from a domain name provider.
6. Configure the DDNS settings in the setting interface of the router.
7. Visit the camera via the applied domain name.

Purpose:
This camera supports the PPPoE auto dial-up function. The camera gets a public IP address by ADSL dial-up after the camera is connected to a modem. You need to configure the PPPoE parameters of the network camera. Refer to Section 6.1.1 Configuring PPPoE Settings for detailed configuration.

The obtained IP address is dynamically assigned via PPPoE, so the IP address always changes after rebooting the camera. To solve the inconvenience of the dynamic IP, you need to get a domain name from the DDNS provider (E.g. DynDns.com). Follow the steps below for normal domain name resolution and private domain name resolution to solve the problem.

- Normal Domain Name Resolution

Steps:
1. Apply a domain name from a domain name provider.
2. Configure the DDNS settings in the DDNS Settings interface of the network camera. Refer to
Section 6.1.1 Configuring DDNS Settings for detailed configuration.
3. Visit the camera via the applied domain name.
Chapter 3 Accessing to the Network Camera

3.1 Accessing by Web Browsers

Steps:
1. Open the web browser.
2. In the address field, input the IP address of the network camera, e.g., 192.168.1.64 and enter the login interface.
3. Activate the camera for the first time using, refer to the section 2.1.2 Activating the Camera.
4. Select English as the interface language on the top-right of login interface.
5. Input the user name and password and click Login.
   The admin user should configure the device accounts and user/operator permissions properly.
   Delete the unnecessary accounts and user/operator permissions.

   The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).

6. Install the plug-in before viewing the live video and operating the camera. Follow the installation prompts to install the plug-in.

   You may have to close the web browser to install the plug-in. Reopen the web browser and log in again after installing the plug-in.
3.2 Accessing by Client Software

The product CD contains the client software. You can view the live video and manage the camera with the client software.
Follow the installation prompts to install the client software and WinPcap. The configuration interface and live view interface of client software are shown in Figure 3-3.

Figure 3-3 iVMS-4200 Control Panel
If you use third party VMS software, contact technical support of our branch for camera firmware.

For detailed information about client software of our company, refer to the user manual of the software. This manual mainly introduces accessing to the network camera by web browser.
Chapter 4 Basic Operations

In this and the following chapters, operation of the camera by the web browser will be taken as an example.

4.1 Configuring Local Parameters

The local configuration refers to the parameters of the live view and other operations using the web browser.

Steps:
1. Enter Local Configuration interface:
   Configuration > Local

   ![Local Configuration Interface](image)

   Figure 4-1 Local Configuration Interface

2. Configure the following settings:
   - **Live View Parameters**: Set the protocol type, play performance, rules and image format.
     - **Protocol Type**: TCP, UDP, MULTICAST and HTTP are selectable.
       - **TCP**: Ensures complete delivery of streaming data and better video quality, yet the real-time transmission will be affected.
       - **UDP**: Provides real-time audio and video streams.
       - **MULTICAST**: It’s recommended to select the protocol type to MULTICAST when using the Multicast function.
       - **HTTP**: Allows the same quality as of TCP without setting specific ports for streaming under some network environments.
     - **Play Performance**: Set the play performance to Shortest Delay, Balanced, or Fluent.
     - **Rules**: You can enable or disable the rules of dynamic analysis for motion here.
Auto Start Live View: Set it as Yes or NO. If Yes is selected, live view will start automatically when you go to live view interface.

Image Format: The captured pictures can be saved as different format. JPEG and BMP are available.

Record File Settings: Set the saving path of the video files.

Record File Size: Select the packed size of manually recorded and downloaded video files. The size can be set to 256M, 512M or 1G.

Save record files to: Set the saving path for the manually recorded video files.

Save downloaded files to: Set the saving path for the downloaded video files in interface.

Picture and Clip Settings: Set the saving paths of the captured pictures and clipped video files.

Save snapshots in live view to: Set the saving path of the manually captured pictures in interface.

Save snapshots when playback to: Set the saving path of the captured pictures in interface.

Save clips to: Set the saving path of the clipped video files in interface.

You can click Browse to change the directory for saving video files, clips and pictures.

You can click Open to directly open the video files, clips and pictures.

3. Click to save the settings.

4.2 Live View Page

Purpose:
The live video page allows you to view live video, capture images, realize PTZ control, set/call presets and configure video parameters.

Log in the network camera to enter the live view page, or you can click on the menu bar of the main page to enter the live view page.

The functions vary depending on different camera models. Refer to the actual interface as standard.
Descriptions of the live view page:

Menu Bar:
Click each tab to enter Live View, Playback, Picture, and Configuration page respectively.
Click 🌐 to display the help file of the network camera.
Click 🖐️ to logout the system.

Live View Window:
Display the live video.

Camera Channel:
Camera 01: Tracking PTZ Camera
Camera 02: Panoramic Camera
Camera 03: Panoramic Camera (not supported by all camera models)
Camera 04: Panoramic Camera (not supported by all camera models)

Toolbar:
Operations on the live view page, e.g., live view, capture, record, audio on/off, regional exposure, regional focus, etc.

PTZ Control:
Panning, tilting, focusing and zooming actions of the network. The lighter, wiper, one-touch focus and lens initialization control.

Preset:
Set and call the preset for the camera.

Live View Parameters:
Configure the image size, stream type, plug-in type, and two-way audio of the live video.
4.3 Starting Live View

In the live view window as shown in Figure 4-3, click on the toolbar to start the live view of the network.

![Figure 4-3 Start Live View](image)

**Table 4-1 Descriptions of the Toolbar**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Display in 1<em>1/2</em>2/PIP (Picture in Picture.)</td>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Live view with the main/sub stream. (Sub-stream is not supported by all camera models.)</td>
</tr>
<tr>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Start/stop two-way audio.</td>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Start/stop all live view.</td>
</tr>
<tr>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Manually capture the pictures.</td>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Manually start/stop all recording.</td>
</tr>
<tr>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Start/stop digital zoom.</td>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Enable/disable regional exposure.</td>
</tr>
<tr>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Mute/audio on and adjust volume</td>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Enable/disable regional focus.</td>
</tr>
<tr>
<td><img src="image" alt="1/1, 1/2, 2/1, 2/P1" /></td>
<td>Display in full screen mode.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Click to select the stream type and display live video with the main stream/sub-stream. The main stream is with a relatively high resolution and needs much
bandwidth. The default setting of stream type is Video. Sub-stream is not supported by all camera models.

- Click and it displays Video. Click to enable two-way audio and the icon turns into Audio. Click the icon again to stop two-way audio.

- Click to enable digital zoom function and the icon turns into Digital Zoom. Then drag the mouse towards lower right direction to draw a rectangle on the image as the desired zoom. After viewing it you can click any place of the picture to get back to normal picture.

- Click the on the toolbar to enter the regional exposure operation mode and the icon turns into Regional Exposure. Then drag the mouse to draw a rectangle on the image as the desired exposure region.

- Click to display the Volume. Drag the slider to adjust the volume.

Before using the two-way audio or recording with audio functions, set the Stream Type to Video & Audio referring to Section 6.2.1 Configuring Video Settings.

Refer to the following sections for more information:
- Configuring remote recording in Section 5.1.1 Configuring Recording Schedule.
- Setting the image quality of the live video in Section 6.3 Configuring Image Settings and Section 6.2.1 Configuring Video Settings.
- Setting the OSD text on live video in Section 6.3.2 Configuring OSD Settings.

### 4.4 Operating PTZ Control

**Purpose:**

In the live view interface, you can use the PTZ control buttons to control panning, tilting and zooming.

**NOTE**

PTZ functions vary depending on different camera models.

#### 4.4.1 PTZ Control Panel

On the live view page, click to show the PTZ control panel or click to hide it.

Click the direction buttons to control the pan/tilt movements.

Click the zoom/iris/focus buttons to realize lens control.
### Table 4-2 Descriptions of PTZ Control Panel

<table>
<thead>
<tr>
<th>Button</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Direction Buttons" /></td>
<td>PTZ Control Panel</td>
<td>Hold and press the direction button to pan/tilt the camera. Click <img src="image" alt="Hold" /> and the camera keeps panning, the icon turns into <img src="image" alt="Hold" />. Click the icon again to stop the camera.</td>
</tr>
<tr>
<td><img src="image" alt="Zoom Buttons" /></td>
<td>Zoom out/in</td>
<td>Click <img src="image" alt="Zoom In" />, the lens zooms in, click <img src="image" alt="Zoom Out" />, and the lens zooms out.</td>
</tr>
<tr>
<td><img src="image" alt="Focus Buttons" /></td>
<td>Focus far/near</td>
<td>Click <img src="image" alt="Focus Far" />, the lens focus far and the items far away gets clear. Click <img src="image" alt="Focus Near" />, the lens focus near and the items nearby gets clear.</td>
</tr>
<tr>
<td>Button</td>
<td>Name</td>
<td>Description</td>
</tr>
<tr>
<td>----------</td>
<td>-----------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Iris close/open</td>
<td>When the image is too dark, click to open the iris. When the image is too bright, click to close the iris.</td>
</tr>
<tr>
<td></td>
<td>Auxiliary Functions</td>
<td>The auxiliary functions include light, wiper, auxiliary focus, lens initialization, manual tracking, and 3D positioning, etc.</td>
</tr>
<tr>
<td></td>
<td>Speed Adjustment</td>
<td>Adjust speed of pan/tilt movements.</td>
</tr>
<tr>
<td></td>
<td>Preset</td>
<td>Refer to 4.4.3 for detailed information of setting preset.</td>
</tr>
</tbody>
</table>

- **Buttons on the Preset interface:**

  Table 4-3 Descriptions of Buttons

<table>
<thead>
<tr>
<th>Buttons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Set the selected preset.</td>
</tr>
<tr>
<td></td>
<td>Delete the selected preset.</td>
</tr>
</tbody>
</table>

### 4.4.2 Auxiliary Functions

The Auxiliary functions panel is shown in Figure 4-5.

![Figure 4-5 Auxiliary Functions](image)

- **Light**
  
  Click to enable/disable the light supplement of the camera. This function is reserved.

- **Wiper**
  
  Click to move the wiper once.

- **Auxiliary Focus**
  
  The auxiliary focus function is reserved.

- **Lens Initialization**
Click 🔄 to initialize the lens. The function varies depending on different camera models.

- 3D Positioning

**Steps:**

1. Click 🔄 on the toolbar of live view interface.
2. Operate the 3D positioning function:
   - Click a position of the live video. The corresponding position will be moved to the center of the live video.
   - Hold down the left mouse button and drag the mouse to the lower right on the live video. The corresponding position will be moved to the center of the live video and zoomed in.
   - Hold down the left mouse button and drag the mouse to the upper left on the live video. The corresponding position will be moved to the center of the live video and zoomed out.

4.4.3 Setting/Calling a Preset

**Purpose:**

A preset is a predefined image position. For the defined preset, you can click the calling button to quickly view the desired image position.

- Setting a Preset:

**Steps:**

1. In the PTZ control panel, select a preset number from the preset list.

![Figure 4-6 Setting a Preset](image)

2. Use the PTZ control buttons to move the lens to the desired position.
   - Pan the camera to the right or left.
   - Tilt the camera up or down.
   - Zoom in or out.
   - Refocus the lens.
3. Click 🔄 to finish the setting of the current preset.
4. Edit a preset name by double clicking on the default name such as preset 1. (The pre-defined presets are named already and not configurable. Refer to the user manual for detailed function description.)
5. You can click ✗ to delete the preset.
You can configure up to 300 presets.

- **Calling a Preset:**

  In the PTZ control panel, select a defined preset from the list and click to call the preset.

![Figure 4-7 Calling a Preset](image)

For convenient preset selection, refer to the following steps to navigate to the preset you want.

**Steps:**
1. Select any preset from the list.
2. Click the preset number you need on the keyboard.

![NOTE]

The following presets are predefined with special commands. You can only call them but not configure them.

<table>
<thead>
<tr>
<th>Preset</th>
<th>Function</th>
<th>Preset</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>34</td>
<td>Back to origin</td>
<td>92</td>
<td>Set manual limits</td>
</tr>
<tr>
<td>39</td>
<td>Day mode</td>
<td>93</td>
<td>Set manual limits</td>
</tr>
<tr>
<td>40</td>
<td>Night mode</td>
<td>94</td>
<td>Remote reboot</td>
</tr>
</tbody>
</table>

![Figure 4-8 Special Preset](image)

You may need to use the OSD (On Screen Display) menu when controlling the camera remotely. To display the OSD menu on the live view screen, you can call the preset number 95.
4.5  Playback

**Purpose:**
This section explains how to view the video files stored in the network disks or memory cards.

4.5.1 Play Back Video Files

**Steps:**

1. Click on the menu bar to enter playback interface.

![Playback Interface](image.png)

Figure 4-9 Playback Interface

2. Select the date and click to search video.

![Search Video](image.png)

Figure 4-10 Search Video

3. Click to play the video files found on this date.

The toolbar on the bottom of Playback interface can be used to control playing process.
Table 4-5 Description of the buttons

<table>
<thead>
<tr>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎁</td>
<td>Play</td>
<td>📸</td>
<td>Capture a picture</td>
</tr>
<tr>
<td>🎁</td>
<td>Pause</td>
<td>🎆</td>
<td>Start/Stop clipping video files</td>
</tr>
<tr>
<td>🎁</td>
<td>Stop</td>
<td>🎆</td>
<td>Audio on and adjust volume/Mute</td>
</tr>
<tr>
<td>🔊</td>
<td>Speed down</td>
<td>📥</td>
<td>Download</td>
</tr>
<tr>
<td>🔊</td>
<td>Speed up</td>
<td>🔊</td>
<td>Playback by frame</td>
</tr>
</tbody>
</table>

NOTE

You can choose the file paths locally for downloaded playback video files and pictures in Local Configuration interface. Refer to Section 4.1 Configuring Local Parameters for details.

Drag the progress bar with the mouse to locate the exact playback point. You can also input the time and click 🔌 to locate the playback point in the Set playback time field. You can also click 🔌 to zoom out/in the progress bar.

Figure 4-12 Set Playback Time

Figure 4-13 Progress Bar

The different colors of the video on the progress bar stand for the different video types as shown in Figure 4-14.

![Video Types](image)

**4.5.2 Downloading Video Files**

**Steps:**

1. Click 📥 on the playback interface. The pop-up menu is shown in Figure 4-15.
2. Set the start time and end time. Click **Search**. The corresponding video files are listed on the left.

![Figure 4-15 Video Downloading interface](image)

3. Check the checkbox in front of the video files that you need to download.

4. Click **Download** to download the video files.

### 4.6 Pictures

**Purpose:**
This section explains how to view the captured picture files stored in the network disks or the memory cards and download the captured pictures.

**Steps:**

1. Click **Picture** on the menu bar to enter picture interface.
2. Select the file type of capturing the pictures from the list as timing, alarm, motion, etc.
3. Set the start time and end time. Click **Search**. The corresponding picture files will be listed.
4. Check the checkbox in front of the files that you need to download.
5. Click **Download** to download the files.
Chapter 5 System Configuration

5.1 Storage Settings

Before you start:
To configure record settings, make sure that you have the network storage device within the network or the memory card inserted in your camera.

5.1.1 Configuring Recording Schedule

Purpose:
There are two kinds of recording for the camera: manual recording and scheduled recording. In this section, you can follow the instructions to configure the scheduled recording. By default, the record files of scheduled recording are stored in the memory card (if supported) or in the network disk.

Steps:
1. Enter Record Schedule settings interface:
   Configuration > Storage > Schedule Settings > Record Schedule

   Figure 5-1 Recording Schedule Interface

2. Select the camera channel to configure.
3. Check Enable to enable scheduled recording.
4. To set the advanced settings of the camera, click Advanced to enter the advanced settings interface.
5. Click **OK** to save the advanced setting.

6. Select a **Record Type**. The record type can be **Continuous**, **Motion**, **Motion | Alarm**, and **Event**.
   - **Normal**: If you select **Continuous**, the video will be recorded automatically according to the time of the schedule.
   - **Record Triggered by Motion Detection**: If you select **Motion**, the video will be recorded when the motion is detected. Besides configuring the recording schedule, you have to set the motion detection area and check **Trigger Channel** in the **Linkage Method** of **Motion Detection** settings interface. For detailed information, refer to Section **Motion Detection**.
   - **Record Triggered by Motion | Alarm**: If you select **Motion | Alarm**, the video will be recorded when the external alarm is triggered or the motion is detected. Besides configuring the recording schedule, you have to configure the settings on the **Motion Detection** settings interfaces.
   - **Record Triggered by Event**: If you select to record by event, the video will be recorded when any of the events is triggered.

7. Click **Save** to save the settings.
5.1.2 Configuring Capture Schedule

**Purpose:**
You can configure the scheduled capture and event-triggered capture. The captured picture can be stored in the local storage or network storage.

**Steps:**
1. Enter Capture settings interface:
   
   
   ![Figure 5-3 Capture Settings](image)

   
   Figure 5-3 Capture Settings

2. Select the camera channel to configure.

3. Click ![Capture Schedule](image) to enter Capture Schedule interface.

4. Select the timeline of a certain day, and drag the left button of the mouse to set the capture schedule (the start time and end time of the recording task).

5. After you set the scheduled task, you can click ![Task Copy](image) and copy the task to other days (optional).

6. After setting the capture schedule, you can click a capture segment to display the segment capture settings interface to edit the segment capture parameters. (optional)

   ![Figure 5-4 Segment Snapshot Settings](image)

   Figure 5-4 Segment Snapshot Settings

7. Click ![Advanced](image) to enter the advanced setting interface. You can select the stream type of
the capture.

8. Click **Capture Parameters** to enter Capture Parameters interface.

9. Check **Enable Timing Snapshot** to enable continuous snapshot, and configure the schedule of timing snapshot. Check **Enable Event-triggered Snapshot** to enable event-triggered snapshot.

10. Select the format, resolution, quality of the snapshot.

11. Set the time interval between two snapshots.

12. Click **Save** to save the settings.

### Uploading to FTP

**NOTE**

Make sure that the FTP server is online.

You can follow below configuration instructions to upload the snapshots to FTP.

- **Upload continuous snapshots to FTP**

  **Steps:**
  1) Configure the FTP settings and check **Upload Picture** in FTP Settings interface. Refer to Section 6.1.2 Configuring FTP Settings for more details to configure FTP parameters.
  2) Check **Enable Timing Snapshot**.
  3) Click **Edit** to set the snapshot schedule. Refer to Section 5.2.1 Configuring Motion Detection.

- **Upload event-triggered snapshots to FTP**

  **Steps:**
  1) Configure the FTP settings and check **Upload Picture** in FTP Settings interface. Refer to Section 6.1.2 Configuring FTP Settings for more details to configure FTP parameters.
  2) Check **Upload to FTP** in Motion Detection Settings interface. Refer to Section 5.2.1 Configuring Motion Detection.
  3) Check **Enable Event-triggered Snapshot**.

### 5.1.3 Configuring Net HDD

**Before you start:**

The network disk should be available within the network and properly configured to store the recorded files, log files, etc.

**Steps:**

- Add the network disk

  1. Enter NAS (Network-Attached Storage) settings interface:

     **Configuration > Storage > Storage Management > Net HDD**
2. Input the IP address and the file path of the network disk.

3. Select the mounting type. NFS and SMB/CIFS are selectable. You can set the user name and password to guarantee the security if SMB/CIFS is selected.

   Refer to the NAS User Manual for creating the file path.

   For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

   Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

4. Click to add the network disk.

   After having saved successfully, you need to reboot the camera to activate the settings.

   Initialize the added network disk.

   1. Enter HDD settings interface (Configuration > Storage > Storage Management > HDD Management), in which you can view the capacity, free space, status, type and property of the disk.
2. If the status of the disk is **Uninitialized**, check the corresponding checkbox to select the disk and click **Format** to start initializing the disk.

3. When the initialization completed, the status of disk will become **Normal** as shown in Figure 5-7.

![Figure 5-6 Storage Management Interface](image)

![Figure 5-7 View Disk Status](image)

- **Define the Quota for Record and Pictures**
  1. Input the quota percentage for picture and for record.
  2. Click **Save** and refresh the browser page to activate the settings.

![Figure 5-8 Quota Settings](image)

- Up to 8 NAS disks can be connected to the camera.
- To initialize and use the memory card after insert it to the camera, refer to the steps of NAS disk initialization.
5.2 Basic Event Configuration

*Purpose:* 
This section explains how to configure the network camera to respond to alarm events, including motion detection, video tampering, and exception. These events can trigger the alarm actions, such as Send Email, Notify Surveillance Center, etc.

For example, when motion detection is triggered, the network camera sends a notification to an e-mail address.

- On the event configuration page, click to show the PTZ control panel or click to hide it.
- Click the direction buttons to control the pan/tilt movements.
- Click the zoom/iris/focus buttons to realize lens control.
- The functions vary depending on different camera models.

### 5.2.1 Configuring Motion Detection

*Purpose:* 
Motion detection is a feature which can trigger alarm actions and actions of recording videos when the motion occurred in the surveillance scene.

*Steps:* 
1. Enter Motion Detection setting interface: 
   Configuration > Event > Basic Event > Motion Detection
2. Select the camera channel to configure.
3. Check **Enable Motion Detection** to enable this function.
   You can check **Enable Dynamic Analysis for Motion** if you want the detected object get marked with rectangle in the live view.
4. Select the configuration mode as **Normal** or **Expert** and set the corresponding motion detection parameters.
   - Normal
Steps:

1. Click **Draw Area** and drag the mouse on the live video image to draw a motion detection area.

2. Click **Stop Drawing** to finish drawing.

   **NOTE**

   You can click **Clear All** to clear all of the areas.

3. Move the slider **Sensitivity** to set the sensitivity of the detection.

   - **Expert**
Figure 5-10 Motion Detection Settings-Expert

**Steps:**

1. Set the **Schedule Image Settings**, there are **OFF**, **Auto-Switch** and **Scheduled-Switch** selectable. If the schedule image switch mode is enabled, you can configure the detection rule for the day and night separately.

   **OFF:** Disable the day and night switch.

   **Auto-Switch:** Switch the day and night mode according to the illumination automatically.

   **Scheduled-Switch:** Switch to the day mode and the night mode according to the configured time. You need to set the start time and end time.

2. Select **Area** from the dropdown list to configure.

3. Set the values of sensitivity and percentage.

   **Sensitivity:** The greater the value is, the easier the alarm will be triggered.

   **Percentage:** When the size proportion of the moving object exceeds the predefined value, the alarm will be triggered. The less the value is, the easier the alarm will be triggered.

5. Set the **Arming Schedule** for Motion Detection.

   1. Click tab to enter the arming schedule setting interface.
(2) Select the timeline of a certain day, and drag the mouse to set the arming schedule (the start time and end time of the arming task).

(3) After you set the scheduled task, you can click ➔ and copy the task to other days (optional).

(4) After setting the arming schedule, you can click a segment to display the segment arming settings interface to edit the segment record parameters (optional).
(5) Click **Save** to save the settings.

**NOTE**
The time of each period cannot be overlapped. Up to 8 periods can be configured for each day.

6. Set the **Alarm Actions** for Motion Detection.

Click **Linkage Method** tab to enter **Linkage Method** interface.

You can specify the linkage method when an event occurs. The following contents are about how to configure the different types of linkage method.

![Figure 5-14 Linkage Method](image)

Check the checkbox to select the linkage method. Send Email, Notify Surveillance Center, Upload to FTP/Memory/NAS are selectable.

- **Send Email**
  
  Send an email with alarm information to a user or users when an event occurs.

  **NOTE**
  
  To send the Email when an event occurs, you need to refer to *Section Configuring Email Settings* to set the Email parameters.

- **Upload to FTP/Memory/NAS**
  
  Capture the image when an alarm is triggered and upload the picture to a FTP server.

  **NOTE**
  
  You need a FTP server and set FTP parameters first. Refer to *Section Configuring FTP Settings* for setting FTP parameters.

- **Notify Surveillance Center**
  
  Send an exception or alarm signal to remote management software when an event occurs.

### 5.2.2 Configuring Video Tampering Alarm

**Purpose:**
You can configure the camera to trigger the alarm actions when the lens is covered.

**Steps:**
1. Enter Video Tampering settings interface:
   **Configuration > Event > Basic Event > Video Tampering**

   ![Figure 5-15 Tampering Alarm]

2. Select the camera channel to configure.
3. Check **Enable** to enable the tampering detection.
4. Click **Arming Schedule** tab to enter the arming schedule setting interface. The arming schedule configuration is the same as the setting of the arming schedule for motion detection. Refer to **Section 5.2.1 Configuring Motion Detection**.
5. Click **Linkage Method** tab to select the linkage method taken for tampering, notify surveillance center, and send email are selectable. Refer to **Section 5.2.1 Configuring Motion Detection**.
6. Click **Save** to save the settings.

### 5.2.3 Configuring Alarm Input

**Steps:**
1. Enter the Alarm Input settings interface:
   **Configuration > Event > Basic Event > Alarm Input**
2. Choose the Alarm Input No. and the Alarm Type. The alarm type can be NO (Normally Open) and NC (Normally Closed).
3. Edit the name in the Alarm Name field to set a name for the alarm input (optional).

4. Click the Arming Schedule tab to enter the arming schedule setting interface. The arming schedule configuration is the same as the setting of the arming schedule for motion detection. Refer to Section 5.2.1 Configuring Motion Detection.

5. Click the Linkage Method tab to select the linkage method taken for tampering, notify surveillance center, and send email are selectable. Refer to Section 5.2.1 Configuring Motion Detection.

6. You can also choose the PTZ linking for the alarm input. Check the relative checkbox and select the No. to enable Preset Calling, Patrol Calling or Pattern Calling.

7. You can copy your settings to other alarm inputs.

8. Click the Save button to save the settings.
5.2.4 Configuring Alarm Output

Steps:
1. Enter the Alarm Output settings interface:
   Configuration > Event > Basic Event > Alarm Output
2. Select one alarm output channel in the Alarm Output dropdown list.
3. Set a name in the Alarm Name field (optional).
4. The Delay time can be set to 5sec, 10sec, 30sec, 1min, 2min, 5min, 10min or Manual. The delay time refers to the time duration that the alarm output remains in effect after alarm occurs.
5. Click the Arming Schedule tab to enter the arming schedule setting interface. The arming schedule configuration is the same as the setting of the arming schedule for motion detection. Refer to Section 5.2.1 Configuring Motion Detection.
6. You can copy the settings to other alarm outputs.

7. Click to save the settings.

### 5.2.5 Handling Exception

The exception type can be HDD full, HDD error, and illegal login to the cameras.

**Steps:**

1. Enter Exception settings interface:
   
   **Configuration > Event > Basic Event > Exception**

2. Check the checkbox to set the actions taken for the exception alarm. Refer to **Section 5.2.1 Configuring Motion Detection.**
3. Click **Save** to save the settings.

### 5.3 Smart Event Configuration

#### 5.3.1 Detecting Audio Exception

**Purpose:**
When you enable this function and audio exception occurs, the alarm actions will be triggered.

**Steps:**
1. Enter Audio Exception Detection interface:
   - **Configuration > Event > Smart Event > Audio Exception Detection**
2. Check **Audio Loss Detection** to enable the audio input exception detection.

3. Check **Sudden Increase of Sound Intensity Detection** to enable the sudden rise detection.
   - **Sensitivity**: Range [1-100], the smaller the value the more severe the sound change will trigger the detection.
   - **Sound Intensity Threshold**: Range [1-100], it can filter the sound in the environment, the louder the environment sound, the higher the value should be. You can adjust it according to the actual environment.

4. Check **Sudden Decrease of Sound Intensity Detection** to enable the sudden drop detection.
   - **Sensitivity**: Range [1-100], the smaller the value the more severe the sound change will trigger the detection.

5. Click **Arming Schedule** tab to enter the arming schedule setting interface. The time schedule configuration is the same as the settings of the arming schedule for motion detection. Refer to **Section 5.2.1 Configuring Motion Detection**.

6. Click **Linkage Method** tab to select the linkage method taken for the audio input exception, Notify Surveillance Center, Send Email, and Trigger Recording are selectable. Refer to **Section 5.2.1 Configuring Motion Detection**.

7. Click **Save** to save the settings.
5.3.2 Configuring Intrusion Detection

Intrusion detection can set an area in the surveillance scene and once the area is entered, a set of alarm action is triggered.

Steps:

1. Enter Intrusion Detection interface:
   
   Configuration > Events > Smart Event > Intrusion Detection

2. Check Enable.

![Configuring Intrusion Area](image)

Figure 5-21 Configuring Intrusion Area

3. The event triggered and park action related PTZ movement will be locked for 180 seconds after you enter the intrusion detection interface. Optionally, you can click the Unlock(15s) button to manually activate the movement, or lock the movement when the button turns to Lock by clicking it.

4. Draw area.

   1) Select the Region No. in dropdown list.
   
   2) Click DRAW to draw a rectangle on the image as a defense region.
   
   3) Click on the image to specify a corner of the rectangle, and right-click the mouse after four corners are configured.
5. Configure the parameters for each defense region separately.

- **Threshold**: Range [0-10s], the threshold for the time of the object loitering in the region. If you set the value as 0, alarm is triggered immediately after the object entering the region.

- **Sensitivity**: Range [1-100]. The value of the sensitivity defines the size of the object which can trigger the alarm, when the sensitivity is high, a very small object can trigger the alarm.

6. Click the [Arming Schedule] tab to enter the arming schedule setting interface. The time schedule configuration is the same as the settings of the arming schedule for motion detection. Refer to Section 5.2.1 Configuring Motion Detection.

7. Click the [Linkage Method] tab to select the linkage method taken for intrusion detection, Notify Surveillance Center, Send Email, Upload to FTP/Memory Card/NAS, and Trigger Recording are selectable. Refer to Section 5.2.1 Configuring Motion Detection.

8. Click [Save] to save the settings.

### 5.3.3 Configuring Line Crossing Detection

The virtual plane detection can be adopted for the intrusion detection. Once the virtual plane is detected being traversed according to the configured direction, a set of alarm action is triggered.

**Steps:**

1. Enter Line Crossing Detection interface:

   *Configuration > Event > Smart Event > Line Crossing Detection*

2. Check **Enable** to enable the line crossing detection function.

3. Select the Line in dropdown list to configure.

4. The event triggered and park action related PTZ movement will be locked for 180 seconds after you enter the line crossing detection interface. Optionally, you can click the **Unlock (0s)** button to manually activate the movement, or lock the movement when the button turns to **Lock** by clicking it.
5. Draw area.

1) Click \textbf{Draw Area} to draw a line on the image.
2) Click the line to switch to the editing mode.
   Drag an end to the desired place to adjust the length and angle of the line. And drag the line to adjust the location.

6. Configure the parameters for each defense region separately.

   - \textbf{Direction}: Select the detection direction in the dropdown list, there are A<B, A>B and B>A selectable.
   - \textbf{Sensitivity}: Range [1-100]. The value of the sensitivity defines the size of the object which can trigger the alarm, when the sensitivity is high, a very small object can trigger the alarm.

7. Click \textbf{Arming Schedule} tab to enter the arming schedule setting interface. The time schedule configuration is the same as the settings of the arming schedule for motion detection. Refer to \textbf{Section 5.2.1 Configuring Motion Detection}.

8. Click \textbf{Linkage Method} tab to select the linkage method taken for the line crossing detection, Notify Surveillance Center, Send Email, Upload to FTP/Memory Card/NAS, Trigger Recording are selectable. Refer to \textbf{Section 5.2.1 Configuring Motion Detection}.

\textbf{Figure 5-22 Configuring Line}
9. Click **Save** to save the settings.

### 5.4 PTZ Configuration

- On the event configuration page, click ![show PTZ control panel](image) to show the PTZ control panel or click ![hide PTZ control panel](image) to hide it.
- Click the direction buttons to control the pan/tilt movements.
- Click the zoom/iris/focus buttons to realize lens control.
- The functions vary depending on different camera models.

#### 5.4.1 Configuring Basic PTZ Parameters

You can configure the basic PTZ parameters, including proportional pan, preset freezing, preset speed, etc.

1. **Enter Basic Settings interface:**
   - **Configuration > PTZ > Basic Settings**

![Basic Settings](image)

**Figure 5-23 Basic Settings**

2. **Configure the following settings:**
   - **Basic Parameters**: Set the basic parameters of PTZ.
     - **Proportional Pan**: If you enable this function, the pan/tilt speeds change according to the amount of zoom. When there is a large amount of zoom, the pan/tilt speed will be slower for keeping the image from moving too fast on the live view image.
     - **Preset Freezing**: This function enables the live view to switch directly from one scene
defined by a preset to another, without showing the middle areas between these two, to ensure the surveillance efficiency. It can also reduce the use of bandwidth in a digital network system.

- **Preset Speed:** You can set the speed of a defined preset from 1 to 8.
- **Manual Control Speed:** The manual control speed can be set as Compatible, Pedestrian, Non-motor Vehicle, Motor Vehicle or Auto.
  - Compatible: The control speed is same as the Keyboard Control Speed.
  - Pedestrian: Choose the Pedestrian when you monitor the pedestrians.
  - Non-motor Vehicle: Choose the Non-motor Vehicle when you monitor the non-motor vehicles.
  - Motor Vehicle: Choose the Motor Vehicle when you monitor the motor vehicles.
  - Auto: You are recommended to set it as Auto when the application scene of the camera is complicated.
- **Keyboard Control Speed:** Define the speed of PTZ control by a keyboard as Low, Medium or High.
- **Max. Tilt-angle:** Set the tilt-angle of the camera from the dropdown list.
- **Zooming Speed:** The zoom speed is adjustable from level 1 to 3.

- **PTZ OSD:** Set the on-screen display duration of the PTZ status.
  - **Zoom Status:** Set the OSD duration of zooming status as 2 seconds, 5 seconds, 10 seconds, NC (Normally Closed), or NO (Normally Open).
  - **PT Status:** Set the azimuth angle display duration while panning and tilting as 2 seconds, 5 seconds, 10 seconds, NC (Normally Closed), or NO (Normally Open).
  - **Preset Status:** Set the preset name display duration while calling the preset as 2 seconds, 5 seconds, 10 seconds, NC (Normally Closed), or NO (Normally Open).
- **Power-off Memory:** The camera can resume its previous PTZ status or actions after it restarted from a power-off. You can set the time point of which the dome resumes its PTZ status. You can set it to resume the status of 30 seconds, 60 seconds, 300 seconds or 600 seconds before power-off.

3. Click to save the settings.

### 5.4.2 Configuring PTZ Limits

**Purpose:**
The camera can be programmed to move within the configurable PTZ limits (left/right, up/down).

**Steps:**
1. Enter Limit configuration interface:
   - Configuration > PTZ > Limit
2. Click **Enable Limit** and choose the limit type.
   - **Manual Stops:**
     When manual limit stops are set, you can operate the PTZ control panel manually only in the limited surveillance area.

3. Click the PTZ control buttons to find the left/right/up/down limit stops; you can also call the defined presets and set them as the limits of the camera.

4. Click **Set** to save the limits or click **Clear** to clear the limits.

5. Click **Save** to save the settings.

### 5.4.3 Configuring Initial Position

**Purpose:**
The initial position is the origin of PTZ coordinates. It can be the factory default initial position. You can also customize the initial position according to your own demand.

- **Customize an Initial Position:**

**Steps:**
1. Enter Initial Position configuration interface:
   - **Configuration > PTZ > Initial Position**
2. Click the PTZ control buttons to find a position as the initial position of the camera; you can also call a defined preset and set it as the initial position of the camera.

3. Click **Set** to save the position.
   - **Call/delete an Initial Position:**
     
     You can click 🔄 to call the initial position. You can click ✗ to delete the initial position and restore the factory default initial position.

### 5.4.4 Configuring Park Actions

**Purpose:**
This feature allows the camera to start a predefined park action automatically after a period of inactivity (park time).

**NOTE**
- **Scheduled Tasks** function is prior to **Park Action** function. When these two functions are set at the same time, only the **Scheduled Tasks** function takes effect.
- Park function varies depending on different camera models.

**Steps:**
1. Enter Park Action settings interface:
   - Configuration > PTZ > Park Action
Figure 5-26 Set the Park Action

2. Check **Enable Park Action**.
3. Set the **Park Time** as the inactivity time of the camera before it starts the park actions.
4. Choose **Action Type** from the dropdown list.
5. If you select Preset as Action Type, you need to select Action Type ID from the dropdown list.
6. Click **Save** to save the settings.

### 5.4.5 Configuring Privacy Mask

**Purpose:**
Privacy mask enables you to cover certain areas on the live video to prevent certain spots in the surveillance area from being live viewed and recorded.

**Note:**
You can only configure privacy mask function for tracking PTZ camera.

**Steps:**
1. Enter Privacy Mask settings interface:
   
   **Configuration > PTZ > Privacy Mask**
2. Click the PTZ control buttons to find the area you want to set the privacy mask.

3. Click ; drag the mouse in the live video window to draw the area.

4. You can drag the corners of the red rectangle area to draw a polygon mask.

5. Click to finish drawing or click to clear all of the areas you set without saving them.

6. Click to save the privacy mask, and it will be listed in the Privacy Mask List area; set the value of Active Zoom Ratio on your demand, and then the mask will only appear when the zoom ratio is greater than the predefined value.

7. Check Enable Privacy Mask to enable this function.

5.4.6 Configuring Scheduled Tasks

Purpose:
You can configure the network camera to perform a certain action automatically in a user-defined time period.

**Steps:**

1. Enter Scheduled Task settings interface:
   
   Configuration > PTZ > Scheduled Tasks

   ![Figure 5-29 Configure Scheduled Tasks](image)

   2. Check Enable Scheduled Task.
   3. Set the **Park Time**. You can set the park time (a period of inactivity) before the camera starts the scheduled tasks.
   4. Select the task type from the dropdown list.
   5. Select the timeline of a certain day, and drag the mouse to set the recording schedule (the start time and end time of the recording task).
   6. After you set the scheduled task, you can click ![Copy](image) and copy the task to other days (optional).
7. Click to save the settings.

### 5.4.7 Clearing PTZ Configurations

**Purpose:**
You can clear PTZ configurations in this interface, including all presets, privacy masks, PTZ limits, scheduled tasks and park actions.

**Steps:**
1. Enter Clearing Configuration interface:
   - Configuration > PTZ > Clear Config
2. Check the checkbox of the items you want to clear.
3. Click to clear the settings.
5.4.8 Configuring Panoramic Linkage

**Purpose:**
Panorama linkage is the function that through calibration to set the linkage between the panoramic camera and the tracking PTZ camera. By setting the linkage and enabling 3D positioning, you can view the certain area in tracking PTZ camera.

The function varies depending on different camera models.

**Steps:**
1. Enter Panoramic Linkage interface:
   - **Configuration > PTZ > Panoramic Linkage**
2. Select Calibration Mode from the dropdown list. **Auto** and **Manual** are supported.
   - **Auto**
     1) Click to select the panoramic view.
     2) Adjust PTZ in PTZ control panel or click **Start 3D Zoom**, and find the same point in PTZ view.
     3) Click **Get PTZ Position**, and the PTZ position is displayed in Calibration Parameter list.
     4) Click **Start Calibration**.
   - **Manual**
     1) Click **Add** in Calibration Parameter panel to add a new calibration point in panoramic view.

![Add a New Calibration Point](image)

2) Adjust PTZ in PTZ control panel or click **Start 3D Zoom**, and find the same point in PTZ view. 1× is recommended for zoom ratio.
3) Click **Get PTZ Position**, and the PTZ position is displayed in Calibration Parameter list.
4) Click **Start Calibration**. Repeat the steps above to add more calibration points.

- To improve tracking accuracy, add as many calibration points as possible. Up to 12 calibration points can be added.
- To ensure calibration is successful, distribute the calibration points equably in live view image.
Chapter 6 Camera Configuration

6.1 Configuring Network Settings

The functions vary depending on different camera models.

6.1.1 Basic Settings

Configuring TCP/IP Settings

Purpose:
TCP/IP settings must be properly configured before you operate the camera over network. IPv4 and IPv6 are both supported.

Steps:
1. Enter TCP/IP settings interface:
   Configuration > Network > Basic Settings > TCP/IP

   ![TCP/IP Settings](image)

   Figure 6-1 TCP/IP Settings


   © Hikvision
3. Click [Save] to save the above settings.

You can click Test to make sure that the IP address is valid.

- If the DHCP server is available, you can check [DHCP] to automatically obtain an IP address and other network settings from that server.
- The valid value range of Maximum Transmission Unit (MTU) is 1280 to 1500.
- The Multicast sends a stream to the multicast group address and allows multiple clients to acquire the stream at the same time by requesting a copy from the multicast group address. Before utilizing this function, you have to enable the Multicast function of your router and configure the gateway of the network camera.
- If the DNS server settings are required for some applications (e.g., sending email), you should properly configure the Preferred DNS Server and Alternate DNS server.

![Figure 6-2 DNS Server Settings]

The router must support the route advertisement function if you select Route Advertisement as the IPv6 mode.

### Configuring DDNS Settings

**Purpose:**

If your camera is set to use PPPoE as its default network connection, you can use the Dynamic DNS (DDNS) for network access.

**Before you start:**

Registration on the DDNS server is required before configuring the DDNS settings of the camera.

- For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

**Steps:**

1. Enter DDNS settings interface:
   - Configuration > Network > Basic Settings > DDNS
2. Check Enable DDNS to enable this feature.
3. Select DDNS Type. Two DDNS types are selectable: DynDNS and NO-IP.

- DynDNS:
  
  **Steps:**
  (1) Enter Server Address of DynDNS (e.g. members.dyndns.org).
  (2) In the Domain text field, input the domain name obtained from the DynDNS website.
  (3) Input the Port of DynDNS server.
  (4) Input the User Name and Password registered on the DynDNS website.
  (5) Click  to save the settings.

- NO-IP:
  
  **Steps:**
  (1) Enter Server Address of NO-IP.
  (2) In the Domain text field, input the domain name obtained from the NO-IP website.
  (3) Input the Port of NO-IP server.
  (4) Input the User Name and Password registered on the NO-IP website.
  (5) Click  to save the settings.

**Configuring PPPoE Settings**

**Purpose:**
If you have no router but only a modem, you can use Point-to-Point Protocol over Ethernet (PPPoE) function.

**Steps:**
1. Enter PPPoE settings interface:

   Configuration > Network > Basic Settings > PPPoE

   ![Figure 6-4 PPPoE Settings](image-url)

   Figure 6-4 PPPoE Settings
2. Check **Enable PPPoE** to enable this feature.

3. Enter **User Name**, **Password**, and **Confirm** password for PPPoE access.

   The User Name and Password should be assigned by your ISP.

   - For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

   - Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

4. Click **Save** to save and exit the interface.

### Configuring Port Settings

**Purpose:**

If there is a router and you want to access the camera through Wide Area Network (WAN), you need to forward the 3 ports for the camera.

**Steps:**

1. Enter Port settings interface:

   Configuration > Network > Basic Settings > Port

   ![Figure 6-5 Port Settings](image)

   **Figure 6-5 Port Settings**

2. Set the HTTP port, RTSP port and port of the camera.

   - **HTTP Port**: The default port number is 80.
   - **RTSP Port**: The default port number is 554.
   - **HTTPS Port**: The default port number is 443.
   - **Server Port**: The default port number is 8000.

3. Click **Save** to save the settings.

### Configuring NAT (Network Address Translation) Settings

**Purpose:**

Universal Plug and Play (UPnP™) is a networking architecture that provides compatibility among networking equipment, software and other hardware devices. The UPnP protocol allows devices
to connect seamlessly and to simplify the implementation of networks in the house and corporate environments.
With the function enabled, you don’t need to configure the port mapping for each port, and the camera is connected to the Wide Area Network via the router.

**Steps:**

1. Enter UPnP™ settings interface.

   **Configuration > Network > Basic Settings > NAT**

2. Check the checkbox to enable the UPnP™ function.

   ![Note]

   You can edit the Friendly Name of the camera. This name can be detected by corresponding device, such as a router.

3. Set the port mapping mode:

   **To port mapping with the default port numbers:**

   Choose

   ![Port Mapping Mode](image)

   **To port mapping with the customized port numbers:**

   Choose

   And you can customize the value of the port number by yourself.

   ![Figure 6-6 Port Mapping Mode](image)

4. Click [Save] to save the settings.

### 6.1.2 Advanced Settings

**Configuring SNMP Settings**

**Purpose:**
You can use SNMP to get camera status and parameters related information.

**Before you start:**
Before setting the SNMP, use the SNMP software and manage to receive the camera information via SNMP port. By setting the Trap Address, the camera can send the alarm event and exception messages to the surveillance center.

![Note]

The SNMP version you select should be the same as that of the SNMP software.
Steps:
1. Enter SNMP settings interface:
   Configuration > Network > Advanced Settings > SNMP

   ![SNMP Settings](Image)

   Figure 6-7 SNMP Settings

2. Check the corresponding version checkbox (Enable SNMP v1, Enable SNMP v2c, Enable SNMP v3) to enable the feature.
3. Configure the SNMP settings.

   The configuration of the SNMP software should be the same as the settings you configure here.

4. Click ![Save](Image) to save and finish the settings.

Configuring FTP Settings

Purpose:
You can set a FTP server and configure the following parameters for uploading captured pictures.
Steps:
1. Enter FTP settings interface:
   Configuration > Network > Advanced Settings > FTP

![Figure 6-8 FTP Settings](image)

Figure 6-8 FTP Settings

2. Configure the FTP settings, including server address, port, user name, password, directory, and upload type.

![NOTE](image)

The server address supports both the domain name and IP address formats.

- For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

- Setting the directory in FTP server for saving files:

  In the Directory Structure field, you can select the root directory, parent directory and child directory.

  - **Root directory**: The files will be saved in the root of FTP server.
  - **Parent directory**: The files will be saved in a folder in FTP server. The name of folder can be defined as shown in Figure 6-9.

  ![Figure 6-9 Parent Directory](image)

  Figure 6-9 Parent Directory

  - **Child directory**: It is a sub-folder which can be created in the parent directory. The files will be saved in a sub-folder in FTP server. The name of folder can be defined as shown
in Figure 6-10.

**Figure 6-10 Child Directory**

- **Upload type**: To enable uploading the captured picture to the FTP server.

3. Click **Save** to save the settings.

4. You can click **Test** to confirm the configuration.

If you want to upload the captured pictures to FTP server, you also have to enable the continuous snapshot or event-triggered snapshot in **Snapshot** interface.

### Configuring Email Settings

**Purpose:**
The system can be configured to send an Email notification to all designated receivers if an alarm event is detected, e.g., motion detection event, video loss, video-tampering, etc.

**Before you start:**
Configure the DNS Server settings under **Configuration> Network > Basic Settings > TCP/IP** before using the Email function.

**Steps:**
1. Enter Email settings interface:

   **Configuration> Network > Advanced Settings > Email**

   ![Email Settings](image)

   **Figure 6-11 Email Settings**

2. Configure the following settings:
   - **Sender**: The name of the email sender.
   - **Sender’s Address**: The email address of the sender.
**SMTP Server:** The SMTP Server IP address or host name (e.g., smtp.263xmail.com).

**SMTP Port:** The SMTP port. The default TCP/IP port for SMTP is 25.

**E-mail encryption:** None, SSL, and TLS are selectable. When you select SSL or TLS and disable STARTTLS, e-mails will be sent after encrypted by SSL or TLS. The SMTP port should be set as 465 for this encryption method. When you select SSL or TLS and enable STARTTLS, emails will be sent after encrypted by STARTTLS, and the SMTP port should be set as 25.

*NOTE*

STARTTLS protocol must be supported by the email server for e-mail encryption with STARTTLS. When it is not supported by the email server and **Enable STARTTLS** is checked, the email will not be encrypted.

**Attached Image:** Check **Attached Image** if you want to send emails with attached alarm images.

**Interval:** The interval refers to the time between two actions of sending attached pictures.

**Authentication** (optional): If your email server requires authentication, check this checkbox to use authentication to log in to this server and enter the login user name and password.

- For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

**Receiver:** Select the receiver to which the email is sent. Up to 2 receivers can be configured.

**Receiver:** The name of the user to be notified.

**Receiver’s Address:** The email address of user to be notified. (Optional: click **Test** to make sure that the email server can send email out.)

3. Click **Save** to save the settings.

**Configuring Platform Settings**

**Purpose:**
Platform access provides you an option to manage the devices via platform.

*NOTE*

This function varies depending on different camera models.

**Steps:**
1. Enter Platform settings interface:
   - Configuration > Network > Advanced Settings > Platform Access
2. Check **Enable** to enable the platform access function of the device.

3. Select the Platform Access Mode.
   - If you select Platform Access Mode as Hik-Connect,
     1) Click and read "Terms of Service" and "Privacy Policy" in pop-up window.
     2) Create a verification code or change the verification code for the camera.

   - **NOTE**
     - The verification code is required when you add the camera to Hik-Connect app.
     - For more information about the Hik-Connect app, refer to Hik-Connect Mobile Client User Manual.

4. You can use the default server address. Or you can check **Custom** on the right and input a desired server address.

5. Click **Save** to save the settings.

   **NOTE**
   - Hik-Connect is an application for mobile devices. With the App, you can view live image of the camera, receive alarm notification and so on.

### Configuring HTTPS Settings

**Purpose:**

HTTPS is consisted by SSL&HTTP. It is used for encryption transmission, identity authentication network protocol which enhances the security of WEB accessing.

- **For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.**

- **Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.**
Steps:
1. Enter HTTPS settings interface.
   Configuration > Network > Advanced Settings > HTTPS
2. Create the self-signed certificate or authorized certificate.

![Figure 6-13 Create Certificate](image)

**OPTION 1**: Create the self-signed certificate
1) Select Create Self-signed Certificate.
2) Click Create to create the following dialog box.

![Figure 6-14 Create Self-signed Certificate](image)

3) Input the country, host name/IP, validity and other information.
4) Click OK to save the settings.

**OPTION 2**: Start the installation when signed certificate is available.
1) Select Signed certificate is available, Start the installation directly.
2) Click Browse to upload the available certificate.
3) Click Install button to install the certificate.
4) Click OK to save the settings.

**OPTION 3**: Create certificate request first and continue the installation.
1) Select Create certificate request first and continue the installation.
2) Click Create to create the certificate request, and fulfill the required information.
3) Download the certificate request and submit it to the trusted certificate authority for signature.
4) After receiving the signed valid certificate, import the certificate to the device.
5) Click OK to save the settings.
3. There will be the certificate information after you successfully create and install the certificate.

![Figure 6-15 Installed Certificate Property](image)

- The default port number of HTTPS is 443. The port value ranges from 1 to 65535.
- When the port number is the default number 443, the format of the URL is `https://IP address`, eg., `https://192.168.1.64`.
- When the port number is not the default number 443, the format of the URL is `https://IP address:port number`, eg., `https://192.168.1.64:81`.

### Configuring QoS Settings

**Purpose:**
QoS (Quality of Service) can help solve the network delay and network congestion by configuring the priority of data sending.

**Steps:**
1. Enter QoS settings interface:
   ```
   Configuration > Advanced Configuration > Network > QoS
   ```

   ![Figure 6-16 QoS Settings](image)

2. Configure the QoS settings, including video/audio DSCP, event/alarm DSCP and Management DSCP.
   The valid DSCP value ranges from 0 to 63. The DSCP value is bigger, the priority is higher.

3. Click ![Save](image) to save the settings.

- Make sure that you enable the QoS function of your network device (such as a router).
- It will ask for a reboot for the settings to take effect.
Configuring 802.1X Settings

**Purpose:**
The camera supports IEEE 802.1X standard. IEEE 802.1X is a port-based network access control. It enhances the security level of the LAN. When devices connect to this network with IEEE 802.1X standard, the authentication is needed. If the authentication fails, the devices don’t connect to the network.

The protected LAN with 802.1X standard is shown in Figure 6-17.

![Figure 6-17 Protected LAN](image)

- Before connecting the Network Camera to the protected LAN, apply a digital certificate from a Certificate Authority.
- The network camera requests access to the protected LAN via the authenticator (a switch).
- The switch forwards the identity and password to the authentication server (RADIUS server).
- The switch forwards the certificate of authentication server to the network camera.
- If all the information is validated, the switch allows the network access to the protected network.

⚠️ **For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.**

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

**Steps:**
1. Connect the network camera to your PC directly with a network cable.
2. Enter 802.1X settings interface:
   - Configuration > Network > Advanced Settings > 802.1X
3. Check **Enable IEEE 802.1X** to enable it.
4. Configure the 802.1X settings, including user name and password.

   The EAP-MD5 version must be identical with that of the router or the switch.

5. Click **Save** to finish the settings.

   The camera reboots when you save the settings.

6. After the configuration, connect the camera to the protected network.

### 6.2 Configuring Video and Audio Settings

#### 6.2.1 Configuring Video Settings

**Steps:**

1. Enter Video settings interface:
   
   **Configuration > Video/Audio > Video**

   ![Configure Video Settings](image)

   **Figure 6-19 Configure Video Settings**
2. Select the camera channel to configure.
3. Select the **Stream Type** of the camera to main stream (normal) or sub-stream. The main stream is usually for recording and live viewing with good bandwidth, and the sub-stream can be used for live viewing when the bandwidth is limited. Refer to the **Section 4.1 Configuring Local Parameters** for switching the main stream and sub-stream for live viewing.

   **Note**

   Sub-stream is not supported by certain camera models.

4. You can customize the following parameters for the selected stream.

   **Note**

   The parameters vary depending on different camera models.

   **Video Type:**
   Select the stream type to video stream, or video & audio composite stream. The audio signal will be recorded only when the **Video Type** is **Video & Audio**.

   **Resolution:**
   Select the resolution of the video output.

   **Bitrate Type:**
   Select the bitrate type to constant or variable.

   **Video Quality:**
   When bitrate type is selected as **Variable**, 6 levels of video quality are selectable.

   **Frame Rate:**
   The frame rate is to describe the frequency at which the video stream is updated and it is measured by frames per second (fps). A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

   **Max. Bitrate:**
   Set the Max. bitrate. The higher value corresponds to the higher video quality, but the higher bandwidth is required.

   **Video Encoding:**
   Select **Video Encoding** from the dropdown list for different stream type.

   **H.264+/H.265+:**
   Set it as ON or OFF.

   **H.264+:** If you set the main stream as the stream type, and H.264 as the video encoding, you can see H.264+ available. H.264+ is an improved compression coding technology based on H.264. By enabling H.264+, users can estimate the HDD consumption by its maximum average bitrate. Compared to H.264, H.264+ reduces storage by up to 50% with the same maximum bitrate in most scenes.

   **H.265+:** If you set the main stream as the stream type, and H.265 as the video encoding, you can see H.265+ available. H.265+ is an improved compression coding technology based on H.265. By enabling H.265+, users can estimate the HDD consumption by its maximum average bitrate. Compared to H.265, H.265+ reduces storage by up to 50% with the same maximum bitrate in most scenes.
You need to reboot the camera if you want to turn on or turn off the H.264+/H.265+. If you switch from H.264+ to H.265+ directly, and vice versa, a reboot is not required by the system.

**Profile:**
Basic Profile, Main Profile and High Profile are selectable.

**I Frame Interval:**
Set the I-Frame interval from 1 to 400.

**SVC:**
Scalable Video Coding is an extension of the H.264/AVC standard. Select OFF/ON to disable/enable the SVC function. Select Auto, and the device will automatically extract frames from the original video when the network bandwidth is insufficient.

**Smoothing:**
It refers to the smoothness of the stream. The higher value of the smoothing, the better fluency of the stream, though, the video quality may not be so satisfied. The lower value of the smoothing, the higher quality of the stream, though it may appear not fluent.

5. Click to save the settings.

### 6.2.2 Configuring Audio Settings

**Steps:**
1. Enter Audio settings interface
   
   *Configuration > Video/Audio > Audio*

   ![Audio Settings](image)

   Figure 6-20 Audio Settings

2. Configure the following settings.
   - **Audio Encoding**: G.722.1, G.711ulaw, G.711alaw, MP2L2, and G.726 are selectable.
   - **Audio Input**: When an intercom is connected to the camera, you need to set this option to LineIn. When a microphone is connected to the camera, you need to set this option to MicIn.
   - **Audio Stream Bitrate**: When the Audio Encoding is selected as MP2L2, you can configure the Audio Stream Bitrate in the dropdown list. The greater the value is, the better the audio quality will be.
   - **Sampling Rate**: When the Audio Encoding is selected as MP2L2, you can configure the Sampling Rate in the dropdown list. The greater the value is, the better the audio quality will be.
   - **Input Volume**: Slid the bar to turn up/down the volume. The value ranges from 0 to 100.
   - **Environmental Noise Filter**: Select ON or OFF in the dropdown list to enable or disable the function. It’s recommended to enable the function when sampling rate is lower than 32 kHz.

3. Click to save the settings.
6.2.3 Configuring ROI Settings

Purpose:
ROI (Region of Interest) encoding is used to enhance the quality of images which are specified in advance. When **Fixed Region** is enabled, image quality of ROI area will be enhanced and image quality of other areas will be reduced.

![NOTE]

ROI function varies depending on different camera models.
Enter ROI settings interface:
Configuration > Video/Audio > ROI

![Figure 6-21 Region of Interest (1)]

Steps:
1. Select the camera channel to configure.
2. Check **Enable** to enable the **Fixed Region** function.
3. Select a stream type from the dropdown list.
4. Click **Draw Area** and then drag the mouse to draw a red frame in the live view image. You can click **Clear** to clear it.
The number of areas supported in ROI function varies depending on different camera models.

5. Select the **Region No.** from the dropdown list.
6. Adjust the **ROI level** from 1 to 6. The higher the value, the better image quality in the red frame.
7. Enter a **Region Name**.
8. Click **Save** to save the settings.

### 6.2.4 Display Info. on Stream

Check **Enable Dual-VCA**, and the information of the objects (e.g. human, vehicle, etc.) will be marked in the video stream. Then, you can set rules on the connected rear-end device to detect the events including line crossing, intrusion, etc.

### 6.3 Configuring Image Settings

**NOTE**

- On the event configuration page, click \( \text{\#} \) to show the PTZ control panel or click \( \text{\#} \) to hide it.
- Click the direction buttons to control the pan/tilt movements.
- Click the zoom/iris/focus buttons to realize lens control.
- The functions vary depending on different camera models.

#### 6.3.1 Configuring Display Settings

**Purpose:**
Configure the image adjustment, exposure settings, focus, day/night switch, backlight settings, white balance, image enhancement, video adjustment, and other parameters in display settings.

**NOTE**

- The parameters in **Display Settings** interface vary depending on different camera models.
- You can double click the live view to enter full screen mode and double click it again to exit.

**Steps:**

1. Enter Display Settings interface:
   - **Configuration > Image > Display Settings**
2. Select the camera channel to configure.
3. You can select the **Scene** from the dropdown list with different predefined image parameters.
4. Set the image parameters of the camera.
Image Adjustment

- **Brightness**
  This feature is used to adjust brightness of the image. The value ranges from 0 to 100.

- **Contrast**
  This feature enhances the difference in color and light between parts of an image. The value ranges from 0 to 100.

- **Saturation**
  This feature is used to adjust color saturation of the image. The value ranges from 0 to 100.

- **Sharpness**
  Sharpness function enhances the detail of the image by sharpening the edges in the image. The value ranges from 0 to 100.

Exposure Settings

- **Exposure Mode**
  The Exposure Mode can be set to Auto, and Manual.
    - Auto:
      The iris, shutter and gain values will be adjusted automatically according to the brightness of the environment.
    - Manual:
      In Manual mode, you can adjust the values of Shutter, Gain, and Limit Gain manually.

Focus Settings

- **Focus Mode**
  The Focus Mode can be set as Manual, and Semi-auto.
    - Semi-auto:
      The camera focuses automatically only once after panning, tilting and zooming.
Manual:

In Manual mode, you need to use on the control panel to focus manually.

Day/Night Switch

- **Day/Night Switch**
  
  The Day/Night Switch mode can be set to Auto, Day, Night and Scheduled-Switch.

  ![NOTE]

  This function varies depending on the models of camera.

  - **Auto:**
    
    In Auto mode, the day mode and night mode can switch automatically according to the light condition of environment.

    ![Day/Night Switch](Auto)

    **Figure 6-23 Auto Mode Sensitivity**

  - **Day:**
    
    In Day mode, the camera displays color image. It is used for normal lighting conditions.

  - **Night:**
    
    In Night mode, the image is black and white. Night mode can increase the sensitivity in low light conditions.

  - **Scheduled-Switch:**
    
    In Schedule mode, you can set the time schedule for day mode as shown in Figure 6-24. The rest time out of the schedule is for night mode.

    ![Day/Night Switch](Scheduled-Switch)

    **Figure 6-24 Day Night Schedule**

Backlight Settings

- **BLC (Back Light Compensation)**

  If there's a bright backlight, the subject in front of the backlight appears silhouetted or dark. Enabling BLC (back light compensation) function can correct the exposure of the subject. But the backlight environment is washed out to white.

- **WDR (Wide Dynamic Range)**

  The wide dynamic range (WDR) function helps the camera provide clear images even under back light circumstances. When there are both very bright and very dark areas simultaneously in the field of view, WDR balances the brightness level of the whole image and provide clear images with details.

  You can enable or disable the WDR function. The wide dynamic level ranges from 0 to 100.
HLC (High Light Compensation) makes the camera identify and suppress the strong light sources that usually flare across a scene. This makes it possible to see the detail of the image that would normally be hidden.

**White Balance**

The **White Balance** mode can be set to **Auto**, **MWB**, **Outdoor**, **Indoor**, **Fluorescent Lamp**, **Sodium Lamp** and **Auto-tracking**.

- **Auto:**
  In **Auto** mode, the camera retains color balance automatically according to the current color temperature.

- **Manual White Balance:**
  In **MWB** mode, you can adjust the color temperature manually to meet your own demand as shown in Figure 6-25.

  ![Figure 6-25 Manual White Balance](image)

- **Outdoor**
  You can select this mode when the camera is installed in outdoor environment.

- **Indoor**
  You can select this mode when the camera is installed in indoor environment.

- **Fluorescent Lamp**
  You can select this mode when there are fluorescent lamps installed near the camera.

- **Sodium Lamp**
  You can select this mode when there are sodium lamps installed near the camera.

- **Auto-tracking**
  In **Auto-tracking** mode, white balance is continuously being adjusted in real-time according to the color temperature of the scene illumination.

**Image Enhancement**

- **3D Digital Noise Reduction**
  You can set **Digital Noise Reduction** function to **Normal** and adjust the **Noise Reduction Level** as shown in Figure 6-26. The level ranges from 0 to 100.

  ![Figure 6-26 3D Digital Noise Reduction-Normal Mode](image)
If you are a professional technician, you can set it to **Expert Mode** then adjust **Space DNR Level** and **Time DNR Level**. The level ranges from 0 to 100.

![Image Enhancement](image)

**Figure 6-27 3D Digital Noise Reduction-Expert Mode**

- **Defog Mode**
  You can set the **Defog Mode** to ON or OFF as you need.

**Video Adjustment**

- **Mirror**
  If you turn the **MIRROR** function on, the image will be flipped. It is like the image in the mirror. The flip direction can be set to OFF or CENTER.

- **Video Standard**
  You can set the **Video Standard** to 50 Hz (PAL) or 60 Hz (NTSC) according to the video system in your country.

- **Capture Mode**
  You can disable this function or select the capture mode from the list.

**Other**

- **Lens Initialization**
  The lens operates the movements for initialization when you enable **Lens Initialization**.

- **Zoom Limit**
  You can set **Zoom Limit** value to limit the maximum value of zooming. The value can be selected from the list.

### 6.3.2 Configuring OSD Settings

**Purpose:**
Configure the following on screen displays.

**Steps:**
1. Enter OSD settings interface:

   **Configuration > Image > OSD Settings**

   ![Image of OSD Settings](image)

   Figure 6-28 OSD Settings

2. Check the corresponding checkbox to select the display of camera name, date or week if required.

3. Edit the camera name in the text field of **Camera Name**.

4. Select from the dropdown list to set the time format, date format, display mode, OSD size, font color, and alignment.

5. You can use the mouse to drag the text frame in the live view window to adjust the OSD position.

6. Click **Save** to activate above settings.

### 6.3.3 Configuring Text Overlay Settings

**Purpose:**

You can customize the text overlay.

**Steps:**

1. Enter Text Overlay settings interface:

   **Configuration > Image > OSD Settings**

2. Check the checkbox in front of textbox to enable the on-screen display.

3. Input the characters in the textbox.

4. Use the mouse to drag the red text frame in the live view window to adjust the text overlay position.

5. Click **Save** to save the settings.
6.3.4 Configuring Privacy Mask

Purpose:
Privacy mask enables you to cover certain areas on the live video to prevent certain spots in the surveillance area from being live viewed and recorded.

Steps:
1. Enter Privacy Mask setting interface
   Configuration > Image > Privacy Mask
2. Select the camera channel to configure.

   ![NOTE]

   You can only configure privacy mask function for panoramic camera in this interface.
3. Check Enable Privacy Mask to enable the function.
4. Click Draw Area.
5. Drag the mouse in the live view window to draw the mask area.
6. Click Stop Drawing to finish drawing or click Clear All to clear all of the areas you set without saving them.
7. Click ![Save] to save the settings.

![Figure 6-29 Configuring Privacy Mask](image)

© Hikvision
6.3.5 Configuring Image Parameters Switch

This function varies depending on different camera models

**Purpose:**
You can configure Link to Preset or Scheduled-Switch in this interface. **Link to Preset:** Set the time period and linked scene for the preset and check the corresponding checkbox to go to the linked scene in the configured time period. **Scheduled-Switch:** Set the time period and linked scene and it will go to the linked scene in the configured time period when you check the corresponding checkbox.

**Steps:**
1. Enter Image Parameters Switch interface:
   - Configuration > Image > Image Parameters Switch
2. Check **Link to Preset** or **Scheduled-Switch** to enable the function. (Only one function can be enabled in the same time.)
3. When you enable the function of **Link to Preset**, select one preset from the dropdown list, check the corresponding checkbox, set the time period and the linked scene for the selected preset. (Up to 4 periods can be configured for one preset.)

![Figure 6-30 Link to Preset](image)

![Figure 6-31 Linked Scene](image)

4. When you enable the function of **Scheduled-Switch**, check the corresponding checkbox, set the time period and the linked scene.

![Figure 6-32 Schedule-Switch](image)

5. Click ![Save](image) to save the settings.

The two functions are not enabled by default.
6.4 Configuring System Settings

6.4.1 System Settings

Viewing Basic Information

Enter Device Information interface:

Configuration > System > System Settings > Basic Information

In the Basic Information interface, you can edit the Device Name and Device No. Other information of the camera, such as Model, Serial No., Firmware Version, Encoding Version, Web Version, Plugin Version, Number of Channels, Number of HDDs, Number of Alarm Input, and Number of Alarm Output are displayed. The information cannot be changed in this menu. It is the reference for maintenance or modification in future.

![Device Information Table]

Figure 6-33 Device Information

Time Settings

Purpose:

You can follow the instructions in this section to configure the time which can be displayed on the video. There are Time Zone, Time Synchronization, and Daylight Saving Time (DST) functions for setting the time. Time Synchronization consists of auto mode by Network Time Protocol (NTP) server and manual mode.

Enter Time Settings interface:

Configuration > System > System Settings > Time Settings
Fig. 6-34 Time Settings

- Configuring Time Synchronization by NTP Server

**Steps:**

1. Check the radio button to enable the NTP function.
2. Configure the following settings:
   - **Server Address**: IP address of NTP server.
   - **NTP Port**: Port of NTP server.
   - **Interval**: The time interval between the two synchronizing actions by NTP server. It can be set from 1 to 10080 minutes.

Fig. 6-35 Time Sync by NTP Server

You can click **Test** to make sure that the NTP server is connected.

**NOTE**

If the camera is connected to a public network, you should use a NTP server that has a time synchronization function, such as the server at the National Time Center (IP Address: 210.72.145.44). If the camera is set in a customized network, NTP software can be used to establish a NTP server for time synchronization.

- Configuring Time Synchronization Manually

**Steps:**

1. Check the **Manual Time Sync** radio button.
2. Click **Set** to set the system time from the pop-up calendar.
3. Click **Save** to save the settings.
You can also check **Sync with local time** to synchronize the time of the camera with the time of your computer.

**Select the Time Zone**

**Purpose:**
When the camera is taken to another time zone, you can use the **Time Zone** function to adjust the time. The time will be adjusted according to the original time and the time difference between the two time zones.

From the **Time Zone** dropdown menu as shown in Figure 6-37, select the Time Zone in which the camera locates.

**Configuring DST (Daylight Saving Time)**

**Purpose:**
Daylight Saving Time (DST) is a way of making better use of the natural daylight by setting your clock forward one hour during the summer months, and back again in the fall.

If there is the habit of adjusting clocks forward in your country in certain time period of a year, you can turn this function on. The time will be adjusted automatically when the Daylight Saving Time (DST) comes.

**Steps:**
1. Enter DST settings interface
   
   **Configuration > Advanced Configuration > System > DST**

   ![DST Settings](image)
2. Check Enable DST to enable the DST function.
3. Set the date of the DST period.
4. Click to save the settings.

### 6.4.2 Maintenance

**Upgrade & Maintenance**

- **Rebooting the Camera**

  **Steps:**
  1. Enter Maintenance interface:
  2. Configuration > System > Maintenance > Upgrade & Maintenance:
  3. Click to reboot the network camera.

- **Restoring Default Settings**

  **Steps:**
  1. Enter Maintenance interface:
     Configuration > System > Maintenance > Upgrade & Maintenance:
  2. Click or to restore the default settings.

  **NOTE** clicking restores all the parameters to default settings including the IP address and user information. Use this button with caution.

  ![Restore Default Settings](image)

  Figure 6-39 Restore Default Settings

- **Exporting Configuration File**

  **Steps:**
  1. Enter Maintenance interface:
     Configuration > System > Maintenance > Upgrade & Maintenance
  2. Click Device Parameters and set the encryption password to export the current configuration file.
  3. Set the saving path to save the configuration file in local storage.
  4. Click Diagnose Information to download the log and system information.

- **Importing Configuration File**

  1. Enter Maintenance interface:
     Configuration > System > Maintenance > Upgrade & Maintenance
2. Click **Browse** to select the saved configuration file.
3. Input the encryption password you have set when exporting the configuration file.
4. Click **Import** to import configuration file.

   ![NOTE]

   You need to reboot the camera after importing configuration file.

### Upgrading the System

**Steps:**

1. Enter Maintenance interface:
   
   **Configuration > System > Maintenance > Upgrade & Maintenance**

2. Select Firmware or Firmware Directory.
   - **Firmware**: when you select **Firmware**, you need to find the firmware in your computer to upgrade the device.
   - **Firmware Directory**: You need to find the directory where the firmware locates. The device can find the firmware in the directory automatically.

3. Click **Browse** to select the local upgrade file and then click **Upgrade** to start remote upgrade.

   ![NOTE]

   The upgrading process will take 1 to 10 minutes. Don't disconnect power of the camera during the process. The camera reboots automatically after upgrading.

### Log Searching

**Purpose:**

The operation, alarm, exception and information of the camera can be stored in log files. You can also export the log files on your demand.

**Before you start:**

Configure network storage for the camera or insert a memory card in the camera.

**Steps:**

1. Enter Log interface:
   
   **Configuration > System > Maintenance > Log**
2. Set the log search conditions to specify the search, including the Major Type, Minor Type, Start Time and End Time as shown in Figure 6-40.

3. Click **Search** to search log files. The matched log files will be displayed on the Log interface.

4. To export the log files, click **Save Log** to save the log files in your computer.

**System Service**

**Steps:**

1. Enter the interface of configuring the remote connection: 
   **Configuration > System > Maintenance > System Service**

2. Check the checkbox to enable supplement light function if the device supports the function.

3. Input a number in text field as the upper limit of the remote connection number. E.g. when you specify the remote connection number as 10, then the 11th remote connection cannot be established.

4. Check or uncheck **Enable Sub Stream** to enable/disable the sub-stream.

5. Click **Save** to save the settings.

**6.4.3 Security**

**Configuring Authentication Security**

**Purpose:**
You can specifically secure the stream data of live view.

**Steps:**
1. Enter Authentication interface:
   
   Configuration > System > Security > Authentication

2. Set the RTSP Authentication type from the dropdown list. Digest and digest/basic are selectable.

3. Click to save the settings.

**Configuring IP Address Filter**

**Purpose:**

With this function on, the camera allows certain IP addresses whether to log in or not.

**Steps:**

1. Enter IP Address Filter interface:

   Configuration > System > Security > IP Address Filter

2. Check Enable IP Address Filter.

3. Select the type of IP Address Filter in the dropdown list, Forbidden and Allowed are selectable.

4. Set the IP Address Filter list.
   
   **Add an IP Address**
   
   **Steps:**

   (1) Click Add to add an IP.

   (2) Input the IP Address.
Modify an IP Address

Steps:
1. Left-click an IP address from filter list and click Modify.
2. Modify the IP address in the text field.

Delete an IP Address

Left-click an IP address from filter list and click Delete.

Delete all IP Addresses

Click Clear to delete all the IP addresses.

5. Click to save the settings.

Configure Security Service Settings

Steps:
1. Enter Security Service interface:
   Configuration > System > Security > Security Service
2. Check SSH to enable the function.
3. Check Illegal Login Lock to enable the function.
   Illegal Login Lock: Enabling illegal login lock function is to automatically lock the device IP after the admin user performing 7 failed password attempts (5 attempts for the user/operator).
4. Click to save the settings.

6.4.4 User Management

Enter User Management interface:
**Configuration > System > User Management**

The **admin** user has access to create, modify or delete other accounts. Up to 32 user accounts can be created.

<table>
<thead>
<tr>
<th>No.</th>
<th>User Name</th>
<th>Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>admin</td>
<td>Administrator</td>
</tr>
</tbody>
</table>

Figure 6-44 User Information

- **Add a User**

**Steps:**

1. Click ![Add](image) to add a user.
2. Input the new **User Name**, select **Level** and input **Password**.

- For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product.

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

The level indicates the permissions you give to the user. You can define the user as **Operator** or **User**.

3. In the **Basic Permission** field and **Camera Configuration** field, you can check or uncheck the permissions for the new user.
4. Click ![OK](image) to finish the user addition.
Modify a User

Steps:

1. Left-click to select the user from the list and click **Modify**.

2. Modify the **User Name**, **Level** or **Password**.

3. In the **Basic Permission** field and **Camera Configuration** field, you can check or uncheck the permissions.

4. Click **OK** to finish the user modification.
Delete a User

Steps:

1. Left-click the user name you want to delete and click Delete.

2. Click OK on the pop-up dialogue box to delete the user.

Online Users

Enter Online Users configuration interface:

Configuration > System > User Management > Online Users
You can see the current users who are visiting the device through this interface. User information, such as user name, level, IP address, and operation time, is displayed in the User List. Click Refresh to refresh the list.
Appendix

SADP Software Introduction

- Description of SADP

SADP (Search Active Devices Protocol) is a kind of user-friendly and installation-free online device search tool. It searches the active online devices within your subnet and displays the information of the devices. You can also modify the basic network information of the devices using this software.

- Search active devices online

  - Search online devices automatically

    After launch the SADP software, it automatically searches the online devices every 15 seconds from the subnet where your computer locates. It displays the total number and information of the searched devices in the Online Devices interface. Device information including the device type, IP address and port number, etc. will be displayed.


![Figure A.1.1 Searching Online Devices](image)

Device can be searched and displayed in the list in 15 seconds after it went online; it will be removed from the list in 45 seconds after it went offline.

  - Search online devices manually

    You can also click to refresh the online device list manually. The newly searched devices will be added to the list.

    ![NOTE] You can click or on each column heading to order the information; you can
click to expand the device table and hide the network parameter panel on the right side, or click to show the network parameter panel.

- **Modify network parameters**

**Steps:**
1. Select the device to be modified in the device list and the network parameters of the device will be displayed in the Modify Network Parameters panel on the right side.
2. Edit the modifiable network parameters, e.g. IP address and port number.
3. Input the password of the admin account of the device in the Password field and click to save the changes.

- For your privacy and to better protect your system against security risks, we strongly recommend the use of strong passwords for all functions and network devices. The password should be something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers and special characters) in order to increase the security of your product.

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

![Modify Network Parameters](image_url)

Figure A.1.2 Modify Network Parameters
See Far, Go Further